

VITA/TCE Volunteer Resource Guide 2011 RETURNS





Take your VITA/TCE training online at **www.irs.gov** (keyword: Link & Learn Taxes). Link to the Practice Lab to gain experience using tax software and take the certification test online, with immediate scoring and feedback.

How to Get Technical Updates?

Updates to the volunteer training materials will be contained in Publication 4491X, VITA/ TCE Training Supplement mid-December. To access this publication, in the upper right hand corner of www.irs.gov, type in "Pub 4491X" in the search field.

During the tax season Volunteer Tax Alerts will be issued periodically. Type "volunteer alerts", in the search field to access all tax alerts.

in IR	2S
Volunteer Standard	s of Conduct
VITA/TCE Pro	ograms
The mission of the VITA/TCE return preparation presention of the VITA/TCE return preparation presention of the satisfying their tax responsibilities by providing free greatest degree of public trust, volunteers are required and provide quality service.	e tax return preparation. To establish the
All VITA/TCE volunteers must complete the Volunt Form 13615, Volunteer Standards of Conduct Agre addition, return preparers, quality reviewers, and \ law prior to signing this form. This form is not valid instructor, or IRS contact confirms the volunteer's	eement prior to working at a VITA/TCE site. In /ITA/TCE tax law instructors must certify in tax I until the site coordinator, sponsoring partner,
As a volunteer participant in the VITA/TCE Program	ms, I will:
 Follow the Quality Site Requirements (QSR). 	4) Not knowingly prepare false returns.
 2) Not accept payment or solicit donations for federal or state tax return preparation. 3) Not solicit business from taxpayers I 	 Not engage in criminal, infamous, dishonest, notoriously disgraceful conduct, or any other conduct deemed to have a negative effect on the VITA/TCE Programs.
assist or use the knowledge I gained (their information) about them for any direct or indirect personal benefit for me or any other specific individual.	6) Treat all taxpayers in a professional, courteous, and respectful manner.
Failure to comply with these standards could resul	It in, but is not limited to, the following:
 Removal from the VITA/TCE Programs and in 	clusion on volunteer registry;
 Deactivation of your Partner's VITA/TCE EFIN 	V (electronic ID number);
 Removal of all IRS products, supplies, loaned 	
 Termination of the sponsoring organizations p 	
Termination of sponsoring organization grant	funds; and
 Subjection to criminal investigations. 	

Tax Wise[®] is a copyrighted software program owned by CCH Small Firm Services (CCH). All screen shots that appear throughout the official Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) training materials are used with the permission of CCH. The screen shots used in this publication—or any other screen shots from Tax Wise or its affiliated programs—may not be extracted, copied, or distributed without written approval from the IRS SPEC Office of Education and Product Development.

Confidentiality Statement:

All tax information you receive from taxpayers in your VOLUNTEER capacity is strictly confidential and should not, under any circumstances, be disclosed to unauthorized individuals.

Table of Contents – Tax Law

Volunteer Standards of Conduct	. Inside Front Cover
Volunteer Agreement	Inside Front Cover
How to Use This Guide	3
Are You Ready to Get Started?	3
Scope of Service Chart	4
The Five-Step Interview Process	6
You - The Taxpayer & The IRS	7
Form 13614-C Job Aid for Volunteers	8
Quality Site Requirements	12

Tab A: Who Must File

Chart A – For Most People Who Must File	A-1
Chart B – For Children and Other Dependents	A-2
Chart C - Other Situations When You Must File	A-3
Chart D – Who Should File	A-3
Decision Tree – Determining Residency Status	A-4

Tab B: Filing Status

Decision Tree – Determination of Filing Status	B-1
Interview Tips – Filing Status	B-2
Tip – Head of Household-Qualifying Person	B-3

Tab C: Exemptions/Dependency

Tip – Exemptions	. C-1
Tip – Exemption Chart	. C-1
Interview Tips – Personal Exemptions	. C-2
Tip – Claiming an Exemption for a Dependent	. C-3
Tip – Qualifying Child of More Than One Person	. C-3
Interview Tips – Exemption for Qualifying Child	. C-4
Interview Tips - Exemption for Qualifying Relative	. C-5
Interview Tips - Divorced/Separated Parents	. C-7
Worksheet – Determining Support	. C-8

Tab D: Income

Tip – Examples of Taxable Income	. D-1
Tip – Examples of Non-Taxable Income	. D-1
Tip – Armed Forces Gross Income	. D-2
Tip - Scholarship and Fellowship Payments	. D-3
Publication 4731 –	
Cancellation of Debt Screening Sheet	. D-4

Tab E: Adjustments

. E-1
. E-2
. E-3
. E-3
. E-4
. E-4
. E-5
. E-5

Tab F: Deductions

Travel Expenses	F-1
Entertainment Expenses	F-2
50% Limit	F-3

Transportation Expenses	F-4
Recordingkeeping	F-5
Interview Tips – Standard Deduction	F-6
Tip – Standard Deduction – Most People	F-6
Tip – Standard Deduction Chart for People Born	
Before January 2, 1947 or Who Are Blind	F-7
Interview Tips – Itemized Deductions	F-8

Tab G: Credits

Tip - Child and Dependent Care Expenses	.G-1
Decision Tree - Child and Dependent Care	.G-2
Interview Tips – Education Credits	.G-3
Decision Tree - Credit for the Elderly or Disabled	.G-5
Decision Tree - Retirement Savings Credit	.G-6
Tip – Child Tax Credit and Additional Child Tax	
Credit	.G-7
Interview Tips - Child Tax Credit	.G-8
Tip – Energy Credits	.G-9

Tab H: Earned Income Credit

Tip – Earned Income for the EIC	H-1
Tip – EIC Common Errors	H-1
Tip – Summary of EIC & Disallowance	H-2
Interview Tips – EIC General Eligibility	H-3
Interview Tips – EIC with Qualifying Child (QC)	H-4
Interview Tips – EIC without QC	H-5
Tip – Qualifying Child of More than One Person	H-5

Finishing the Return

PIN Guidelines12-1
Return Signature12-3
Power of Attorney12-4
Direct Deposit
Balance Due Returns
Distributing Copies of the Return12-7
Check Your Work — The Quality Review
Amended Returns12-9
References
Highlights of Education Tax Benefits13-1
Useful Publications and Forms13-2
Frequent Taxpayer Inquiries13-3
Index13-7
Contact Information for Volunteero Incide Deek Cover

Contact Information for Volunteers ... Inside Back Cover

2012 IRS e-file Refund Cycle Chart Back Cover

Table of Contents – TaxWise® (Using Form 1040 Only)

TaxWise[®]

Tab 1. Starting TaxWise®

TaxWise [®] Form – Based Flow Chart	1-1
Electronic Filing of Returns with Valid ITIN	1-1
Apply for an ITIN	1-2
Creating a Temporary ITIN	1-2
Completing a Return in TaxWise.	1-3
Taxpayer Identification Numbers & Last Name	1-4
TaxWise [®] Log in Screen	1-6
Starting a New Return	1-6
Quick Reference	1-7
Toolbars	1-7
Main Information Screen	1-8

Tab 2. TaxWise® Income

Income	2-1
How/Where to Enter Income	2-2
Form W-2 Instructions	2-3
How to Enter Tips	2-4
Schedule B – Interest	2-4
Schedule B – Ordinary Dividends	2-6
Dividend Statement	2-6
Schedule C-EZ Business Income	2-7
Schedule C Business Income	2-8
Schedule D – Capital Gains/Losses2	-10
1099-R Pension and Annuity Income2	-17
1099-R Exclusion Worksheet2	
RRB, CSA, & SSA Benefit2	-19
1099-R Entry Variations2	
Schedule E-Rental Income and Loss (Military Only).2	

Tab 3. TaxWise® Adjustments to Income

Form 1040 – Adjustments to Income3-1

Tab 4. TaxWise® Deductions

Form 1040, Page 2 – Deductions	4-1
Schedule A – Itemized Deductions	4-2
Schedule A Detail (Medical & Contributions))4-4

Tab 5. TaxWise[®] Nonrefundable Credits

Nonrefundable Credits	5-1
Form 1116 — Foreign Tax Credit	
Form 2441 — Child and Dependent Care Credit	5-3
Form 8863 — Education Credits	5-4
Retirement Savings Contribution Credit	5-5

Tab 6. Other Taxes and Payments

Form 1040, Page 2 - Other Taxes and Payments	6-1
Electronic Funds Withdrawal	6-3
Direct Debit	6-3
Form 5329	6-4
Schedule EIC	6-5
Schedule EIC Worksheet	6-6
Split Refund	6-7
Filing for an Extension	6-7

TaxWise[®] Online (TWO)

Tab 7. Starting TaxWise® Online

Setting up TWO	7-1
Logging on to TWO the First Time	7-1
The TWO Homepage	7-2
TWO Shortcuts	

Tab 8. Creating Returns

Creating a New Return	8-1
The TaxWise® Online Interview	8-2
Navigating The Tax Return	8-5
Linking to a Form	8-5
The TaxWise® Online Forms	8-6
TaxWise [®] Online Tool Bar	8-7
Basic Steps in Preparing a Tax Return Using	
TaxWise [®] Online	8-8

Tab 9. Adding Forms

Adding Forms to a Return	9-1
Additional Dependent Worksheet	9-2

Tab 10. Diagnostics

Setting the Return Stage1	0-1
Running Diagnostics1	0-2

Tab 11.Printing the Return

Printing the Active Tax Return	.11-1
Printing from the User Homepage	.11-3

Tab 12. Finishing the Return

PIN Guidelines	12-1
Return Signature	12-3
Power of Attorney	12-4
Direct Deposit	12-5
Balance Due Returns	12-6
Distributing Copies of the Return	12-7
Check Your Work — The Quality Review	12-8
Amended Returns	12-9

Tab 13. References

Highlights of Education Tax Benefits	13-1
Useful Publications and Forms	13-2
Frequent Taxpayer Inquiries	13-3
Index	13-7

How to Use This Guide

This publication is designed to assist you in preparing an accurate paper or softwareprepared return using TaxWise[®].* It is divided into three major sections—Tax Law, TaxWise[®], and TaxWise[®] Online. The white tabs contain tax law in the form of decision trees, charts, and interview tips. The yellow tabs contain step-bystep procedures for electronic return preparation using TaxWise[®] software. The blue tabs contain information specific to users of the web-based option for TaxWise[®].

The decision trees and interview tips in the Tax Law section are from your training materials and Publication 17, Your Federal Income Tax Guide (For Individuals). Use these tools during the dialogue with the taxpayer—"ask the right questions; get the right answers." **NOTE: Publication 17 can be linked and researched electronically via WWW.IRS.gov**.

Also available via **WWW.IRS.gov** is the Interactive Tax Assistant (ITA), which is an excellent tool to guide you through answers to tax law questions.

TaxWise[®] Online users should take advantage of both the yellow and blue tabs since material that is universal for both forms of TaxWise[®] is presented in the yellow tab section.

Are You Ready to Get Started?

Complete this assessment by entering a check mark in the box for "Yes." Resolve all "No" (unchecked boxes) responses with your site coordinator before assisting taxpayers.

1. Have you signed:

[] a. The Volunteer Agreement/ Standards of Conduct (Form 13615)?[] b. The Property Loan Agreement (if applicable) (Form 13632)?

- 2. Do you know the following:
 - [] a. Your duties at the site?

[] b. Site contacts (emergency, reporting delays, technical issues, etc.)?

-] c. When you are expected at the site?
-] d. Your site identification number (SIDN)?
- 3. Do you have your:

Γ

ſ

[] a. Volunteer Resource Guide (Publication 4012)?

[] b. Guide to Federal Income Tax (Publication 17)?

[] c. Wallet Card (Form 13645) depicting your certification level (if applicable)?

4. Are the following items at the site:

[] a. Intake and Interview Sheets (Form 13614-C)?

[] b. Returns forms, schedules, worksheets, etc. with the site SIDN preprinted on them?

Volunteer Tax Alerts (VTA) and Quality Site Requirement Alerts (QSRA)

VTA and/or QSRA will address any trends found by Quality Statistical Sample (QSS) Reviewer, Treasury Inspector General Tax administration (TIGTA), or SPEC Shopping reviews. You can go to www.**irs.gov**—keyword: Volunteer Tax Alerts. Your site coordinator is required to share these messages with you.

*TaxWise[®] is a copyrighted software program owned by CCH Small Firm Services (CCH). The screen shots in this publication should not be extracted, copied, or distributed without written approval of the IRS.

Note:

- 1. Some of the TaxWise[®] screen shots in this guide may not be updated for current tax law. Generally, the screens depicted mirror the current year's version. However, there are some instances where there are embedded references to earlier tax years.
- 2. Not all forms are authorized for all volunteer programs. Forms intended specifically for the Military VITA Program will be annotated as such. Volunteers should only provide tax assistance based on their level of certification—basic, intermediate, advanced, military, or international.

For the year Jan. 1-Dec. 31, 2011, or other tax year beginning .2011, ending .20 See Your first name and initial Last name Your first name and initial Last name Your first name and initial Your first name and initial Last name Your first name and initial Last name Your first name and initial Last name See Home address (number and street). If you have a P.O. box, see instructions. Apt. no. Image: Apt. N	It of Link & Le
10.000 Department of the Treasury-Internal Revenue Service (P) P(1) (P) (P) (P) (P) (P) <th>ope Taxes</th>	ope Taxes
a	FS L<
a	
Your first name and initial Last name Your If a joint return, spouse's first name and initial Last name Spou Home address (number and street). If you have a P.O. box, see instructions. Apt. no. Apt. no. City, town or post office, state, and ZIP code. If you have a P.O. box, see instructions. Apt. no. Apt. no. Foreign country name Foreign province/country Foreign province/country Foreign province/country Filing Status 1 Single 4 Head of household (with qualifying province/country) box. and full name here. ▶ 5 Qualifying widow(er) with depending separately. Enter spouse's SN above and full name here. ▶ 5 Qualifying widow(er) with depending separately. Enter spouse's SN above and full name here. ▶ 5 Qualifying widow(er) with depending separately. Enter spouse's SN above 5 Qualifying for child has credit gen frausonaho to you as a dependent, do not check box 6a componentics: 6 Yourself. If someone can claimed 7 Qualified dividends Income 7 Wages, salaries, tips, etc. Attach Schedule B if required 8b AUD 9a Valation forms 9a Qualified dividends Attach Forms) W/2 8a Taxable inte	Do not write or staple in this space.
If a joint return, spouse's first name and initial Last name Spou Home address (number and street), If you have a P.O. box, see instructions. Apt. no.	ee separate instructions. our social security number
Home address (number and street). If you have a P.O. box, see instructions. Apt. no. City, town or post office, state, and ZIP code. If you have a foreign address, also complete spaces below (see instructions). Drace Foreign country name Foreign province/county Foreign province/county Foreign postal dode with qualifying person is a child but not what in any bear and full name here. A Head of household (with qualifying person is a child but not child's name here. A It and the qualifying person is a child but not child's name here. A It any country is a child but not child in any here. A It any country is a child but not child's name here. A It any country is a child but not child's name here. A It any country is a child but not child's name here. A It any country is a child but not child's name here. A It any country is a child but not child's name here. A It any country is a child but not child's name here. A It any country is a child but not child's name here. A It any country is a child but not child's name here. A It any country is a child but not child's name here. A It any country is a child but not child's name here. A It any country is a child but not child's name here. A It any country is a child but not child's name here. A It any country is a child but not country is a child but not country is a child but not count child but not country is a child but not cou	
City, town or post office, state, and ZIP code. If you have a foreign address, also complete spaces below (see instructions). Pre-	pouse's social security number
City, town or post office, state, and ZiP code. If you have a foreign address, also complete spaces below (see instructions). Pre- Creck Foreign country name Foreign province/county Foreign postal code (bit) abat is bat is bat is bat is bat is bat is bat is complete spaces below (see instructions). Pre- Creck Filing Status Entire Section Abat is complete space below (and full name here. b- bat is complete space) 1 Single 4 Head of household (with qualifying pre- child's name here. b- bat is complete space bat is complete sp	Make sure the SSN(s) above and on line 6c are correct.
Foreign province/county Foreign postal code Foreign postal	Presidential Election Campaign
Poteign province/county Pareign past does	eck here if you, or your spouse if filing ntly, want \$3 to go to this fund. Checking
Entrice Scalar 2 Married filing jointly (even if only one had income) the qualifying person is a child but no child's name here. ► box. 3 Married filing separately. Enter spouse's SSN above and full name here. ► 5 Cualifying widow(er) with dependents of not check box 6a ► Exemptions 6a Yourself. If someone can claim you as a dependent, do not check box 6a ► ↓ C Dependents: (2) Dependent's (4) J if child under age 17 (4) J if child under age 17 (1) First name Last name social security number (4) J if child under age 17 (1) First name Last name social security number (4) J if child under age 17 (1) First name Last name social security number (4) J if child under age 17 (1) First name Last name social security number (4) J if child under age 17 (2) Dependent's (4) J if child under age 17 (4) J if child under age 17 (2) Dependent's (2) J if child under age 17 (4) J if child under age 17 (2) Dependent's (2) J if child under age 17 (4) J if child under age 17 (2) Dependent's (2) J if child under age 17 (4) J if child under age 17 (2) Dependent's (2) J if c	ox below will not change your tax or
Entire Section 2 Married filing jointly (even if only one had income) the qualifying person is a child but no child's name here. ▶ box. a d full name here. ▶ 5 Qualitying widow(er) with dependents on the qualitying person is a child but no child's name here. ▶ box. 6a Yourself. If someone can claim you as a dependent, do not check box 6a . c Dependents: (2) Dependent's (3) Dependent's (4) ✓ if child under age 17 c Dependents: (2) Dependent's (3) Dependent's (4) ✓ if child under age 17 relationship to you (1) First name Last name isocial security number (2) Dependent's if more than four dependents, see instructions and check here ▶ d d Total number of exemptions claimed	g person). (See instructions.) If
bbx. and full name here. ▶ 5 Cualifying widow(er) with dependents on the constructions in the construction in t	t not your dependent, enter this
b Spouse (2) Dependent's (3) Dependent's (4) ✓ If child under age 17 (1) First name Last name social security number (3) Dependent's (4) ✓ If child under age 17 (1) First name Last name social security number (3) Dependent's (4) ✓ If child under age 17 (1) First name Last name social security number (3) Dependent's (4) ✓ If child under age 17 (1) First name Last name social security number (3) Dependent's (4) ✓ If child under age 17 (1) First name Last name social security number (3) Dependent's (4) ✓ If child under age 17 (1) First name Last name social security number (3) Dependent's (4) ✓ If child under age 17 (1) First name Last name social security number (3) Dependent's (4) ✓ If child under age 17 (1) Gotal number of exemptions claimed	ndent child
c Dependents: (2) Dependent's (3) Dependent's (4) Jeff du landsr age 17 (1) First name Last name social security number (3) Dependent's (4) Jeff du landsr age 17 (1) First name Last name social security number (3) Dependent's (4) Jeff du landsr age 17 (1) First name Last name social security number (2) Dependent's (3) Dependent's (4) Jeff du landsr age 17 (1) First name Last name social security number (2) Dependent's (2) Dependent's (4) Jeff du landsr age 17 (1) First name Last name Image: Comparison of the	Boxes checked on 6a and 6b
(1) First name Last name Social security humbed readministry to you (see instructions) if more than four dependents, see instructions and check here >	No. of children on 6c who: • lived with you
dependents, see instructions and check here ►	did not live with you due to divorce
instructions and check here ► d Total number of exemptions claimed. Income a Total number of exemptions claimed. 7 Mages, salaries, tips, etc. Attach Form(s) W-2 7 8a Attach Form(s) b Taxable interest. Attach Schedule B if required . 8a W-2 here. Also attach Forms 0 Ordinary dividends. Attach Schedule B if required . 9a W-2 here. Also attach Forms 0 Qualified dividends . 9b All 10 Taxable refunds, credits, or offsets of state and local income taxes . 10 11 11 Alimony received . 11 11 12 Business income or (loss). Attach Schedule C or C-EZ . 12 12 13 Capital gain or (loss). Attach Schedule D if required. If not required, check here ► 13 13 14 Other gains or (losses). Attach Schedule C or C-EZ . 12 14 14 14 Other gains or (loss). Attach Schedule C or C-EZ . 12 14 14 15a IFA distributions . 15a IFA 15b 16a IFA 16a IFA Rental real estate, royalites, partnerships, S coreporations, trusts,	or separation (see instructions)
d Total number of exemptions claimed 7 Income 7 Wages, salaries, tips, etc. Attach Form(s) W-2 7 Attach Form(s) b Tax-exempt interest. Do not include on line 8a 8b All W-2 here. Also attach Forms 9a Ordinary dividends. Attach Schedule B if required 9a 9a W-26 and 10 Taxable refunds, credits, or offsets of state and local income taxes 10 9a 1099-R if tax 10 Taxable refunds, credits, or offsets of state and local income taxes 10 10 11 Alimony received 11 Alimony received 11 11 12 Business income or (loss). Attach Schedule C or C-EZ 12 12 13 Capital gain or (loss). Attach Schedule D if required. If not required, check here ▶ 13 13 14 Other gains or (losses). Attach Form 4797 14 15b 16a B=B b Taxable amount 16b 15a IBA distributions 15a B=E b Taxable amount 16b 16a B=E b Taxable amount 16b 17 Rental real estate, royalties, partherships, S corporations,	Dependents on 6c not entered above
Income 7 Wages, salaries, tips, etc. Attach Form(s) W-2 7 Attach Form(s) b Tax-exempt interest. Attach Schedule B if required 8a W-2 here. Also attach Forms 9a Ordinary dividends. Attach Schedule B if required 9a W-2 here. Also attach Forms 0 Qualified dividends. 9b AII W-26 and 10099-R if tax 10 Taxable refunds, credits, or offsets of state and local income taxes 10 Naws withheld. 11 Alimony received 11 11 12 Business income or (loss). Attach Schedule D if required. If not required, check here ▶ 13 13 Capital gain or (loss). Attach Schedule D if required. If not required, check here ▶ 13 14 Other gains or (loss). Attach Schedule D if required. If not required, check here ▶ 13 14 Other gains or (loss). Attach Schedule D if required. If not required, check here ▶ 14 15a BA distributions 15a Ba b Taxable amount 16b 16a Pensions and annuities 15a Ba b Taxable amount 16b 17 Rental real estate, royalties, partnerships, S corporations, trusts, etc. Attach Schedule E 1	Add numbers on lines above ►
Sa Taxable interest. Attach Schedule B if required 8a Attach Form(s) Tax-exempt interest. Do not include on line 8a 8b W-2 here. Also attach Forms 9a Ordinary dividends. Attach Schedule B if required 9a W-2G and 10 Taxable refunds, credits, or offsets of state and local income taxes 10 1099-R if tax was withheld. 11 Alimony received 11 11 Alimony received 11 11 12 Business income or (loss). Attach Schedule C or C-EZ 12 13 Capital gain or (loss). Attach Schedule D if required. If not required, check here ▶ 13 14 Other gains or (losses). Attach Schedule F or C-EZ 12 15a IBA distributions 15a BE b Taxable amount 15b 16a Pensions and annuities 16a BE b Taxable amount 16b 17 Rental real estate, royalties, partnerships, S corporations, trusts, etc. Attach Schedule E 17 Rental real estate 18 18 19 Unemployment compensation 19 Date income. List type and amount 20 21 22 24 24 24 <td>All</td>	All
Attach Form(s) 9a Ordinary dividends. Attach Schedule B if required 9b All W-2 here. Also attach Forms 9a Ordinary dividends. Attach Schedule B if required 9b All W-2 G and 1099-R if tax was withheld. 10 Taxable refunds, credits, or offsets of state and local income taxes 10 11 Alimony received 11 Alimony received 11 12 Business income or (loss). Attach Schedule D if required. If not required, check here ▶ 13 13 Capital gain or (loss). Attach Schedule D if required. If not required, check here ▶ 13 14 Other gains or (loss). Attach Schedule D if required. If not required, check here ▶ 13 14 Other gains or (loss). Attach Schedule D if required. If not required, check here ▶ 14 15a BA distributions 15a BE b Taxable amount 16b 17 Rental real estate, royalties, partnerships, S corporations, trusts, etc. Attach Schedule E 17 18 19 Unemployment compensation 19 D 19 19 19 Other income. List type and amount 21 0 21 22 20a Social security benefits	All
attach Forms b Qualified dividends 9b All W-2G and 1099-R if tax 10 Taxable refunds, credits, or offsets of state and local income taxes 10 1099-R if tax 11 Alimony received 11 Alimony received 11 12 Business income or (loss). Attach Schedule C or C-EZ 12 12 13 Capital gain or (loss). Attach Schedule D if required. If not required, check here ▶ 13 14 Other gains or (losse). Attach Schedule D if required. If not required, check here ▶ 13 14 Other gains or (losse). Attach Schedule D if required. If not required, check here ▶ 14 15a IBA distributions 15a BES b Taxable amount 15b 16a Pensions and annuities 16a BES b Taxable amount 16b 17 Rental real estate, royalties, partnerships, S corporations, trusts, etc. Attach Schedule E 17 Ia Ia 18 Farm income or (loss). Attach Schedule F b Taxable amount 16b Ia 19 Unemployment compensation 19 D D Taxable amount 20b 10 Ot	All
1099-R if tax was withheld. 11 Alimony received	BB
12 Business income or (loss). Attach Schedule C or C-EZ 12 13 Capital gain or (loss). Attach Schedule D if required. If not required, check here ▶ 13 14 Other gains or (loss). Attach Schedule D if required. If not required, check here ▶ 13 14 Other gains or (loss). Attach Schedule D if required. If not required, check here ▶ 14 15a IRA distributions 15a Isa 16a Isa Isa Isa 17 Rental real estate, royalties, partnerships, S corporations, trusts, etc. Attach Schedule E 17 18 Farm income or (loss). Attach Schedule F 18 19 Unemployment compensation 19 19 Unemployment compensation 19 20a Social security benefits 20a Image: Combine the amounts in the far right column for lines 7 through 21. This is your total income ▶ 22 23 Educator expenses 23 Educator expenses 23 24 D 24 D 24 25 Health savings account deduction. Attach Form 8889 26 Special Certification L&L 26 D 26 D 26 D </td <td></td>	
f you did not 14 Other gains or (losses). Attach Form 4797. 14 get a W-2, see instructions. 15a IBA distributions 15a B=5 b Taxable amount 15b iBa Pensions and annuities 16a B=5 b Taxable amount 16b iBa Pensions and annuities 16a B=5 b Taxable amount 16b iBa Pensions and annuities 16a B=5 b Taxable amount 16b iBa Pensions and annuities 16a B=5 b Taxable amount 16b iBa Pensions and annuities 16a B=5 b Taxable amount 16b iBa Farm income or (loss). Attach Schedule F 17 Rental real estate, royalties, partnerships, S corporations, trusts, etc. Attach Schedule E 17 iBa Farm income or (loss). Attach Schedule F 18 Farm income or (loss). Attach Schedule F 18 iDase use 20a Social security benefits 20a All b Taxable amount 20b iDase use 20a Social security benefits 20a All D	
get a W-2, see instructions. 15a IBA distributions . 15a IBA distributions . 15a b Taxable amount . 15b see instructions. 16a Pensions and annuities 16a BEE b Taxable amount . 16b Enclose, but do not attach, any poayment. Also, please use 17 Rental real estate, royalties, partnerships, S corporations, trusts, etc. Attach Schedule E 17 Image: Complexity benefits 18 17 Image: Complexity benefits 19 18 19 Unemployment compensation 19 19 20a Social security benefits 20a CAU b b Taxable amount 20b 21 Other income. List type and amount 21 22 Adjusted Combine the amounts in the far right column for lines 7 through 21. This is your total income ▶ 22 23 B=3 24 D 22 25 Health savings account deduction. Attach Form 2106 or 2106-EZ 24 D 24 D 25 Special Certification L&L 26 D 26 D 26 D </td <td></td>	
17 Rental real estate, royalties, partnerships, S corporations, trusts, etc. Attach Schedule E 17 18 Farm income or (loss). Attach Schedule F 18 19 Unemployment compensation 19 19 Unemployment compensation 19 20a Social security benefits 20a CAUD b Taxable amount 20b 21 Other income. List type and amount 20 Combine the amounts in the far right column for lines 7 through 21. This is your total income ▶ 22 23 Educator expenses 23 Educator expenses 23 Educator expenses 24 Cortain business expenses of reservists, performing artists, and fee-basis government officials. Attach Form 2106 or 2106-EZ 24 D 24 25 Health savings account deduction. Attach Form 8889 26 Special Certification L&L 26 D 24 D 25	
Enclose, but do not attach, any poayment. Also, poayment. Also, poayment. Also, poayment. Also, colease use 18 Farm income or (loss). Attach Schedule F	
payment. Also, please use 19 Unemployment compensation 19 19 Form 1040-V. 20a Social security benefits 20a CAUD b Taxable amount 20b 21 Other income. List type and amount 20 Combine the amounts in the far right column for lines 7 through 21. This is your total income 21 22 23 Educator expenses 23 Educator expenses 23 Educator expenses 24 Adjusted Gross 24 Certain business expenses of reservists, performing artists, and fee-basis government officials. Attach Form 2106 or 2106-EZ 24 D 24 25 Health savings account deduction. Attach Form 8889 26 D 26 D 26 D 24 D 25 Special Certification L&L	OFS
Form 1040-V. 21 Other income. List type and amount 21 21 22 Combine the amounts in the far right column for lines 7 through 21. This is your total income > 22 Adjusted Gross Income 23 Educator expenses 23 E-E 24 Certain business expenses of reservists, performing artists, and fee-basis government officials. Attach Form 2106 or 2106-EZ 24 D 25 Health savings account deduction. Attach Form 8889 25 Special Certification L&L 26 D 24 D	
22 Combine the amounts in the far right column for lines / through 21. This is your total income ▶ 22 23 Educator expenses 23 E=1 24 Certain business expenses of reservists, performing artists, and fee-basis government officials. Attach Form 2106 or 2106-EZ 24 D 25 Health savings account deduction. Attach Form 8889 25 Special Certification L&L 26 D 24 D	
Adjusted 24 Certain business expenses of reservists, performing artists, and fee-basis government officials. Attach Form 2106 or 2106-EZ 24 D Income 25 Health savings account deduction. Attach Form 8889 25 Special Certification L&L 26 D 24 D 24	
Gross fee-basis government officials. Attach Form 2106 or 2106-EZ 24 D Income 25 Health savings account deduction. Attach Form 8889 25 Special Certification L&L 26 Moving expenses. Attach Form 3903 26 D 26	
26 Moving expenses. Attach Form 3903 26 D	
28 Self-employed SEP, SIMPLE, and qualified plans 28 OFS 29 Self-employed health insurance deduction 29 OFS	
30 Penalty on early withdrawal of savings	
31a Alimony paid b Recipient's SSN ► 31a B-E	
32 IRA deduction .	
34 Tuition and fees. Attach Form 8917 34 B-E	
35 Domestic production activities deduction. Attach Form 8903 35 OFS 36 36 Add lines 23 through 35	

								Out of Scope	
sic - A	Intern	nediate - B	Advanced - C	Military	- D	nterna	ational - E	OFS	L<
Form 1040 (2011)							1	Page 2
Tax and Credits	38 39a	Check You we	adjusted gross incom ere born before Januai e was born before Jan	ry 2, 1947,	Blind	Total		38	a
Standard Deduction			s on a separate return o						Some OFS
• People who	40		(from Schedule A) or line 38			Sec. 160		40 All	
box on line	42	Exemptions. Multiply	\$3,700 by the number	er on line 6d.		10.		42 A	
39a or 39b or who can be claimed as a	43 44		btract line 42 from line		and the second se	10. 100.		43 44 All	Some OFS
dependent, see	45		tax (see instructions		and the second second			45 0	
All others:	46	Add lines 44 and 45						46	
Single or Married filing	47 48		tach Form 1116 if requipendent care expenses.		and the second s	B-E All			
separately, \$5,800		NAMES AND ADDRESS	m Form 8863, line 23	and the second	. 49	B-E			
Married filing jointly or	50	Retirement savings	contributions credit. A	Attach Form 8	880 50				
Qualifying widow(er),	51 52		instructions)			All B-E		-	
\$11,600 Head of	53		a 3800 b 880				, Except Sch I	R - All	
household, \$8,500	54		53. These are your to					54	
	55 56		line 46. If line 54 is mo Attach Schedule SE					55 56 B-	a – – –
Other	57	and the second se	curity and Medicare ta				• OFS • • •		rm 4137 Only
Taxes	58		, other qualified retirem					58 B-	
			nt taxes from Schedule credit repayment. Attac					59a OF 59b 27	B-E
			le(s) from instructions						A only Special Certificati
	61	Add lines 55 through	60. This is your total t	ax				61	
Payments	62 63		ithheld from Forms W ments and amount app			All		-	
If you have a qualifying			lit (EIC)						
child, attach			election 64b			All			
Schedule EIC.	65 66		edit. Attach Form 8812 credit from Form 886						
	67		r credit from Form 54						
	68		uest for extension to f		-	All	-	-	
	69 70		and tier 1 RRTA tax wi on fuels. Attach Form			OFS			
	71		2439 b 🗌 8839 c [a state of the sta	OFS			
Deferred	72		and 65 through 71.					72 A	
Refund			n line 61, subtract line a want refunded to yo					73 A 74a A	
Direct deposit?		Routing number				-	king Savings		
See instructions.		Account number			101 5 75				
Amount	75 76		want applied to your 2 ubtract line 72 from lin					76 A	
You Owe	77		(see instructions) .			OFS			
Third Party Designee	Des	ignee's	ther person to discuss	Phone	th the IRS (se	ee instru	Personal iden	tification	below. No
Sign			clare that I have examined I	no. this return and ac	companying sc	nedules a	number (PIN) nd statements, and to	the best of my	knowledge and belief,
Here	they		plete. Declaration of prepar			on all info		parer has any kr	
Joint return? See	100	All		Date	rour occup			Dayume ph	
instructions. Keep a copy for your records.	Spo	use's signature. If a joint	return, both must sign.	Date	Spouse's o	cupation	n		
Paid	Prin	t/Type preparer's name	Preparer's signat	ure			Date	Check	
Preparer	-	i's name				_	Firm's EIN ►	self-employ	eo

nterview steps	Goal	Suggested Actions
step 0	Cultivate a comfortable environment and put the taxpayer at ease.	 Introduce yourself; engage in small talk (discuss the weather, difficulty in locating the site, apologize if long wait, etc.). Explain the tax return preparation process—the interview, how the information they provide will assist you in determining whether they must file a return, their eligibility for tax credits, etc. Allow the taxpayers to share any expectations, needs, and/or concerns by asking whether they have questions before beginning and encouraging them to ask questions throughout the process. Be friendly and respectful and speak clearly and simply.
step 2	Use active listening skills.	 Use nonverbal cues such as nodding, smiling appropriately, and making eye contact. Listen, then respond by restating, paraphrasing, and/or encouraging further dialogue.
step 3	Review the taxpayer's responses to the intake questions on Form 13614-C.	 Verify that all questions on (Form 13614-C) have been addressed and answered correctly. If the taxpayer checked the "Unsure" box, provide clarification and update response to "Yes" or "No". All corrections to taxpayer's information should be annotated on the approved intake and interview sheet prior to completing the return. Ask probing questions to clarify issues. Review all the information documents presented by the taxpayer including W-2s, 1099s, 1098s, etc. When you start the interview, use one or two open-ended questions, for example, 'Was there anyone else who lived in your home besides the people listed on this form'; this is essential information for determining Head of Household filing status If the taxpayer's return does not fall within the scope of the program, (1) courteously explain that volunteer services are limited to those who fall within the scope of the program, (2) encourage the taxpayer to use the intake sheet in working with another tax service, and (3) thank the taxpayer for coming and express regret you cannot assist them.
step 4	Working with the taxpayer, complete the critical intake questions on (page 4 of Form 13614-C).	 Don't assume—use the interview tips and decision trees in Publication 4012 to confirm: Marital status (filing status) Number of qualifying exemptions Eligibility for child tax credit Eligibility for the earned income credit
step 5	Advise taxpayer of the next steps.	 Restate the return preparation process, quality review procedures, signature and recordkeeping requirements, etc. Make sure you have good contact information ir case there are electronic filing issues.



You – The Taxpayer & The IRS

You can prevent or minimize taxpayer interactions with the IRS by:

- 1. Understanding the taxpayer's tax situation before preparing their return
- 2. Allowing the taxpayer adequate time and provide directions (if requested) for completing pages 1, 2, and 3 of the Form 13614-C
- 3. Conducting a probing interview with the taxpayer to confirm the accuracy and completeness of their entries on Form 13614-C before making any entries on their return
- 4. Annotating your findings and determinations from the interview on the Form 13614-C
- 5. Reviewing your work before submitting it to the quality reviewer (check the return for the common errors)



What happens to taxpayers when incorrect returns are filed with the IRS?

The IRS will contact taxpayers by mail or telephonically to correct or notify them of errors or omissions on their return.

Potential impact of an inaccurate return on taxpayers:

- 1. Reduced refund
- 2. Delayed refund
- 3. Additional tax liabilities
- 4. Interest and other penalties
- 5. Notices from IRS for documentation to verify certain entries on their return
- 6. Time-off from work to gather the required documentation, residency documentation, birth certificates, social security records, etc. and meeting with the IRS
- 7. Months of dialogues and interactions with the IRS
- 8. Loss of wages (due to unplanned leave or loss of employment)

Some common errors:

- 1. Incorrect or missing social security numbers/ITIN
- 2. Incorrect tax entered based on taxable income and filing status
- 3. Computation errors in figuring the taxable income, withholding and estimated tax payments, Earned Income Credit, Standard Deduction for age 65 or over or blind, the taxable amount of social security benefits, and Child and Dependent Care Credit. Also, missing or incorrect identification numbers for employers and child care providers
- 4. Withholding and estimated tax payments entered on the wrong line, and
- 5. Math errors both addition and subtraction

For additional guidance

IRS.gov (Keyword: common errors)

IRS.gov (Keyword: Partner and Volunteer Resource Center)

Form 13614-C Job Aid for Volunteers

Name as shown	_	m 130	61 4-C	2.	Job A	id fo	or Vo	lur	nteer	'S	If no, use Pub 4012, Determining / Residency Status
on Social Security records; see Pub	·	ĩ							1		Decision Tree
4012, TAB 1 for	Form 13614-C (6-30-2011)	Inta			ne Treasury – Inter N & Qual			et	OMB #	/	to verify that
information about											taxpayer and/ or spouse meet
hyphenated or double names	Thank you for all please provide ask your prepare	owing us to pre	epare your tax	retur							requirements to be U.S. residents
	You will need yo	our:									for tax purposes.
	 Tax information Social security 	on such as For	ms W-2s, 109 letters for you	99s, 1 J and	1098s. all persons on	your tax re	turn.			/	Refer to Pub
Current address	Proof of Ident	ity (such as a	alid drivers lic						/	/	17, Chapter 20, / for definition of
where taxpayer	Part I. Your Pe				Last Name				re you a U.S.	Citizon2	/ "Legally Blind".
will receive refund and/or other		anie	K	/1. 1					Yes No	Cilizen?	
correspondence	2. Spouse's Fir	st Name	Ν	Л. І.	Last Name				spouse a U.]Yes 🗌 No		Use Pub 4012, TAB C, Interview
about the return	3. Mailing Addr	ess		Apt#	City				Zip Code		Tips to verify
	4. Contact Inform	mation								———	dependency status of taxpayer
Job or Situation	Phone:		Cell Phone	:		E-mail:					and spouse.
(e.g. retired,	5. Your Date of	Birth	6. Your Jol	b Title	e	Are you:	7. Legal				
student)	9. Spouse's Da	te of Birth	10. Spouse'	s Job	Title	Is Spouse:	11. Legal	ly Blind	Y	es 🗌 No	See Pub 4012,
T							and Permane		abled Ye	es 🗌 No	TAB B, Interview Tips for definition
Taxpayer must include everyone	13. Can anyone Part II. Marita		-			Yes	No 🗌 Unsur	е			of marriage
(except taxpayer	1. As of Decem				Iomation						recognized
and spouse) who lived in the	Single	□ Single								by the federal government for	
taxpayer's home		I Married' Did you live with your spouse during any part of the last six months of 20117 I Ves I Vos								tax purposes.	
and everyone		Widowed: Year of spouse's death:							Review page 3		
the taxpayer supported who lived elsewhere.	2. List names be outside of you	elow of everyour r home that you	ne who lived i I supported du	n you ring 2	ur home in 201 ² 011. If addition	1 (other thai al space is n	n you or spou eeded please	se). Also check he	o list anyone ere and list	who lived on page 3.	to see if taxpayer has provided
List names	Do not enter	first, last) your name or	Date of Bi (mm/dd/y	y)	elationship to you (e.g. daughter,	of months	US Citizen or resident of US	5 Stat	us time	Received less than	additional information. Use
as shown on		name below. a)	(b)	s	on, mother, sister, none)	your home	Canada or Mexico in 2017		/11 in 2011	\$3700 income	page 4 to record
Social Security					(0)	in 2011 (d)	(yes/no) (e)	(S/I (f)		in 2011 (yes/no) (h)	interview notes.
records; see Pub 4012, TAB 1 for			1				*	\leftarrow			lf mot o LIC
information about		/				×					If not a US citizen, determine
hyphenated or double surnames.				_							residency for
	/	<u> </u>									tax purposes. See Pub 4012,
	Volunteers	assisting wi	ith preparin		ur return are	trained to	nrovide hi		lity service	and	Determining
		/-	upholo	d the	highest ethi	ical standa	ards. 📐		· \		Residency Status-Decision
Verify date each					us at <u>wi.volt</u>						Tree.
person was born. Note: Incorrect		Check the s			EFUND visit ' -800-829-195			on <u>w</u>	ww.irs.gov		
birth dates may	Catalog Number	521/21E					F	₹ðrm 13	614-C	1	Verbally confirm the number of
result in rejection		/								1	months each
of e-file.		/						$\overline{}$			person listed lived
	/							/	\		in the taxpayer's home.
	/								\backslash		
	/								\backslash		
	/								\backslash		
	Important Remin	der: Revie	w all inform	natio	on	Impor	tant Remir	nder f	Do not ref	er taxnav	ers to
	in Section A, Par	t II and Se	ction B, Q	uest		the vo	ltax email	addre	ss or pho	ne numbe	er for
	1-5 before detern Dependency Exe				TABs		elp or refui of Pub 40				
	B and C to make					numbe		12 101	approprie	ato into pi	

Important Reminder: During the interview explain and assist taxpayers with any items marked "Unsure" and mark them "Yes" or "No". Correct any taxpayer answers that do not correctly reflect all information established during interview of the taxpayer.

Enter all W-2		
information; see Pub 4012,		See Pub 4012, TAB D for
TAB 4 for entry		information about
instructions	Section A. Please complete – check Yes, No or Unsure to all questions below. Please ask if you need help.	(F1098-T)
	Part N. Income – In 2011, did you (or your spouse) receive: Yes No Unsure	
	T 1. Wages or Salary? (W-2)	lf yes, determine
	□ □ □ 2. Tip Income? □ □ □ □ 3. Scholarships? (W-2, F1098T)	if taxable
	4. Interest/Dividends from: checking/savings accounts, bonds, CDs, brokerage? (F1099INT, F1099DIV)	
If yes, verify tips	5. Refund of state/local income taxes? (F1099G)	
were reported to employer; if not,	6. Alimony Income?	
complete	B. Income (or loss) from the sale of Stocks, Bonds or Real Estate (including your home)? (F1099S, F1099B)	See Pub 4012,
Form 4137	9. Disability Income (such as payments from insurance or workers compensation)? (F1099 R, W-2)	TAB E for alimony definition
	 Image: Interpretation of the second se	
	I I 2. Social Security or Railroad Retirement Benefits? (FSSA1099)	
Include only	 13. Income (or loss) from Rental Property? 14. Other Income: (gambling, lottery, prizes, awards, jury duty, etc.)? (W-2G, F1099MISC) 	
qualified	Part IV. Expenses – In 2011, Did you (or your spouse) pay:	See Pub 4012,
unreimbursed	\sim 1. Alimony: If yes, do you have the recipient's SSN? \square Yes \square No	TABs G and 6; ∕compare credits
expenses (Sch A); see Pub 17,	2. Contributions to a retirement account? 🗌 IRA 🗌 Roth IRA 🗌 401K 🗌 Other	and adjustment
Chapter 21	 3. Educational expenses for yourself, spouse or dependents? (such as tuition, books, fees, etc.) (F1098T) 4. Unreimbursed employee business expenses (such as teacher supplies, uniforms or mileage)? 	
Chaoly for toy	□ □ 5. Medical expenses (including health insurance premiums)?	
Check for tax benefits for	 6. Home mortgage interest? (F1098) 7. Real estate taxes for your home or personal property taxes for your vehicle? (F1098) 	Advise taxpayer
declared disaster	. Real estate taxes for your nome of personal property taxes for your vehicle? (P1096)	requirements
areas	9. Child or dependent care expenses (such as daycare)?	(Sch A); see
T	Part V. Life Events – In 2011 Did you (or your spouse):	Pub 17, Chapter 24
Taxpayer may have a	 1. Have a Health Savings Account? (F5498SA, F1099SA) 2. Have debt from a mortgage or credit card canceled/forgiven by a commercial lender? (F4099C, F1099A) 	
requirement to	2. Have debt from a mortgage or credit card canceled/forgiven by a commercial lender? (F4099C, F1099A) 3. Buy, sell or have a foreclosure of your home?	
repay their credit	4. Have Earned Income Credit (EIC) disallowed in a prior year? If yes, for which tax year?	└ If yes, ask
	 5. Purchase and install energy efficient home items? (such as windows, furnace, insulation, etc.) 6. Live in an area that was affected by a natural disaster? If yes, where? 	taxpayer for
	Contract and that was anected by a natural disaster? If yes, where? The set of	provider's TIN,
	8. Pay any student loan interest? (F1098E)	check "DC" box on TaxWise Main
	9. Make estimated tax payments or apply last year's refund to your 2011 tax? If so how much?	Info Sheet, and
	11. Adopt a child?	complete F2441
Student	2 12. File a 2010 federal tax return containing a "capital loss carryover" on Form 1040 Schedule D?	
Loan Interest	Presidential Election Campaign Fund: (If you check a box, your tax or refund will not change.)	
adjustment;	Check here if you, or your spouse if filing jointly, want \$3 to go to this fund D You D Spouse	Ask taxpayer for
See Pub 4012 TABs E and 3	2	a copy of last
		year's return for necessary
l		information

Important Reminder: On page 4, list the type and amount of any deductible and/or qualified expenses not shown on a source document Important Reminder: On page 4, list the type and amount of any income not shown on a source document

	Additional Information and Questions related to the preparation of you	r return	
Answer should be input into Taxwise "preparer use fields" or as directed for other	Many free tax preparation sites operate by receiving grant money. The data from the followin be used by this site to apply for these grants. Your answers will be used only for statistical p		Review taxpayer responses and provide additional information as
software.	If you are due a refund or have a balance due:		needed.
	 Ask your preparer about Direct Deposit. It is the fastest, easiest way to receive your tax refund. means a fast refund. Taxpayers who combine e-file and Direct Deposit can get their refunds in a 		
	 Ask your preparer about purchasing Series I U.S. Savings Bonds with part or all of your tax refur are a safe and secure way to invest in the future. Purchase I Bonds for yourself or others in mult earn interest for up to 30 years. 	nd. Savings bonds	
	If you are due a refund, would you like a direct deposit?	Yes No	
	If you are due a refund, would you like information on how to purchase U.S. Savings Bonds?	Yes No	
	If you are due a refund, would you like information on how to split your refund between accounts?	Yes No	
	If you have a balance due, would you like to make a payment directly from your bank account?	Yes No	
	Additional comments:		
			All taxpayer comments and information should be
		*	reviewed before
			preparing tax return.
	STOP HERE! Thank you for completing this form. Please give this form to the certified volunteer preparer for use in preparing your r	eturn.	
	Your Civil Rights are Protected: It is the Internal Revenue Service's mission to provide America's taxpayers by helping them understand and meet their tax responsibilities and by applying the tax law with integrity and fa Under no circumstances will the Internal Revenue Service tolerate discrimination by its employees, grantees, o subcontractors. NO ONE shall be excluded from participating in, be denied the benefits of, or be subject to dis because of race, color, sex, national origin, disability, reprisal, or age in programs or activities funded by the D Treasury – Internal Revenue Service. Any person who believes that he/she has been discriminated against on color, sex, national origin, disability, reprisal or age in programs or activities receiving financial assistance (e.g. Clinics, Tax Counseling for the Elderly) from the Department of Treasury IRS, may submit a written complaint Headquarters/Office of Equity, Diversity & Inclusion; Internal Revenue Service; Arth: Director, Civil Rights Divis Rights Team); 1111 Constitution Ave., NW Room 2422; Washington, DC 20224.	imess to all. contractors, and/or crimination epartment of the basis of race, Low-Income Tax to: National	
	Paperwork Reduction Act Notice The Paperwork Reduction Act requires that the IRS display an OMB control number on all public information or OMB Control Number for this study is 1545-1964. Also, if you have any comments regarding the time estimate this study or suggestion on making this process simpler, please write to the Internal Revenue Service, Tax Pro Coordinating Committee, SE:W:CAR:MP:T:T:SP, 1111 Constitution Ave. NW, Washington, DC 20224.	s associated with	

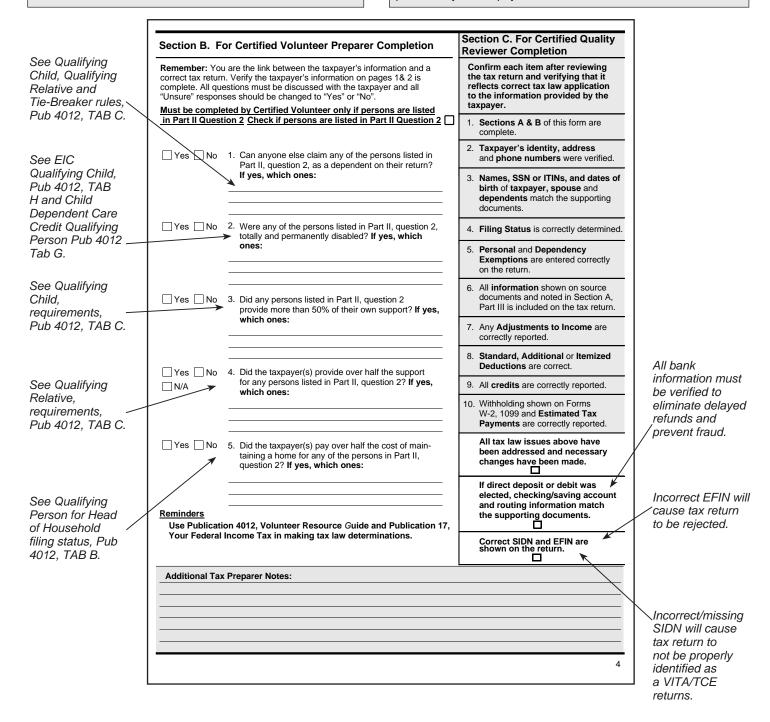
Important Reminder:

The Certified Volunteer completes Section B while reviewing Section A and source documents with the taxpayer.

Section B does not have to be completed if there is no one listed in Part II Question 2.

Important Reminder:

Section C must be completed by a Quality Reviewer (minimum Intermediate certification) after the return is prepared. The taxpayer should be present. The return must be checked against Sections A and B, source documents and other information provided by the taxpayer.



Quality Site Requirements

(Make this a header and insert before page 4)

The 10 requirements listed below have been identified as necessary to ensure taxpayers visiting VITA/TCE sites receive quality service and accurate return preparation.

1. **Certification:** All volunteers must complete the Volunteer Standards of Conduct Training and complete and sign Form 13615, *The Volunteer Standards of Conduct Agreement D VITA/TCE Programs*, prior to working at a VITA/TCE site.

Volunteers who answer tax law questions, instruct (teach) tax law classes, prepare or correct tax returns and/or conduct quality reviews of completed tax returns must be certified. All VITA/TCE instructors and site quality reviewers must be certified at a minimum, at the intermediate level or higher (based on the complexity of the return). All site coordinators must be certified by taking site coordinatorsQraining.

- 2. Intake/Interview Process: All sites must use Form 13614-C, *Intake/Interview & Quality Review Sheet* for every return prepared. The electronic Form 13614-C, available through the TaxWise software interview module, may be used in lieu of the paper Form 13614-C.
- 3. **Quality Review Process:** All returns must be quality reviewed and discussed with the taxpayer **prior to** the taxpayer leaving the site. All sites must complete Form 13614-C, Section C, after completing the quality review process. The electronic Form 13614-C, Section C, available through the Tax Wise software interview module, may be used in lieu of the paper Form 13614-C.
- 4. **Reference Materials:** All sites must have **one copy** of the following reference materials available for use by volunteer return preparers and Quality Reviewers.
 - Devication 4012, Volunteer Resource Guide
 - Devication 17, Your Federal Income Tax for Individuals
 - Devication 3189, Volunteer effile Administration Guide
- 5. Volunteer Agreement: All volunteers (preparers, quality reviewers, greeters, etc.) must complete the Volunteer Standards of Conduct Training and certify to their adherence by signing Form 13615, *The Volunteer Standards of Conduct Agreement DVITA/TCE Programs*, prior to working at a site. This form is not valid until the site coordinator, sponsoring partner, instructor, or IRS contact confirms the volunteer's identity and signs the form.
- 6. **Timely Filing:** All sites must have a process in place to ensure every return is electronically filed or delivered to the taxpayer in a timely manner.
- 7. **Title VI:** Title VI of the Civil Rights Act of 1964 information must be displayed or provided to taxpayers at designated sites.
- 8. **Site Identification Number:** It is critical that the correct Site Identification Number (SIDN) must be included on **ALL** returns prepared by VITA/TCE sites. Failure to provide an accurate SIDN may result in removal from the program.
- 9. Electronic Filing Identification Number: The correct Electronic Filing Identification Number (EFIN) must be used on every return prepared.
- 10. Security, Privacy and Confidentiality: All guidelines discussed in Publication 4299, *Privacy and Confidentiality DA Public Trust* must be followed.

Notes	
)

13



Chart A – For Most People Who Must File

If your filing status is	AND at the end of 2011 you were*	THEN file a return if your gross income was at least**
Single	under 65	\$ 9,500
	65 or older	\$10,950
Married filing jointly***	under 65 (both spouses)	\$19,000
	65 or older (one spouse)	\$20,150
	65 or older (both spouses)	\$21,300
Married filing separately (see the instructions for line 3)	any age	\$ 3,700
Head of household (see the instructions for line 4)	under 65	\$12,200
	65 or older	\$13,650
Qualifying widow(er) with dependent child	under 65	\$15,300
(see the instructions for line 5)	65 or older	\$16,450

* If you were born on January 1, 1947, you are considered to be age 65 at the end of 2011.

- ** Gross income means all income you received in the form of money, goods, property, and services that is not exempt from tax, including any income from sources outside the United States or from the sale of your main home (even if you can exclude part or all of it). Do not include any social security benefits unless (a) you are married filing a separate return and you lived with your spouse at any time in 2011 or (b) one-half of your social security benefits plus your other gross income and any tax-exempt interest is more than \$25,000 (\$32,000 if married filing jointly). If (a) or (b) applies, see the instructions for lines 20a and 20b to figure the taxable part of social security benefits you must include in gross income. Gross income includes gains, but not losses, reported on Form 8949. Gross income from a business means, for example, the amount on Schedule C, line 7, or Schedule F, line 9. But, in figuring gross income, do not reduce your income by any losses, including any loss on Schedule C, line 7, or Schedule F, line 9.
- *** If you did not live with your spouse at the end of 2011 (or on the date your spouse died) and your gross income was at least \$3,700, you must file a return regardless of your age.

Individuals who do not have a filling requirement based on this chart should also check Chart C, Other Situations When You Must File, and Chart D, Who Should File. Individuals with earned income but who do not have a filling requirement may be eligible for the Earned Income Credit.

Chart B – For Children and Other Dependents

If your parent (or someone else) can claim you as a dependent, use this chart to see if you must file a return.

In this chart, **unearned income** includes taxable interest, ordinary dividends, and capital gain distributions. It also includes unemployment compensation, taxable social security benefits, pensions, annuities, and distributions of unearned income from a trust. **Earned income** includes salaries, wages, tips, professional fees, and taxable scholarship and fellowship grants. **Gross income** is the total of your unearned and earned income.

Single dependants. Were you either age 65 or older or blind?

- **No.** You must file a return if **any** of the following apply.
 - 1. Your unearned income was over \$950.
 - 2. Your earned income was over \$5,800.
 - 3. Your gross income was more than the larger of
 - a. \$950, or

TIP

 \square

b. Your earned income (up to \$5,500) plus \$300.

Yes. You must file a return if **any** of the following apply.

- 1. Your unearned income was over \$2,400 (\$3,850 if 65 or older and blind).
- 2. Your earned income was over \$7,250 (\$8,700 if 65 or older and blind).
- 3. Your gross income was more than the larger of
 - a. \$2,400 (\$3,850 if 65 or older **and** blind) or
 - b. Your earned income (up to \$5,500) plus \$1,750 (\$3,200 if 65 or older and blind).

Married dependants. Were you either age 65 or older or blind?

- **No.** You must file a return if **any** of the following apply.
 - 1. Your unearned income was over \$950.
 - 2. Your earned income was over \$5,800.
 - 3. Your gross income was at least \$5 and your spouse files a separate return and itemizes deductions.
 - Your gross income was more than the larger of a. \$950, or
 - b. Your earned income (up to \$5,500) plus \$300.
- **Yes.** You must file a return if **any** of the following apply.
 - 1. Your unearned income was over \$2,100 (\$3,250 if 65 or older and blind).
 - 2. Your earned income was over \$6,950 (\$8,100 if 65 or older and blind).
 - 3. Your gross income was at least \$5 and your spouse files a separate return and itemizes deductions.
 - 4. Your gross income was more than the larger of
 - a. \$2,100 (\$3,250 if 65 or older and blind), or
 - b. Your earned income (up to \$5,500) plus \$1,450 (\$2,600 if 65 or older and blind).

TIF

Chart C – Other Situations When You Must File

You must file a return if any of the four conditions below apply for 2011.

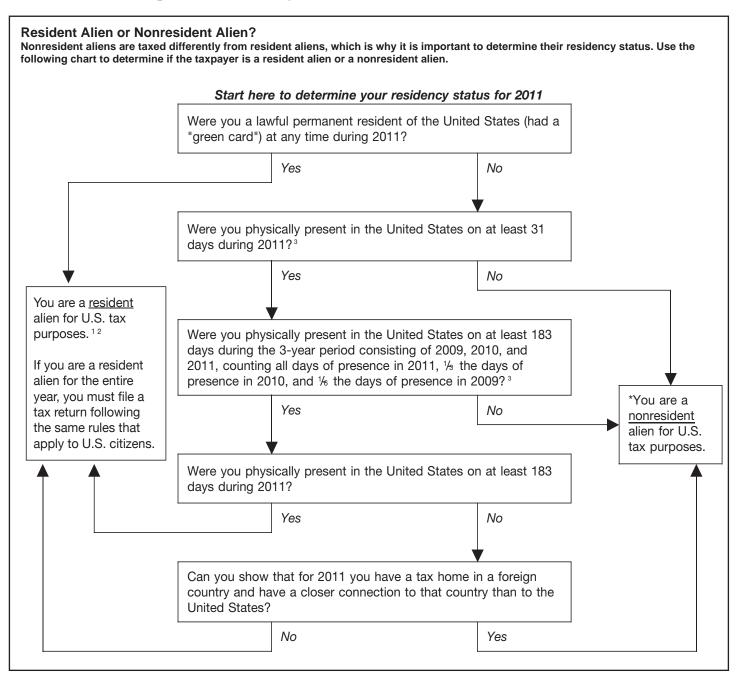
- 1. You owe any special taxes, including any of the following.
 - a. Alternative minimum tax.
 - b. Additional tax on a qualified plan, including an individual retirement arrangement (IRA), or other taxfavored account. But if you are filing a return only because you owe this tax, you can file **Form 5329** by itself.
 - c. Household employment taxes. But if you are filing a return only because you owe this tax, you can file **Schedule H** by itself.
 - d. Social security and Medicare tax on tips you did not report to your employer or on wages you received from an employer who did not withhold these taxes.
 - e. Recapture of first-time homebuyer credit. See the instructions for line 59b.
 - f. Write-in taxes, including uncollected social security and Medicare or RRTA tax on tips you reported to your employer or on group-term life insurance and additional taxes on health savings accounts. See the instructions for line 60.
 - g. Recapture taxes. See the instructions for line 44 and line 60.
- 2. You (or your spouse, if filing jointly) received Archer MSA or Medicare Advantage MSA distributions.
- 3. You had net earnings from self-employment of at least \$400.
- 4. You had wages of \$108.28 or more from a church or qualified church-controlled organization that is exempt from employer social security and Medicare taxes.

ТІР

Chart D – Who Should File

- 1. You had income tax withheld from your pay.
- 2. You made estimated tax payments for the year or had any of your overpayment for last year's estimated tax applied to this year's taxes.
- You qualify for the earned income credit. See Publication 596, Earned Income Credit (EIC), for more information.
- 4. You qualify for the additional child tax credit. See Form 1040 Instructions for more information on this credit.
- 5. You qualify for the health coverage tax credit. For information about this credit, see Form 8885, Health Coverage Tax Credit.
- 6. You qualify for the refundable credit for prior year minimum tax. See Form 8801, Credit for Prior Year Minimum Tax — Individuals, Estates, and Trusts.
- 7. You qualify for an American Opportunity Credit.
- 8. You qualify for the Adoption Credit.

Determining Residency Status – Decision Tree



¹ If this is the first or last year of their residency, taxpayers may have a dual status for the year. Refer dual status aliens to a professional tax preparer.

² In some circumstances taxpayers may still be considered nonresident aliens under an income tax treaty between the United States and the foreign country. Check the provisions of the treaty carefully.

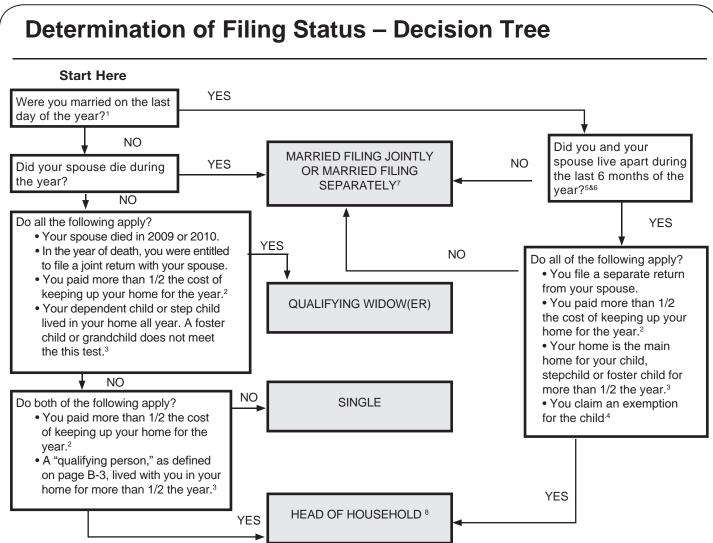
³ Do not count days a person regularly commutes to work in the United States from their home in Canada or Mexico, or days the person is an exempt individual. Such individuals may not choose residency status. Exempt individuals include:

- Foreign goverment-related individual
- Teacher or trainee who is temporarily present under a J or Q visa
- Student who is temporarily present under an F, J, M, or Q visa
- Professional athlete who is temporarily in the United States to complete in a charitable sports event

See Days of Presence in the United States in Publication 519 for additional information.

* Volunteers with foreign student certification may prepare tax forms and returns (Forms 8843, 1040NR, or 1040NR-EZ) for nonresident aliens within the scope of their training. Otherwise, refer taxpayers who are considered nonresident aliens to a professional tax preparer.

B. Filing Status



Footnotes:

- 1. Answer "NO" to this question if, on the last day of the year, you were legally separated from your spouse under a divorce or separate maintenance decree.
- 2. Include in the cost of upkeep expenses such as rent, mortgage interest, real estate taxes, insurance on the home, repairs, utilities and food eaten in the home.
 - Payments received under TANF or other public assistance programs used to pay costs of keeping up the home cannot be counted as money you paid. These payments must be included in the total cost of keeping up the home to figure if you paid over 1/2 the cost.
 - Amounts paid out of funds received as governmental assistance or SSA in the child's name are considered paid by others (not the taxpayer).
- 3. See Publication 17, Filing Status, for rules applying to birth, death, or temporary absence during the year.
- 4. Unless the child's other parent claims him or her under rules for children of divorced or separated parents or parents who lived apart.
- 5. This requirement is met if you are a U.S. citizen or resident alien for the entire year and you live with your nonresident alien spouse who you do not choose to treat as a resident alien for tax purposes.
- 6. Your spouse is considered to live in your home even if he or she is temporarily absent due to illness, education, business, vacation or military service.
- 7. If the taxpayer asks to file MFS, emphasize the advantages to Married Filing Jointly and the possibility of filing Form 8379, Injured Spouse Claim & Allocation (if appropriate). See *Pub 17*, Filing Status, MFS Special Rules for list of disadvantages.
- 8. Generally, only one taxpayer in a home can claim Head of Household filing status. Just because each person has their own children living in a home does not mean they have a separate "household" for this filing status purpose.

nterview tips	Filing Status Probe/Action: Ask the taxpayer:	
step 0	Were you considered married in a legal union between a man and a woman as husband and wife on December 31 of the tax year? (Answer yes if state common law rules were met or if your spouse died during the year and you did not remarry by the end of the year.)	If YES, go to Step 2. If NO, go to Step 4.
step 2	Do you and your spouse wish to file a joint return?	If YES, STOP. Your filing status is married filing jointly . If NO, go to Step 3.
step 3	 Do all the following apply? You file a separate return You paid more than half the cost of keeping up your home for the year Your spouse did not live in your home during the last 6 months of the tax year ^{1,2} Your home was the main home of your child, stepchild, or foster child for more than half the year You claim an exemption for the child (unless the noncustodial parent claims the child under rules for divorced or separated parents or parents who live apart) 	If YES, STOP. You are considered unmarried and your filing status is head of household . If NO, STOP. Your filing status is married filing separately .
step 4	Did your spouse die in 2009 or 2010?	If YES, go to Step 5. If NO, go to Step 6.
step 5	 Do all the following apply? You were entitled to file a joint return with your spouse for the year your spouse died You did not remarry before the end of this tax year You have a child or stepchild for whom you can claim an exemption and who lived with you all year, except for temporary absences. Do not include a grandchild or foster child 	If YES, STOP. Your filing status is qualifying widow(er) with dependent child . If NO, go to Step 6.
	You paid more than half the cost of keeping up the home for the year	
step 6	 Do all the following apply? You paid more than half the cost of keeping up the home for the year A "qualifying person," as defined on page B-3, lived with you in your home for more than 1/2 the year.³ 	If YES, STOP. Your filing status is head of household . If NO, STOP. Your filing status is single .
non 2 Y edu 3 Y	nes nis requirement is met if you are a U.S. citizen or resident alien for the resident alien spouse who you do not choose to treat as a resident a pur spouse is considered to live in your home even if he or she is terr cation, business, vacation or military service. Du cannot use head of household filing status based on any person w or she lived with you for the entire year (for example, a companion or	lien for tax purposes. nporarily absent due to illness, who is your dependent only because



Who Is a Qualifying Person Qualifying You To File as Head of Household?¹

IF the person is your	AND	THEN that person is
qualifying child (such as a son, daughter, or grandchild who lived with you more than half the year	he or she is single	a qualifying person, whether or not you can claim an exemption for the person.
and meets certain other tests) ²	he or she is married <u>and</u> you can claim an exemption for him or her	a qualifying person.
	he or she is married <u>and</u> you cannot claim an exemption for him or her	not a qualifying person. ³
qualifying relative⁴ who is your father or mother	you can claim an exemption for him or her⁵	a qualifying person. ⁶
	you cannot claim an exemption for him or her	not a qualifying person.
qualifying relative ⁴ other than your father or mother (such as a grandparent, brother, or sister who meets certain tests).	he or she lived with you more than half the year, <u>and</u> he or she is related to you in one of the ways listed under <u><i>Relatives who</i></u> <u>do not have to live with you</u> and you can claim an exemption for him or her ⁵	a qualifying person.
	he or she did not live with you more than half the year	not a qualifying person.
	he or she is not related to you in one of the ways listed under <u>Relatives who do not have to live</u> <u>with you</u> in Pub 17 <u>and</u> is your qualifying relative only because he or she lived with you all year as a member of your household (for example, a companion or a friend)	not a qualifying person.
	you cannot claim an exemption for him or her	not a qualifying person.

¹ A person cannot qualify more than one taxpayer to use the head of household filing status for the year. ² The term "qualifying child" is defined under <u>Exemptions for Dependents</u>, in Pub 17. **Note:** If you are a noncustodial parent, the term "qualifying child" for head of household filing status does not include a child who is your qualifying child for exemption purposes only because of the rules described under <u>Children of divorced</u> <u>or separated parents</u> under <u>Qualifying Child</u>, later. If you are the custodial parent and those rules apply, the child generally is your qualifying child for head of household filing status even though the child is not a qualifying child for whom you can claim an exemption.

³ This person is a qualifying person if the only reason you cannot claim the exemption is that you can be claimed as a dependent on someone else's return.

⁴ The term "qualifying relative" is defined under *Exemptions for Dependents*, in Pub 17.

⁵ If you can claim an exemption for a person only because of a multiple support agreement, that person is not a qualifying person. See <u>Multiple Support Agreement</u>.

⁶ You are eligible to file as head of household even if your parent does not live with you. You must pay more than half the cost of keeping up a home that was the main home for the entire year for your parent. This test is met if you pay more than half the cost of keeping your parent in a rest home or home for the elderly.

Notes	
	_
	_
	_
	- -
	_
	_
	_ _
	-
	_
	_ _
	-
	- -
	_
	_]

C. Exemptions/ Dependency



• Exemption Amount: \$3,700

- Two types:
 - 1. Personal exemptions—one exemption for the taxpayer and, if married, one for his or her spouse; unless they can be claimed as a dependent by another person.
 - 2. Exemptions for dependents—one exemption for each qualifying child or qualifying relative.
- Apply the rules for exemptions for dependents using the worksheets in the Form 1040 instructions and the interview tips in this publication.
- Dependents cannot claim exemptions for dependents. Taxpayers who are claimed as a dependent on someone else's return cannot claim any exemptions for their own dependents.

2011 Exemption Chart										
\$3,700	Х	1	=	\$ 3,700						
\$3,700	х	2	=	\$ 7,400						
\$3,700	х	3	=	\$11,100						
\$3,700	х	4	=	\$14,800						
\$3,700	Х	5	=	\$18,500						

interview	Personal Exemption	IS
tips	Probe/Action: Ask the taxpayer:	
step 0	Were you considered married in a legal union between a man and a woman as husband and wife during any part of the tax year? (Answer YES if state common law rules were met.)	If YES , go to Step 2. If NO , go to Step 7.
step 2	Were you still considered married on December 31 of the tax year?	If YES , go to Step 5. If NO , go to Step 3. Note: Abandonment does not change marital status—answer YES if the taxpayer's responses to Steps 3 and 4 are NO.
step 3	Did you obtain a final decree of divorce or separate maintenance by December 31 of the tax year?	If YES , you cannot claim a personal exemption for your former spouse. Go to Step 7. If NO , go to Step 4.
step 4	Did your spouse die during the tax year?	If YES , go to Step 5. If NO , go back through Steps 1–3 and clarify answers.
step 5	Are you filing a joint tax return?	If YES , go to Step 7. If NO , go to Step 6.
step 6	Did your spouse have income or can anyone else claim your spouse as a dependent (including a nonresident alien spouse)?	If YES to either, you cannot claim a personal exemption for your spouse. Go to Step 7 to see about your own personal exemption. If NO to both, you can claim a personal exemption for your spouse. Go to Step 7 to see about your own personal exemption.
step 7	Can anyone claim you (or your spouse if filing jointly) as a dependent on his or her return?	If YES , you cannot claim a personal exemption for yourself or your spouse. If NO , you can claim a personal exemption for yourself (and your spouse, if filing jointly).
axpayer car	s or her spouse died during the year, the n claim the spouse's exemption if the taxpayer arry during the year. See Publication 17 for other	Step 6: If married filing separately, the taxpayer can take his or her own exemption if no other taxpayer is entitled to claim him or her as a dependent.
eturn to cla	wer YES to this question if you are filing a joint im a refund and there would be no tax liability for se if separate returns were filed.	If married filing separately, the taxpayer can claim his or her spouse's exemption if the spouse had no gross income, is not filing a return, and cannot be claimed as a dependent on another person's return.
		Step 7: If married filing jointly (other than to claim a refund of withholding), the taxpayer cannot be a dependent on another person's return.



Overview of the Rules for Claiming an Exemption for a Dependent

Caution: This table is only an overview of the rules. For details, see Publication 17.

- You cannot claim any dependents if you, or your spouse if filing jointly, could be claimed as a dependent by another taxpayer.
- You cannot claim a married person who files a joint return as a dependent unless that joint return is only a claim for refund and there would be no tax liability for either spouse on separate returns.
- You cannot claim a person as a dependent unless that person is a U.S. citizen, U.S. resident alien, U.S. national, or a resident of Canada or Mexico.¹
- · You cannot claim a person as a dependent unless that person is your qualifying child or qualifying relative.

Tests To Be a Qualifying Child	Tests To Be a Qualifying Relative
 The child must be your son, daughter, stepchild, foster child, brother, sister, half brother, half sister, stepbrother, stepsister, or a descendant of any of them. 	 The person cannot be your qualifying child or the qualifying child of any other taxpayer. A child is not the qualifying child of any other taxpayer if the child's parent (or any other person for whom the child is defined as a qualifying child) is not required to file an income tax return or files an income tax return only to get a refund of income tax withheld.
2. The child must be: (a) under age 19 at the end of the year and younger than you (or your spouse, if filing jointly), (b) under age 24 at the end of the year, a full-time student, and younger than you (or your spouse, if filing jointly), or (c) any age if permanently and totally disabled.	2. The person either (a) must be related to you in one of the ways listed under Relatives who do not have to live with you, or (b) must live with you all year as a member of your household ² (and your relationship must not violate local law).
3. The child must have lived with you for more than half of the year. ²	3. The person's gross income for the year must be less than $$3,700.^3$
 The child must not have provided more than half of his or her own support for the year.⁵ 	 You must provide more than half of the person's total support for the year.⁵
The child is not filing a joint return for the year (unless that joint return is filed only as a claim for refund).	
6. If the child meets the rules to be a qualifying child of more than one person, you must be the person entitled to claim the child as a qualifying child.	

¹There is an exception for certain adopted children.

²There are exceptions for temporary absences, children who were born or died during the year, children of divorced or separated parents, or parents who live apart, and kidnapped children.

³There is an exception if the person is disabled and has income from a sheltered workshop.

⁴There are exceptions for multiple support agreements, children of divorced or separated parents or parents who live apart, and kidnapped children.

⁵If a child receives social security benefits and uses them toward his or her own support, those benefits are considered as provided by the child. Benefits provided by the state to a needy person (welfare, food stamps, housing) are generally considered support provided by the state.

TIP

Qualifying Child of More Than One Person

If the child meets the conditions to be the qualifying child of more than one person, only one person can claim the child as a qualifying child for all of the following tax benefits, unless the special rule for children of divorced or separated parents applies.

٠	Dependency Exemption
٠	Head of Household

- Child Tax Credit
 Earned Income (
- Credit for Child and Dependent Care Expenses

Earned Income Credit

Exclusion from income for Dependent Care Benefits

No other person can take any of the six tax benefits listed above unless he or she has a different qualifying child. If you and any person can claim the child as a qualifying child, the following rules apply.

If only one of the persons is the child's parent, the child is treated as the qualifying child of the parent.

If the parents do not file a joint return together but both parents claim the child as a qualifying child, the IRS will treat the child as the qualifying child of the parent with whom the child lived for the longer period of time during the year. If the child lived with each parent for the same amount of time, the IRS will treat the child as the qualifying child of the parent who had the higher adjusted gross income (AGI) for the year.

If no parent can claim the child as a qualifying child, the child is treated as the qualifying child of the person who had the highest AGI for the year.

If a parent can claim the child as a qualifying child but no parent does so claim the child, the child is treated as the qualifying child of the person who had the highest AGI for the year, but only if that person's AGI is higher than the highest AGI of any of the child's parents who can claim the child.

Example: Your daughter meets the conditions to be a qualifying child for both you and your mother. Under the rules above, you are entitled to treat your daughter as a qualifying child for all of the six tax benefits listed above for which you otherwise qualify. Your mother is not entitled to take any of the six tax benefits listed above unless she has a different qualifying child. HOWEVER, IF YOUR MOTHERS AGI IS HIGHER THAN YOURS, YOU CAN LET YOUR MOTHER TREAT YOUR DAUGHTER AS HER QUALIFYING CHILD. IF YOU DO THAT, YOUR DAUGHTER IS NOT YOUR QUALIFYING CHILD FOR ANY OF THE 6 BENEFITS.

For more details and examples, see Pub. 17 and 501.

Table 1: Dependency Exemption for Qualifying Child

interviev
tine

Probe/Action: Ask the taxpayer:

tips		
step 1	Can you or your spouse (if filing jointly) be claimed as a dependent on someone else's tax return this year?	If YES : If you can be claimed as a dependent by another person, you may not claim anyone else as your dependent. If NO : Go to STEP 2
step 2	Was the child married as of December 31, 2011?	If YES : Go to STEP 3 If NO : Go to STEP 4
step 3	Is the child filing a joint return for this tax year? (Answer "NO" if the child is filing a joint return only to claim a refund and no tax liability would exist for either spouse if they had filed separate returns.)	If YES : You cannot claim this child as a dependent. If NO : Go to STEP 4
step 4	Was the child a U.S. citizen, U.S. resident alien, U.S. national, or a resident of Canada or Mexico? (Answer "YES" if you are a U.S. citizen or U.S. national and you adopted a child who lived with you as a member of your household all year.)	If YES : Go to STEP 5 If NO : You cannot claim this child as a dependent.
step 5	Was the child your son, daughter, stepchild, eligible foster child, brother, sister, half brother, half sister, stepbrother, stepsister, or a descendant of any of them (i.e., your grandchild, niece, or nephew)?	If YES : Go to STEP 6 If NO : This child is not your qualifying child. Go to Table 2: Dependency Exemption for Qualifying Relative
step 6	Was the child: -under age 19 at the end of the year and younger than you <i>(or your spouse, if filing jointly)</i> OR -a full-time student under age 24 at the end of the year and younger than you <i>(or your spouse, if filing jointly)</i> OR -permanently and totally disabled* at any time during the year?	If YES : Go to STEP 7 If NO : This child is not your qualifying child. Go to Table 2: Dependency Exemption for Qualifying Relative
step 7	Did the child live with you as a member of your household, except for temporary absences*, for more than half the year? (Answer "YES" if the child was born or died during the year.)	If YES : Go to STEP 8 (Use table 3 to see if the exemption for children of divorced or separated parents or parents who live apart applies.) If NO : This child is not your qualifying child. Go to Table 2: Dependency Exemption for Qualifying Relative
step 8	Did the child provide more than half of his or her own support* for the year?	If YES : You cannot claim this child as a dependent If NO : Go to STEP 9
step 9	Is the child a qualifying child of any other person?	If YES : If the child is the qualifying child of more than one person, you must be the person entitled to claim the child as a qualifying child. Go to the chart: Qualifying Child of More Than One Person If NO : You can claim this child as a dependent

Footnotes:

Step 6: A person is permanently and totally disabled if he or she cannot engage in any substantial gainful activity because of a physical or mental condition, AND a doctor determines the condition has lasted or can be expected to last continuously for at least a year or can lead to death. Step 7: A child is considered to have lived with you during periods of time when one of you, or both, are temporarily absent due to special circumstances such as illness, education, business, vacation or military service. In most cases a child of divorced or separated parents is the qualifying child of the custodial parent. See Table 3: Children of Divorced or Separated Parents or Parents Who Live Apart to see if an exception applies. There is an exception for kidnapped children. See Publication 17, Personal Exemptions and Dependents

Step 8: A worksheet for determining support is included at the end of this section. If a child receives social security benefits and uses them toward his or her own support, those benefits are considered as provided by the child. Benefits provided by the state to a needy person (welfare, food stamps, housing) are generally considered support provided by the state.

Table 2: Dependency Exemption for
Qualifying Relative

TIP	
interview	
tins	

You must start with Table 1. (To claim a qualifying relative dependent, you must first meet the Dependent Taxpayer, Joint Return and Citizen or Resident Tests in steps 1-4 of table 1) Probe/Action: Ask the taxpayer:

, the person is not a qualifying relative. (See ring Child Interview Tips.) go to Step 2.		
go to Step 3. , go to Step 4. The relatives listed in Step 2 are considered ves who do not have to live with you"		
you cannot claim this person as a dependent. , see footnote for Step 3, then go to Step 4. There are exceptions for kidnapped children; a child as born or died during the year; certain temporary ces—school, vacation, medical care, etc.		
you cannot claim this person as a dependent. , go to Step 5.		
, you can claim this person as your qualifying e dependent. (Use Table 3 to see if the exception for n of divorced or separated parents or parents who art applies.) go to Step 6.		
continued on next page		
Jay		

Footnotes:

Step 2: Any of these relationships that were established by marriage are not ended by death or divorce.

Step 3: A person does not meet this test if at any time during the year the relationship between you and that person violates local law.

Step 4:For purposes of this test, the gross income of an individual who is permanently and totally disabled at any time during the year does not include income for services the individual performs at a sheltered workshop.

Step 5: A worksheet for determining support is included at the end of this section

See Table 3 for the exception to the support test for children of divorced or separated parents or parents who live apart.

If a child receives social security benefits and uses them toward his or her own support, those benefits are considered as provided by the child. Benefits provided by the state to a needy person (welfare, food stamps, housing) are generally considered support provided by the state.

Table 2: Dependency Exemption for
Qualifying Relative

TIP

tips	Probe/Action: Ask the taxpayer:	
0000	Did another person provide more than half the person's total support?	If YES , you cannot claim an exemption for this person. If NO , go to Step 7.
Jucp	Did two or more people together provide more than half the person's total support?	If YES , go to Step 8. If NO , you cannot claim this person as a dependent.
Jucp	Did you provide more than 10% of the person's total support for the year?	If YES , go to Step 9. If NO , you cannot claim this person as a dependent.
9	Did the other person(s) providing more than 10% of the person's total support for the year provide you with a signed statement (Form 2120) agreeing not to claim the exemption?	If YES , you can claim an exemption for this person. If NO , you cannot claim this person as a dependent.

Table 3: Children of Divorced or Separated Parentsor Parents Who Live Apart

(Use this table when directed from Table 1 or Table 2 to determine if the exception applies to the qualifying child residency test or the qualifying relative support test)

interview tips	Probe/Action: Ask the taxpayer:	
step 1	Did the child receive over half of his or her support from the parents who are: Divorced OR Legally separated under a decree of divorce or separate maintenance OR Separated under a written separation agreement OR Lived apart at all times during the last 6 months of the year?	If YES , go to Step 2. If NO , Table 3 does not apply.
step 2	Was the child in the custody of one or both parents for more than half the year?	If YES , go to Step 3. If NO , Table 3 does not apply.
step 3	Did the custodial parent (parent with whom the child lived for the greater number of nights during the year) provide the taxpayer a signed written declaration (Form 8332, a copy of Form 8332, or similar document) releasing his or her claim to the exemption for the child?	If YES , the Table 3 exception applies. See the footnote for Step 3 below then return to the appropriate step in Table 1 or Table 2. If NO , go to Step 4.
step 4	Are either of the following statements true? The taxpayer has a Post-1984 and Pre-2009 decree or agreement that is applicable for 2011 and states all three of the following? 1. The noncustodial parent can claim the child as a dependent without regard to any condition, such as payment of support. 2. The other parent will not claim the child as a dependent for the year. 3. The years for which the noncustodial parent can claim the child as a dependent. (See Step 4 footnote for the items the noncustodial parent must attach to his/her tax return.) OR The taxpayer has a Pre-1985 decree of divorce or separation maintenance or written separation agreement between the parents	If YES , the Table 3 exception applies. Return to the appropriate step in Table 1 or Table 2. If NO , Table 3 does not apply.
	that provide that the noncustodial parent can claim the child as a dependent, and the noncustodial parent provides at least \$600 for support of the child during 2011?	

Footnotes:

ΤΙΡ

to the second second

Step 2: If the child is emancipated under state law, either by reaching age of majority or other means, child is treated as not living with either parent (see Pub 17).

Step 3: Post-2008 decree or agreement. If the divorce decree or separation agreement went into effect after 2008, the noncustodial parent cannot attach pages from the decree or agreement instead of Form 8332. The custodial parent must sign, and the noncustodial parent must attach to his or her return, either Form 8332, or a copy of Form 8332 or a substantially similar statement the only purpose of which is to release the custodial parent's claim to a child.

Step 4: Post-1984 and Pre-2009 divorce decrees or agreements:

The noncustodial parent must attach all of the following pages from the decree or agreement.

-Cover page (include the other parent's SSN on that page)

-The pages that include all the information identified in (1) through (3) above

-Signature page with the other parent's signature and date of agreement.

Release of exemption revoked

A custodial parent who has revoked his or her previous release of a claim to exemption for a child must attach a copy of the revocation to his or her return. (See Form 8332 for more details)

Other decrees or agreements that do not meet step 4: Non-custodial parents must attach the Form 8332, or a copy of Form 8332 or similar statement to their return.

	Worksheet for Determining Support	
1.	Funds Belonging to the Person You Supported Enter the total funds belonging to the person you supported, including income received (taxable and nontaxable) and amounts borrowed during the year, plus the amount in savings and other	1
3. 4.	accounts at the beginning of the year Enter the amount on line 1 that was used for the person's support Enter the amount on line 1 that was used for other purposes Enter the total amount in the person's savings and other accounts at the end of the year Add lines 2 through 4. (This amount should equal line 1.)	. 2 . 3 . 4
	Expenses for Entire Household (where the person you supported lived)	. 5
6.	Lodging (complete line 6a or 6b):	_
	6a. Enter the total rent paid	. 6a
	6b. Enter the fair rental value of the home. If the person you supported owned the home, also include this amount in line 21.	6h
7	Enter the total food expenses	
	Enter the total amount of utilities (heat, light, water, etc. not included in line 6a or 6b)	
9.	Enter the total amount of repairs (not included in line 6a or 6b)	9.
	. Enter the total of other expenses. Do not include expenses of maintaining the home, such as	
	mortgage interest, real estate taxes, and insurance.	. 10.
11	. Add lines 6a through 10. These are the total household expenses	. 11
12	. Enter total number of persons who lived in the household	. 12.
40	Expenses for the Person You Supported	10
13	Divide line 11 by line 12. This is the person's share of the household expenses	14
14	Enter the person's total clothing expenses Enter the person's total education expenses	15
16	Enter the person's total medical and dental expenses not paid for or reimbursed by insurance	16.
17	Enter the person's total travel and recreation expenses	. 17.
18	Enter the total of the person's other expenses	. 18.
19	Add lines 13 through 18. This is the total cost of the person's support for the year	. 19.
•••	Did the Person Provide More Than Half of His or Her Own Support?	
20	. Multiply line 19 by 50% (.50)	. 20.
21	the home. This is the amount the person provided for his or her own support	21
22	. Is line 21 more than line 20?	. 21.
	No. You meet the support test for this person to be your qualifying child. If this person also me qualifying child, stop here; do not complete lines 23–26. Otherwise, go to line 23 and fill out the determine if this person is your qualifying relative.	
	Yes. You do not meet the support test for this person to be either your qualifying child or your here.	qualifying relative. Stop
	Did You Provide More Than Half?	
23	Enter the amount others provided for the person's support. Include amounts provided by state,	
	local, and other welfare societies or agencies. Do not include any amounts included on line 1.	. 23.
24	. Add lines 21 and 23	. 24.
25	 Subtract line 24 from line 19. This is the amount you provided for the person's support Is line 25 more than line 20? 	. 25
	Yes. You meet the support test for this person to be your qualifying relative.	
	No. You do not meet the support test for this person to be your qualifying relative. You cannot this person unless you can do so under a multiple support agreement, the support test for childre separated parents, or the special rule for kidnapped children. See <u>Multiple Support Agreement</u> , so of Divorced or Separated Parents or Parents Who Live Apart, or <u>Kidnapped Child</u> under Qualifying	en of divorced or Support Test for Children

Taxpayers should keep a completed copy of this worksheet for their records.

Income Quick Reference Guide



This list is a quick reference and volunteers should refer to Publication 17 for more information. Do not rely on this list alone. Some of the income items on this chart are out of scope for the VITA/TCE program. Refer taxpayers with out of scope income to a professional tax preparer. Confirm that all income received by the taxpayer has been discussed and shown on the return, if required.

Table A – Examples of Taxable Income (Examples of income to consider when determining whether a return must be filed) Wages, salaries, bonuses, commissions **IRA** distributions Alimony Jury duty fees Annuities Military pay (not exempt from taxation) Awards Military pension Back pay Notary fees Breach of contract Partnership, Estate and S-Corporation income Business income/Self-employment income (Schedule K-1s, Taxpayer's share) Compensation for personal services Pensions Debts forgiven¹ Prizes Director's fees Punitive damage Disability benefits (employer-funded) Railroad retirement—Tier I (portion may be taxable) Railroad retirement—Tier II Discounts Dividends Refund of state taxes² Employee awards Rents (gross rent) Employee bonuses Rewards Estate and trust income **Rovalties** Farm income Severance pay Self-employment Fees Non-employee compensation Gains from sale of property or securities Social security benefits - portion may be taxable -Gambling winnings Hobby income (See TaxWise Tab 2 - Income, the page for Railroad Retirement, Civil Service, and Social Interest Interest on life insurance dividends Security Benefits) Supplemental unemployment benefits Taxable scholarships and grants Tips and gratuities Unemployment compensation

Table B – Examples of Non-Taxable Income

(Examples of income items to exclude when determining whether a return must be filed)

	· · · · · · · · · · · · · · · · · · ·
Aid to Families with Dependent Children (AFDC)	Meals and lodging for the convenience of employer
Child support	Payments to the beneficiary of a
Damages for physical injury (other than punitive)	deceased employee
Death payments	Relocation payments or payments in
Dividends on life insurance	lieu of worker's compensation
Federal Employees' Compensation Act payments	Rental allowance of clergyman
Federal income tax refunds	Sickness and injury payments
Gifts, bequests, and inheritances ³	Social security benefits - portion may not be
Insurance proceeds	taxable - (See TaxWise Tab 2 - Income, the
Accident	page for Railroad Retirement, Civil Service,
Casualty	and Social Security Benefits)
Health	Supplemental Security Income (SSI)
• Life	Temporary Assistance for Needy Families (TANF)
Interest on tax-free securities	Veterans' benefits
Interest on EE/I bonds redeemed for qualified	Welfare payments (including TANF) and food stamps
higher education expenses	Worker's compensation and similar payments

Footnotes: ¹If the taxpayer received a Form 1099-C, Cancellation of Debt, in relation to their main home, it can be nontaxable (see D-4) ²If itemized in year paid and taxes were reduced because of deduction

³An inheritance is not reported on the income tax return, but a distribution from an inherited pension or annuity is subject to the same tax as the original owner would have had to pay.

TIP

Armed Forces Gross Income

Members of the Armed Forces receive many different types of pay and allowances. Some are included in gross income while others are excluded from gross income. **Table 1** lists included items that are subject to tax and must be reported on your tax return. **Table 2** lists excluded items that are not subject to tax, but may have to be shown on your tax return.

Table 1. Included Items

These items are included in gross income, unless the pay is for service in a combat zone.

Basic pay	Active duty	Bonuses	Career status
	 Attendance at a designated service school 		Enlistment
	 Back wages 		Officer
	CONUS COLA		Overseas extension
	• Drills		Reenlistment
	 Reserve training 		
	 Training duty 		
		Other payments	Accrued leave
Special	 Aviation career incentives 		 High deployment per diem
рау	Career sea		 Personal money allowances paid to
	 Diving duty 		high-ranking officers
	 Foreign duty (outside the 48 contiguous 		 Student loan repayment from programs
	states and the District of Columbia)		such as the Department of Defense
	 Foreign language proficiency 		Educational Loan Repayment Program
	 Hardship duty 		when year's service (requirement) is not
	 Hostile fire or imminent danger 		attributable to a combat zone
	 Medical and dental officers 		
	 Nuclear-qualified officers 	Incentive pay	Submarine
	Optometry		• Flight
	Pharmacy		Hazardous duty
	 Special duty assignment pay 		 High altitude/Low altitude (HALO)
	Veterinarian		

Table 2. Excluded Items

The exclusion for certain items applies whether the item is furnished in kind or is a reimbursement or allowance. There is no exclusion for the personal use of a government-provided vehicle.

		-	
Living allowances	 BAH (Basic Allowance for Housing). You can deduct mortgage interest and real estate taxes on your home even if you pay these expenses with your BAH BAS (Basic Allowance for Subsistence) 	Combat zone pay	Compensation for active service while in a combat zone or a qualified hazardous duty area. Note: Limited amount for officers
	 Housing and cost-of-living allowances abroad whether paid by the U.S. Government or by a foreign government OHA (Overseas Housing Allowance) Expanded HAP (Homeowners Assistance) 	Family allowances	 Certain educational expenses for dependents Emergencies Evacuation to a place of safety Separation
	Program) benefit payments	Death	Burial services
		allowances	 Death gratuity payments to
Moving	 Dislocation 		eligible survivors
allowances	 Military base realignment and closure benefit 		Travel of dependents to burial site
Travel allowances	 (the exclusion is limited as described beginning on page 3) Move-in housing Moving household and personal items Moving trailers or mobile homes Storage Temporary lodging and temporary lodging expenses Annual round trip for dependent students Leave between consecutive 	Other payments	 Defense counseling Disability, including payments received for injuries incurred as a direct result of a terrorist or military action Group-term life insurance Professional education ROTC educational and subsistence allowances Survivor and retirement protection plan premiums Uniform allowances Uniforms furnished to enlisted personnel
	overseas tours • Reassignment in a dependent restricted status • Transportation for you or your dependents during ship overhaul or inactivation • Per diem	In-kind military benefits	 Dependent-care assistance program Legal assistance Medical/dental care Commissary/exchange discounts Space-available travel on government aircraft

TIP

Tax Treatment of Scholarship and Fellowship Payments¹

Do not rely on this table alone. Refer to Publication 17 for complete details.

	AND yo	ou are	THEN your payment is	
IF you use the payment for	A degree candidate	Not a degree candidate	Tax free ²	Taxable
Tuition	Х		Х	
		х		х
Fees	Х		X ³	
		Х		х
Books	Х		X ³	
		х		х
Supplies	х		X ³	
		х		х
Equipment Computers must be required for enrollment or	Х		X ³	
attendance.		Х		х
Room	х	Х		х
Board	х	х		х
Travel	х	х		х
Research	х	х		x
Equipment and other expenses that are not required for enrollment in or attendance at an eligible educational institution.	х	х		х

¹To determine the net taxable portion of the scholarship or grant, subtract the allowable tax-free items (see Form 1098T for information regarding tuition paid and scholarships received). In TaxWise, link from the appropriate box below line 7 to the worksheet to report the net amount. The net amount is taxable to the person in whose name the scholarship was received.

²Payments used for any expenses indicated in this column are tax free only if the terms of the scholarship or fellowship do not prohibit the expense.

³If required of all students in the course.



Publication 4731 Screening Sheet for Form 1099-C, Cancellation of Debt



NOTE: Only volunteers with a **Cancellation of Debt Certification** may assist taxpayers with Form 1099-C issues.

Instructions: Use this Screening Sheet to assist in identifying taxpayers with cancellation of debt issues that are within the scope of the VITA/TCE Program.

- Use Part I for taxpayers with a Form 1099-C resulting from cancellation of debt on a home mortgage loan.
- Use Part II for taxpayers with a Form 1099-C resulting from cancellation of credit card debt.

step 1	Did the taxpayer receive Form 1099-C, Cancellation of Debt, from their home me lender and is the information shown on the form correct?	YES – Go to Step 2 NO – Go to Step 6		
step 2	Did the taxpayer ever use the home in a trade or business or as rental property?		YES – Go to Step 6 NO – Go to Step 3	
step 3	Does box 3 of Form 1099-C show any interest or was box 6 checked to indicate NOTE: If the bankruptcy box is not checked but the taxpayer has subsequently f bankruptcy, answer "yes".		YES – Go to Step 6 NO – Go to Step 4	
step 4	Ask the following questions to determine if the discharged debt is "qualified print residence indebtedness":			
	a. Was the mortgage taken out to buy, build, or substantially improve the taxpay pal residence? (NOTE: A principal residence is generally the home where the lives most of the time. A taxpayer can have only one principal residence at an	YES – Go to Step 4b NO – Go to Step 6		
	b. Was the mortgage secured by the taxpayer's principal residence?	YES – Go to Step 4c NO – Go to Step 6		
	c. Was any part of the mortgage used to pay off credit cards, purchase a car, pa pay for a vacation, pay medical/dental expenses, or used for any other purpor than to buy, build, or substantially improve the principal residence?	YES – Go to Step 6 NO – Go to Step 4d		
	d. Was the mortgage amount more than \$2 million (\$1 million if Married Filing S	YES – Go to Step 6 NO – Go to Step 5		
step 5	The discharged debt is "qualified principal residence indebtedness." The Mortgage Forgiveness Debt Relief Act of 2007, as extended in the Emerger Economic Stabilization Act of 2008, allows individuals to exclude from gross inco discharges of "qualified principal residence indebtedness" made after 2006 and complete the applicable lines on Form 982, and file it with the taxpayer's return. taxpayer also may be required to report the disposition (sale) on Form 8949 and	ome any before 2013. T If the residence		
step 6	 These tax issues are outside the scope of the volunteer program. The taxpayer may qualify to exclude all or some of the discharged debt. However, the rules involved in the mortgage debt relief exclusions are complex. Refer the taxpayer to: www.irs.gov for the most up-to-date information The Interactive Tax Assistance (ITA) on www.irs.gov to answer tax law questions. Type "ITA" in the key word search box. An IRS Representative: 1-800-829-1040 An IRS Taxpayer Assistance Center (TAC) 	 Publication Publication Nontaxable Publication Foreclosur Abandonm Publication Mortgage 	itional Resources: ublication 523, Selling your Home ublication 525, Taxable and ontaxable Income ublication 4681, Canceled Debts, preclosures, Repossessions, and pandonments ublication 4705, Overview of ortgage Debt Forgiveness orm 982, Reduction of Tax Attributes	

- The Taxpayer Advocate Service (TAS): 1-877-777-4778, TTY/TDD 1-800-829-4059. TAS may help if the problem cannot be resolved through normal IRS channels.
- · A professional tax preparer

Due to Discharge of Indebtedness (and Section 1082 Basis Adjustment)

and Instructions

	Publication 4731 Screening Sheet for Form 1099-C, Cancellation of NOTE: Only volunteers with a Cancellation of Debt Certification may assist taxpay Form 1099-C issues.				
Part	II - Credit Card Debt				
step 1	Did the taxpayer receive Form 1099-C, Cancellation of Debt, or other documentation (if less than \$600) from a creditor and is the information shown on the form or document correct? NOTE: The creditor is not required to issue a Form 1099-C if the canceled debt is under \$600. However, the taxpayer may be required to report the canceled debt as income regard-	YES – Go to Step 2 NO – Go to Step 6			
	less of the amount.				
step 2	Was the credit card debt related to a business?	YES – Go to Step 6 NO – Go to Step 3			
step 3	Does box 3 of Form 1099-C show any interest or was box 6 checked to indicate bankruptcy? NOTE: If the bankruptcy box is not checked but the taxpayer has subsequently filed bank- ruptcy, answer "yes".	YES – Go to Step 6 NO – Go to Step 4			
step	Based on the interview with the taxpayer, was the taxpayer insolvent immediately before the cancellation of the debt? NOTE: Insolvent means the taxpayer's total liabilities were greater than the fair market value of his/her total assets (including an interest in pension plans and the value of retirement accounts). If the taxpayer is unsure, answer "yes."	YES – Go to Step 6 NO – Go to Step 5			
step 5	The cancellation of nonbusiness credit card debt (the amount in box 2 of Form 1099-C or an am provided in other documentation) must be reported as ordinary income on Form 1040, line 21 (C additional supporting forms or schedules are required for reporting income from canceled credit	Other Income). No			
step	These tax issues are outside the scope of the volunteer program. The taxpayer may qualify to exclude all or some of the discharged debt. However, the rules involved are complex.				
•	Refer the taxpayer to:				
	www.irs.gov for the most up-to-date information				
	An IRS Representative: 1-800-829-1040				
	An IRS Taxpayer Assistance Center (TAC)				
	 The Taxpayer Advocate Service (TAS): 1-877-777-4778, TTY/TDD 1-800-829-4059. TAS ma cannot be resolved through normal IRS channels. 	y help if the problem			
	A professional tax preparer				

Notes	

Health Saving Accounts (HSAs) Helpful Hints

References:

Publication 969

Form 8889 and Instructions

Do not rely on this document alone. Refer to HSA references to provide assistance.

How can I tell if the taxpayer has an HSA issue?

- The Intake/Interview sheet has the Yes or Unsure box checked (Life Events –Question #1)
- The taxpayer's (or spouse's) Form W-2 has a box 12 entry of code W for employer contributions. This triggers a Form 8889 to be added to the forms tree in the tax software. [Caution If the taxpayer elected to contribute to the HSA through a section 125 (cafeteria) plan, this amount will be included in the box 12 entry. They are treated as employer contributions and are not deductible.]
- The taxpayer (or spouse) has a Form 1099-SA with an X in box 5 showing distributions from an HSA.
- The taxpayer (or spouse) may receive Form 5498-SA for their HSA contributions. If taxpayers do not have this form they can provide the information regarding HSA contributions based on their records.

What do I need to know about Form 8889, Health Savings Accounts?

- Tax Software Tip: If you realize you need the Form 8889 to report HSA activity, and it does not show up in the forms tree in the software, link to the Form 8889 from Form 1040, line 25.
- Line 1 Select the appropriate (HDHP) coverage for the taxpayer: self-only or family. This determines the maximum HSA contribution limits.
- Line 2 Employee contributions are entered on Line 2. Contributions by relatives or friends are considered to be made by the taxpayer. Do not include employer contributions on this line.

The account holder needs to tell us how much was put in the HSA, because they might not have received the Form 5498-SA by the time they're preparing their tax return. Form 8889 will calculate when there are excess contributions. **Caution:** If excess not withdrawn by due date of return then it is out-of-scope; refer to professional tax preparer.

- Line 6 Usually the same as the Line 5 calculated by tax software. Taxpayers need to know whose name is on the HSA account (taxpayer or spouse). There is no such thing as a "joint HSA account". If both taxpayer and spouse have HSAs, and had family coverage under an HDHP, refer to the Instructions for line 6. On tax software check Help option to see the Form 8889 Instructions.
- Line 7 Age 55 or older, look up "catch up" contribution limits in Form 8889 Instructions.
- Line 14a Enter HSA distributions here. Ask the taxpayer for Form 1099-SA, with the HSA box checked. If not an HSA distribution, refer to professional tax preparer.
- Line 15 If all distributions were used for unreimbursed qualified medical expenses, enter the same amount as Line 14a. Remember over-the-counter medicines without a prescription (except for insulin) are no longer qualified medical expenses for HSAs. Taxpayers cannot take a deduction on Schedule A (Form 1040) for any amount included on line 15.
- Lines 16, 17b If HSA distributions were not used for qualified medical expenses these lines must be completed. The tax software auto calculates these lines, if applicable.
- Line 17a If taxpayer meets one of the exceptions to the additional 20% tax, check the box on line 17a. Exceptions are: age 65, disability, or death. See Form 8889 instructions for more information on the exceptions to the additional tax.

Lines 18-22 (Part III) - Out-of-scope.

Health Savings Accounts (HSAs) Helpful Hints



Publication 4885 Screening Sheet for Health Savings Accounts (HSAs)

NOTE: Only volunteers with **Health Savings Account Certification** may assist taxpayers with HSA issues.



Instructions: This Screening Sheet will help you identify HSA issues that are within the scope of the VITA/TCE program. Use the Determine HSA Eligibility section to determine if taxpayer is eligible for an HSA; use Part I for contributions/deduction; use Part II for distributions. **References:** Publication 969, Form 8889 and Instructions

Determine HSA Eligibility (To set up an HSA or make contributions to an HSA)

TO QUALIFY: An individual must meet ALL the following requirements:

- Be covered under a high deductible health plan (HDHP) on the first day of any month of the year.
- · Have no other health coverage except for allowable "other health coverage." (Publication 969, "Other health coverage")
- Not be claimed as a dependent on someone else's tax return. (Publication 969, "Qualifying for an HSA")
- Not be covered by Medicare (but the individual can be HSA eligible for the months before being covered by Medicare)

NOTE: If the taxpayer does not qualify, but contributions have been made to an HSA, the taxpayer should be referred to a professional tax preparer.

PART I - HSA Contributions and Deduction step If eligible, were contributions made to an HSA? YES - Complete Form 8889, Part, I, Ð lines 1 and 2. Go to Step 2. NO - STOP. Was the taxpayer enrolled in the same HDHP coverage for the entire year? step YES - Complete Form 8889, Part I, 2 (Answer Yes, if last-month rule applies, and see Form 8889 Instructions) lines 3-13. FOR YES AND NO: Lines 4 and 10 Caution: If line 2 is more than line 13, the taxpayer must withdraw the excess are out of scope. contribution to avoid an additional tax. If the excess is not timely withdrawn, refer the taxpayer to a professional tax preparer. (Refer to Form 8889 Instructions, line 13). NO – Complete line 3 using the Limitation Chart and Worksheet in the Instructions for Form 8889. Then complete the remainder of Part I. PART II - HSA Distributions step Did the taxpayer receive distributions from the HSA trustee (whether or not YES - Complete Form 8889 Part II, 61 Form 1099-SA received)? Line 14a, 14b, if applicable, and 14c. Go to Step 2. NO - STOP, do not complete Part II. step Did the taxpayer use all or part of the distribution to pay or get reimbursed **YES** – Enter the amount on line 15 for qualified medical expenses in 2011 that were incurred after the HSA was (2) and complete line 16. Go to Step 3. established and were for qualified persons? NO – Enter zero on line 15 and complete line 16. Go to Step 3. step If any part of the distribution is taxable, was the distribution made after the **YES** – Check box on line 17a and (3) taxpayer died, became disabled or turned 65? complete 17b. NO – Taxpayer will be subject to an additional 20% tax.

Publication 4885 (9-2011) Catalog Number 55732V Department of the Treasury Internal Revenue Service www.irs.gov

Alimony Requirements (Instruments Executed After 1984)			
Payments ARE alimony if <u>all</u> of the following are true:	Payments are NOT alimony if <u>any</u> of the following are true:		
Payments are required by a divorce or separation instrument.	Payments are not required by a divorce or separation instrument.		
Payer and recipient spouse do not file a joint return with each other.	Payer and recipient spouse file a joint return with each other.		
Payment is in cash (including checks or money orders).	 Payment is: Not in cash, A noncash property settlement, Spouse's part of community income, or To keep up the payer's property. 		
Payment is not designated in the instrument as not alimony.	Payment is designated in the instrument as not alimony.		
Spouses legally separated under a decree of divorce or separate maintenance are not members of the same household.	Spouses legally separated under a decree of divorce or separate maintenance are members of the same household.		
Payments are not required after death of the recipient spouse.	Payments are required after death of the recipient spouse.		
Payment is not treated as child support.	Payment is treated as child support.		
These payments are deductible by the payer and includible in income by the recipient.	These payments are neither deductible by the payer nor includible in income by the recipient.		

Tuition and Fees Deduction at a Glance

Do not rely on this table alone. Refer to the text for complete details.

Question	Answer
What is the maximum benefit?	You can reduce your income subject to tax by up to \$4,000.
Limit on modified adjusted gross income (MAGI)	\$160,000 if married filing joint return; \$80,000 if single, head of household, or qualifying widow(er)
Where is the deduction taken?	As an adjustment to income on Form 1040.
For whom must the expenses be paid?	 A student enrolled in an eligible educational institution who is either: you, your spouse, or your dependent for whom you claim an exemption.
What tuition and fees are deductible?	Tuition and fees required for enrollment or attendance at an eligible postsecondary educational institution, but not including personal, living or family expenses, such as room and board.



Effect of Modified AGI¹ on Traditional IRA Deduction if You Are Covered by Retirement Plan at Work

If you are covered by a retirement plan at work, use this table to determine if your modified AGI affects the amount of your deduction.

IF your filing status is	AND your modified AGI is	THEN you can take
single	\$56,000 or less	a full deduction.
or	more than \$56,000 but less than \$66,000	a partial deduction.
head of household	\$66,000 or more	no deduction.
married filing jointly	\$90,000 or less	a full deduction.
or	more than \$90,000 but less than \$110,000	a partial deduction.
qualifying widow(er)	\$110,000 or more	no deduction.
married filing	less than \$10,000	a partial deduction.
separately ²	\$10,000 or more	no deduction.

¹Modified AGI (adjusted gross income).

²If you did not live with your spouse at any time during the year, your filing status is considered Single for this purpose (therefore, your IRA deduction is determined under the "Single" column).



Effect of Modified AGI¹ on Traditional IRA Deduction if You Are NOT Covered by Retirement Plan at Work

If you are not covered by a retirement plan at work, use this table to determine if your modified AGI affects the amount of your deduction.

IF your filing status is	AND your modified AGI is	THEN you can take
single, head of household, or qualifying widow(er)	any amount	a full deduction.
married filing jointly or separately with a spouse who <i>is</i> <i>not</i> covered by a plan at work	any amount	a full deduction.
married filing jointly with a	\$169,000 or less	a full deduction.
spouse who <i>is</i> covered by a plan at work	more than \$169,000 but less than \$179,000	a partial deduction.
	\$179,000 or more	no deduction.
married filing separately with a	less than \$10,000	a partial deduction.
spouse who <i>is</i> covered by a plan at work ²	\$10,000 or more	no deduction.

¹Modified AGI (adjusted gross income).

²You are entitled to the full deduction if you did not live with your spouse at any time during the year.



Student Loan Interest Deduction at a Glance

Caution: This table is only an overview of the rules. For details, see Publication 17.

Feature	Description
Maximum benefit	You can reduce your income subject to tax by up to \$2,500.
Loan qualifications	 Your student loan: must have been taken out solely to pay qualified education expenses, and cannot be from a related person or made under a qualified employer plan.
Student qualifications	 The student must be: you, your spouse, or your independent, and enrolled at least half-time in a degree program. a dependent when the loan was made
Time limit on deduction	You can deduct interest paid during the remaining period of your student loan.
Phaseout	The amount of your deduction depends on your income level.

IF your filing status is	AND your MAGI is	THEN your student loan interest deduction is	
single, head of household, or	less than \$60,000	not affected by the phaseout.	
qualifying widow(er)	more than \$60,000 but less than \$75,000	reduced because of the phaseout.	
	\$75,000 or more	eliminated by the phaseout.	
married filing joint	less than \$120,000	not affected by the phaseout.	
return	more than \$120,000 but less than \$150,000	reduced because of the phaseout.	
	\$150,000 or more	eliminated by the phaseout.	

Student Loan Interest Deduction Worksheets: Generally, you figure the deduction using the *Student Loan Interest Deduction Worksheet* in Form 1040 or Form1040A instructions. However, if you are filing Form 2555, 2555-EZ, or 4563, or you are excluding income from Puerto Rico, you must complete *Worksheet 4-1* in Publication 970. When using TaxWise, link from the Form 1040 to 1040 Worksheet 2 and enter the amount of the student loan interest paid. TaxWise will calculate the deduction based on the filing status and income limits.

¹ MAGI (modified adjusted gross income)

Notes	
	_
	_
	_
	_
	-
	_
	_
	_
	_
	_
	_
	_
	_
	_



Travel Expenses

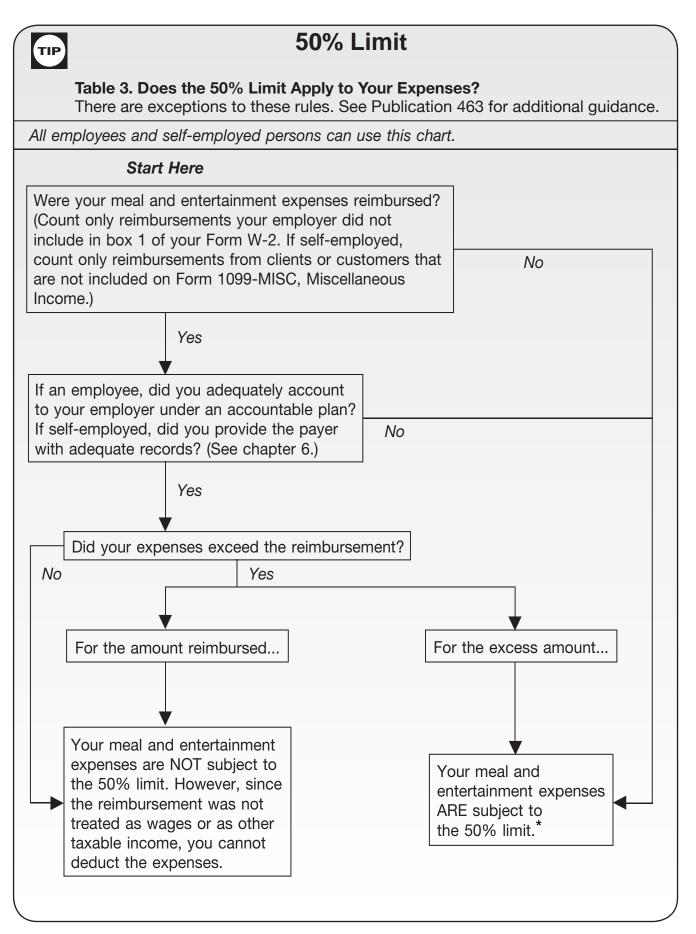
This chart summarizes expenses you can deduct when you travel away from home for business purposes.

IF you have expenses for	THEN you can deduct the cost of	
transportation	travel by airplane, train, bus, or car between your home and your business destination. If you were provided with a ticket or you are riding free as a result of a frequent traveler or similar program, your cost is zero. If you travel by ship, see <u>Luxury Water Travel</u> and <u>Cruise</u> <u>Ships</u> (under <i>Conventions</i>) for additional rules and limits.	
taxi, commuter bus, and airport limousine	 fares for these and other types of transportation that take you between: The airport or station and your hotel, and The hotel and the work location of your customers or clients, your business meeting place, or your temporary work location. 	
baggage and shipping	sending baggage and sample or display material between your regular and temporary work locations.	
car	operating and maintaining your car when traveling away from home on business. You can deduct actual expenses or the standard mileage rate, as well as business-related tolls and parking. If you rent a car while away from home on business, you can deduct only the business- business-use portion of the expenses. Important note : The actual expense method is out of scope for the VITA/TCE program. If the taxpayer is using actual expenses for car expenses, refer the taxpayer to a professional tax preparer.	
lodging and meals	your lodging and meals if your business trip is overnight or long enough that you need to stop for sleep or rest to properly perform your duties. Meals include amounts spent for food, beverages, taxes, and related tips. See <u>Meals</u> for additional rules and limits.	
cleaning	dry cleaning and laundry.	
telephone	business calls while on your business trip. This includes business communication by fax machine or other communication devices.	
tips	tips you pay for any expenses in this chart.	
other	other similar ordinary and necessary expenses related to your business travel. These expenses might include transportation to or from a business meal, public stenographer's fees, computer rental fees, and operating and maintaining a house trailer.	

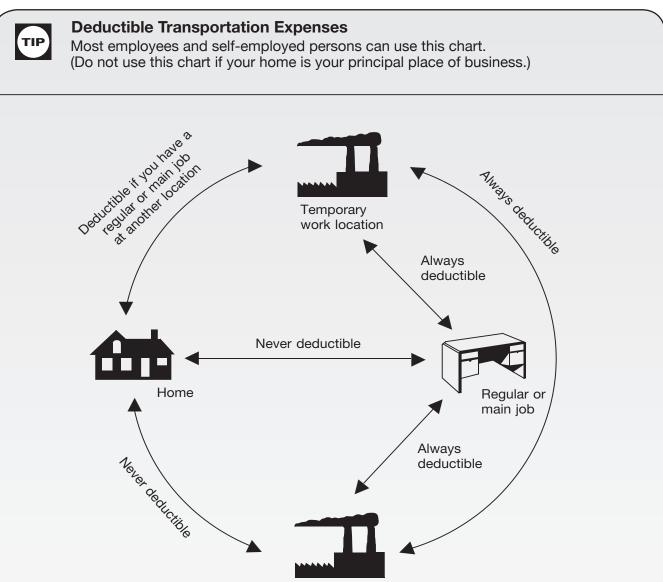
TP

Deductible Entertainment Expenses When Are Entertainment Expenses Deducted?

General rule	You can deduct ordinary and necessary expenses to entertain a client, customer, or employee if the expenses meet the directly-related test or the associated test.			
Definitions	 Entertainment includes any activity generally considered to provide entertainment, amusement, or recreation, and includes meals provided to a customer or client. An ordinary expense is one that is common and accepted in your trade or business. A necessary expense is one that is helpful and appropriate. 			
Tests to be met	Directly-related test			
	 Entertainment took place in a clear business setting, or 			
	 Main purpose of entertainment was the active conduct of business, and You did engage in business with the person during the entertainment period, and You had more than a general expectation of getting income or some other specific business benefit. 			
	Associated test			
	 Entertainment is associated with your trade or business, and Entertainment directly before or after a substantial business discussion. 			
Other rules	 You cannot deduct the cost of your meal as an entertainment expense if you are claiming the meal as a travel expense. You cannot deduct expenses that are lavish or extravagant under the circumstances. You generally can deduct only 50% of your unreimbursed entertainment expenses (see <u>50% Limit</u>). 			



*50% limit for most taxpayers; 80% for those subject to Department of Transportation hours of service. See Publication 463 for more information.



Second job

Home: The place where you reside. Transportation expenses between your home and your main or regular place of work are personal commuting expenses.

Regular or main job: Your principal place of business. If you have more than one job, you must determine which one is your regular or main job. Consider the time you spend at each, the activity you have at each, and the income you earn at each.

Temporary work location: A place where your work assignment is realistically expected to last (and does in fact last) one year or less. Unless you have a regular place of business, you can only deduct your transportation expenses to a temporary work location <u>outside</u> your metropolitan area.

Second job: If you regularly work at two or more places in one day, whether or not for the same employer, you can deduct your transportation expenses of getting from one workplace to another. If you do not go directly from your first job to your second job, you can only deduct the transportation expenses of going directly from your first job to your second job. You cannot deduct your transportation expenses between your home and a second job on a day off from your main job.

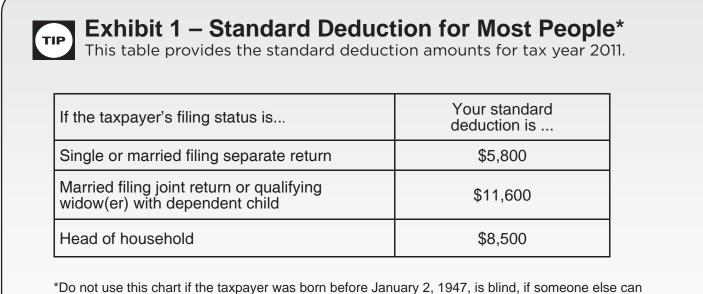


Recordkeeping

How to Prove Certain Business Expenses

If you have expenses for	THEN you must keep records that show details of the following elements			he following elements
	Amount	Time	Place or Description	Business Purpose Business Relationship
Travel	Cost of each separate expense for travel, lodging, and meals. Incidental expenses may be totaled in reasonable categories such as taxis, fees and tips, etc.	Dates you left and returned for each trip and number of days spent on business.	Destination or area of your travel (name of city, town, or other designation).	<u>Purpose:</u> Business purpose for the expense or the business benefit gained or expected to be gained. <u>Relationship:</u> N/A
Entertainment	Cost of each separate expense. Incidental expenses such as taxis, telephones, etc., may be totaled on a daily basis.	Date of entertainment. (Also see <i>Business</i> <i>Purpose.</i>)	Name and address or location of place of entertainment. Type of entertainment if not otherwise apparent. (Also see <i>Business</i> <i>Purpose</i> .)	Purpose: Business purpose for the expense or the business benefit gained or expected to be gained. For entertainment, the nature of the business discussion or activity. If the entertainment was directly before or after a business discussion: the date, place, nature, and duration of the business discussion, and the identities of the persons who took part in both the business discussion and the entertainment activity. Relationship: Occupations or other information (such as names, titles, or other designations) about the recipients that shows their business relationship to you. For entertainment, you must also prove that you or your employee was present if the entertainment was a business meal.
Gifts	Cost of the gift.	Date of the gift.	Description of the gift.	
Transportation	Cost of each separate expense. For car expenses, the cost of the car and any improvements, the date you started using it for business, the mileage for each business use, and the total miles for the year.	Date of the expense. For car expenses, the date of the use of the car.	Your business destination.	Purpose: Business purpose for the expense. <u>Relationship:</u> N/A

interview tips	Interview Tips Certain taxpayer situations do not qualify for	the Standard Deduction the standard deduction. These interview tips will as- dard deduction is zero or if they should itemize their
step 1	Is your filing status married filing separately?	If YES , go to Step 2. If NO , go to Step 3.
step 2	Is your spouse itemizing deductions?	If YES , go to Conclusion 2. If NO , go to Step 3.
step 3	Are you a dual status alien or a nonresident alien?	If YES , go to Conclusion 2. If NO , go to Conclusion 1.
Conclus deductic	-	you may take either the standard or itemized
	ion 2: Based on the information provided, on. See Publication 519, U.S. Tax Guide fo	you generally do not qualify for the standard or Aliens, for more information



*Do not use this chart if the taxpayer was born before January 2, 1947, is blind, if someone else can claim an exemption for the taxpayer (or their spouse if married filing jointly).

Exhibit 2 – Standar Before January 2, 1		-
Check the correct number of boxes belo	· ·	
You	Born before January 2, 1947	Blind
Your spouse, if claiming spouse's exemption	Born before January 2, 1947	Blind
Total number of boxes you checked		
If your filing status is	AND the number in the box above is	THEN your standard deduction is
Single	1	\$7,250
	2	\$8,700
Married filing joint return or Qualifying	1	\$12,750
widow(er) with dependent child	2	\$13,900
	3	\$15,050
	4	\$16,200
Married filing separate return	1	\$6,950
	2	\$8,100
	3	\$9,250
	4	\$10,400
Head of household	1	\$9,950
	2	\$11,400
Do not use this chart if someone can clair	n you, or your spouse if filling joi	ntly, as a dependent.

	Interview Tips – Itemized Deductions				
interview tips	These interview tips will assist you in determining whether a more than their standard deduction amount. It may be more itemize their deductions if the amount is larger than the allow	advantageous for a taxpayer to			
step 0	Do you have expenses in the following categories: medical and dental expenses, taxes you paid, home mortgage interest you paid, mortgage insurance premiums you paid, gifts to charity, job expenses, and certain miscellaneous deductions? Note: Casualty and theft losses and some miscellaneous deductions are beyond the scope of VITA/TCE.	If YES, go to Step 2. If NO , generally speaking, you should take the standard deduction if eligible. For further explanation see exceptions in Publication 17, Standard Deduction chapter.			
step 2	Were the medical and dental expenses paid by an employer under a pre-tax plan (not included in box 1 of the customer's Form W-2) or were the expenses reimbursed by an insurance company?	If YES, you cannot deduct reimbursed expenses. Go to Step 4. If NO , you can claim these expenses. Go to Step 3.			
step 3	Were the medical and dental expenses more than 7.5% of your adjusted gross income? Note: You can include medical and dental bills you paid for: Yourself and your spouse	If YES, you can claim qualified expenses. Go to Step 4. If NO , you cannot deduct these expenses. Go to Step 4.			
	 All dependents you claim on your return Your child whom you do not claim as a dependent because of the rules for children of divorced or separated parents 				
	Any person you could have claimed as a dependent on your return unless that person received \$3,700 or more of gross income or filed a joint return				
	Any person you could have claimed as a dependent unless you, or your spouse if filing jointly, can be claimed as a dependent on someone else's 2011 return.				
step	Were the following taxes you paid imposed on you: state, local or foreign income taxes, real or personal property taxes?	If YES, go to Step 5. If NO, you cannot claim this expense as a deduction because you were not obligated to pay the taxes. Go to Step 6.			
step 5	Did you pay these taxes during this tax year ?	If YES, you can claim these expenses and go to Step 6. If NO, you cannot deduct taxes for this year that were paid in another year. Go to Step 6.			
step 6	Are you legally liable for a home mortgage loan?	If YES, go to Step 7. If NO, you cannot take an interest expense for a mortgage for which you are not legally liable. Go to Step 12.			

terview tips	Interview Tips – Itemi	zed Deductions (continued
step	Was the mortgage a secured debt on a main or second home?	If YES, go to Step 8. If NO, you cannot take an interest expense. Go to S 11.
step 8	Did you pay the mortgage interest in this tax year?	If YES, go to Step 9. If NO, you cannot take the mortgage interest deduction. Go to Step 11.
step 9	Did you take out your mortgage on or before October 13, 1987?	If YES, your mortgage interest is fully deductible. O to Step 10. If NO, follow the is my Home Mortgage Interest Ful deductible flowchart in Publication 17 to determine what is deductible. Go to Step 11.
step	Did you pay premiums in 2011 for qualified mortgage insurance for a home acquisition debt that was issued after 2006?	If YES , you can take a deduction for qualified mortgage insurance as home mortgage interest wi the AGI income limitations. If NO , you cannot take a deduction for qualified mortgage insurance as home mortgage interest.
step	Did you pay points to obtain a home mortgage (on a main home or second home or home improvement loan or to refinance your home)?	If YES, follow the Are My Points Fully Deductible This Year flowchart in Publication 17 and then go Step 12. If NO, go to Step 12.
step	Did you make a cash contribution to a qualified organization?	If YES, you must have a written receipt from that particular organization, and then go to Step 13. If NO, go to Step 13.
step	Did you make a noncash donation to a qualified organization? Note: Generally fair market value is used to determine the value of a donation.	If YES, advise the taxpayer that generally he or she must have a written receipt from that particular organization. Go to Step 14. If NO , Go to Step 15.
step 14	Is the total of all noncash donations \$500 or less? Note: If more than \$500, refer taxpayer to a professional tax preparer.	If YES, see Publication 17 for more details. If NO , this is beyond the scope of VITA/TCE. Refe taxpayer to a professional tax preparer.
step	Do you have any employee or investment expenses more than 2% of your (and your spouse's if married filing jointly) adjusted gross income?	If YES, report the expenses on Schedule A, <i>Job Expenses and Certain Miscellaneous Deductions</i> . If NO , your employee and investment expenses ar not deductible.

Notes		

G. Credits



Child and Dependent Care Credit Expenses

Probe/Action: To determine if a taxpayer qualifies for the Credit for Child and Dependent Care Expenses, ask the taxpayer for information from the decision tree on the next page.

Who is a qualifying person?

- A qualifying child who is under the age of 13 when the expenses were incurred and for whom a dependency exemption can be claimed*
- Any person who is physically or mentally incapable of self-care whom the taxpayer can claim as a dependent or could have claimed as a dependent except that the person had gross income of more than \$3,700 or filed a joint return or that the taxpayer or spouse, if married filing jointly, could be claimed as a dependent on someone else's 2011 return.
- A spouse who is physically or mentally incapable of self-care and lived with the taxpayer for more than half the year.

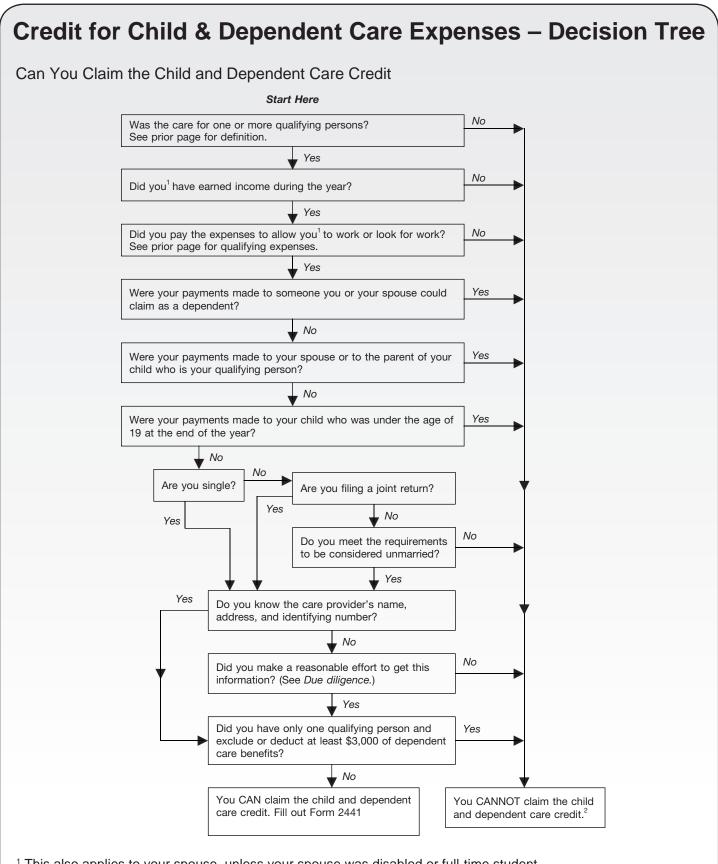
See Publication 17, *Child and Dependent Care Credit* for special rules regarding divorced or separated parents or parents who live apart.

Qualified work-related expenses

- Expenses must be paid for the care of the qualifying person to allow the taxpayer and spouse, if married to work or look for work.
- The care includes the costs of services for the qualifying person's well-being and protection.

*Refer to the tables on page C-3 for the rules governing who may be claimed as a dependent.

- Caution: Only the custodial parent may claim the child and dependent care credit even if the child's exemption is being claimed by the non-custodial parent under the rules for divorced & separated parents.
- Caution: If Dependent Care Benefits are listed in Box 10 of a W2, then the taxpayer MUST complete Form 2441. If Form 2441 is not completed, the Box 10 amount is entered on Line 7 of the 1040 as taxable income.



¹ This also applies to your spouse, unless your spouse was disabled or full-time student. ² If you had expenses that met the requirements for 2010, except that you did not pay them until 2

² If you had expenses that met the requirements for 2010, except that you did not pay them until 2011, you may be able to claim those expenses in 2011.



Education Credits

Probe/Action: To determine if a taxpayer qualifies for the Education Credit.

Comparison of Education Credits			
American Opportunity Credit	Lifetime Learning Credit		
Up to \$2,500 per eligible student	Up to \$2,000 credit per return		
Available for first 4 years of post secondary education, cannot be claimed more than 4 tax years	Available for all years of post secondary education and for courses to acquire or improve job skills		
Forty percent (.40) of the credit is refundable ¹ (Up to \$1,000 even if no taxes are owed)	Non refundable credit		
Student must be pursuing an undergraduate degree or other recognized education credential	Student does not need to be pursuing a degree or other recognized education credential		
Student must be enrolled at least half time for at least one academic period beginning during the year	Available for one or more courses		
No felony drug conviction on student's record	Felony drug conviction rule does not apply		
Credit is reduced if modified AGI is between \$80,000 and \$90,000 (\$160,000 and \$180,000 if married filing jointly)	Credit is reduced if modified AGI is between \$50,000 and \$61,000 (\$100,000 and \$122,000 if married filing jointly)		

Who Can Claim the Credit?

- Taxpayers who paid qualified educational expenses of higher education for an eligible student.
- Taxpayers who paid the education expenses for a student enrolled at or attending an eligible educational institution. (to determine if eligible, see http://ope.ed.gov/accreditation)
- The eligible student is either the taxpayer, taxpayer's spouse or a dependent for whom the taxpayer can claim as a dependent on the tax return.
- **Note:** Qualified education expenses paid by a dependent for which an exemption is claimed, or by a third party for that dependent, are considered paid by the taxpayer. If a student is **NOT** claimed as a dependent (even if eligible to be claimed), only the student can claim an education credit no matter who paid the expenses. Anyone paying the expenses (even directly to the institution) are considered to have given a gift to the student who in turn is treated as having paid the expenses.

¹ None of the credit is refundable if (1) the taxpayer claiming the credit is (a) under age 18 or (b) age 18 at the end of the year, and their earned income was less than one-half of their own support or (c) a full time student over 18 and under 24 and their earned income was less than one-half of their own support; and (2) the taxpayer has at least one living parent, and; (3) the taxpayer does not file a joint return

Probe/Action: To determine if a taxpayer qualifies for the Education Credit.

Who Can Claim a Dependent's Expenses?

If the taxpayer	Then only	
Claims an exemption on the return for a dependent who is an eligible student	The taxpayer can claim the credit based on that dependent's expenses. The dependent cannot claim the credit.	
Does not claim the exemption on the tax return	The dependent can claim the credit. The taxpayer cannot claim the credit based on the dependent's expenses.	

Who Cannot Claim the Credit?

- Married filing separate filing status
- Taxpayers listed as a dependent on another person's tax return
- · Taxpayers whose modified AGI is more than the allowable income limits
- Taxpayer (or the spouse) was a nonresident alien for any part of the tax year and the nonresident alien did not elect to be treated as a resident alien for tax purposes

What Expenses Qualify?

- Expenses paid for an academic period starting in 2011 or the first 3 months of 2012
- Expenses not refunded when the student withdraws from class
- · Expenses paid with the proceeds from a loan

What are Qualifying Expenses?

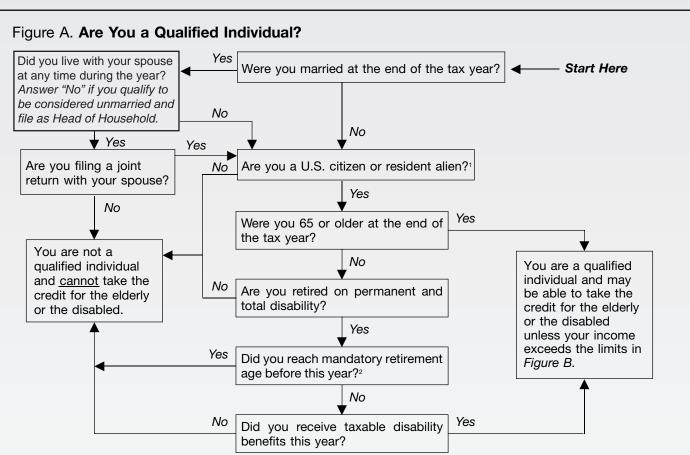
• The term "qualified tuition and related expenses" has only been expanded for the American opportunity credit to include expenditures for course materials. For this purpose, course materials are books, supplies, and equipment needed for a course of study whether or not the materials are purchased from the educational institution as a condition of enrollment or attendance. However, whether an expenditure for a computer qualifies for the credit depends on the facts. An expenditure for a computer would qualify for the credit if the computer is needed as a condition of enrollment or attendance at the educational institution.

What is Tax-free educational assistance?

- Tax-free parts of scholarships and fellowships
- Pell grants (see chapter 1 of Publication 970)
- Employer-provided educational assistance (see Publication 970)
- Veterans' educational assistance
- Any other nontaxable payment (other than gifts or inheritances) received as educational assistance
- **Note:** If qualified education expenses are paid with certain tax free funds, the taxpayer cannot claim a credit for those amounts. The taxpayer must reduce the qualified education expenses by the amount of any tax-free educational assistance received.

Credit for the Elderly or the Disabled – Decision Tree

Use the following chart to determine if the taxpayer is eligible for the Credit for the Elderly or the Disabled:



¹ If you were a nonresident alien at any time during the tax year and were married to a U.S. citizen or resident alien at the end of the tax year, see U.S. Citizen or Resident Alien under Qualified Individual. If you and your spouse choose to treat you as a U.S. resident alien, answer "yes" to this question.

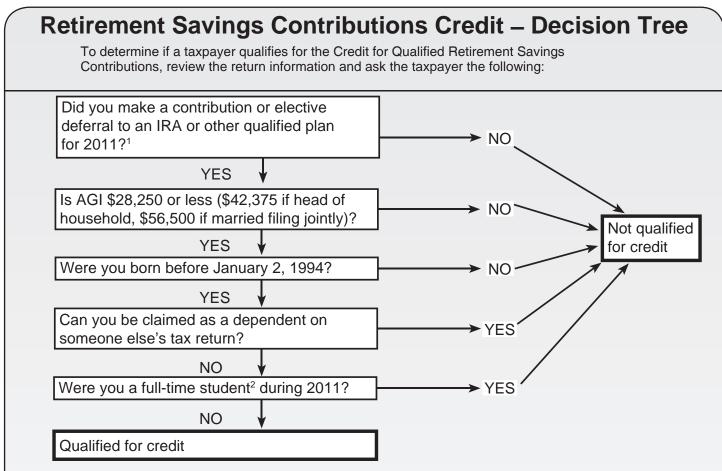
² Mandatory retirement age is the age set by your employer at which you would have been required to retire, had you not become disabled.

Figure B. Income Limits

	THEN, even if you qualify (see <i>Figure A</i>), you CANNOT take the credit if		
IF your filing status is	Your adjusted gross income (AGI)* is equal to or more than	OR the total of your nontaxable social security and other nontaxable pension(s) is equal to or more than	
single, head of household, or qualifying widow(er) with dependent child	\$17,500	\$5,000	
married filing a joint return and both spouses qualify in <i>Figure A</i>	\$25,000	\$7,500	
married filing a joint return and only one spouse qualifies in <i>Figure A</i>	\$20,000	\$5,000	
married filing a separate return	\$12,500	\$3,750	

* AGI is the amount on Form 1040A, line 22, or Form 1040, line 38.

Tax Software Hint: The software will calculate the credit and complete the Schedule R if the date of birth is provided. Be sure to include the taxpayer's total social security benefits, regardless of the taxability, to ensure the correct calculation of the credit.



¹ Plans that qualify are listed in the Chapter 37 of Publication 17. Answer yes if qualifying IRA contributions are made in 2012 for tax year 2011 by the due date of the 2011 tax return.

² See Publication 17 for definition of full-time student.

Note: Distributions from a military retirement plan do not reduce the taxpayer's Qualified Retirement Savings Contribution. The military retirement plan is a noncontributory plan that does not allow any contributions by the military employee. In addition do not reduce the taxpayer's contribution by any distributions of dividends paid on stock held by an employee stock ownership plan under section 404(k). See Form 8880 Instructions for more information.

Important Reminders for Retirement Savings Contributions Credit

- Be sure to look at the taxpayer's Form(s) W-2. An entry in box 12 or an "X" in the Retirement box is an indicator that the taxpayer may be eligible for this credit. A full description of all codes used in box 12 can be found in Instructions for Forms W-2 and W-3.
- An entry in box 14 on the W-2 may also indicate a contribution to a state retirement system. Caution: If these are treated as employer contributions they are not eligible for the credit. See Form W-2 Instructions.
- When using tax software, remember to key in all entries as they appear on the Form W-2.
- A contribution to a traditional or Roth IRA may also qualify for this credit, but may not appear on any taxpayer document. Remember to review the expenses section on page 2 of the Intake and Interview Sheet and ask the taxpayer if he or she made any IRA contributions.
- Distributions can reduce the eligible contributions for this credit. A current tax year distribution is reported on a Form 1099-R. However, you must remember to ask the taxpayer if they received distributions in the two preceding tax years or will receive a distribution before the due date of the tax return, as they may not bring this documentation to the tax site.
- Complete Form 8880 to claim this credit.



Child Tax Credit

Use the worksheet in Form 1040 Instruction booklet.

This is a credit intended to reduce the tax. This part of the credit is not refundable. The credit is up to \$1,000 per qualifying child.

Qualifying child:

- 1. Under age 17 at the end of the tax year.
- 2. A U.S. citizen or U.S. national* or resident of the United States.
- 3. Claimed as your dependent.**
- 4. Your:
 - a. son or daughter, adopted child, stepchild, eligible foster child, or a descendant of any of them
 - b. brother, sister, half brother, half sister, stepbrother, stepsister, or a descendant of any of them (for example, your niece or nephew) if you care for the individual as your own child.
- 5. Did not provide over half of his or her own support.
- 6. Lived with the taxpayer for more than half of the tax year. (See **Interview Tips for Child Tax Credit** for **Exception to Time Lived with You** section if the child did not live with the taxpayer for more than half the year.)

* National is an individual who, although not a U.S. citizen, owes his or her allegiance to the United States. U.S. nationals include American Samoans and Northern Mariana Islanders who chose to become U.S. nationals instead of U.S. citizens.
 **Refer to the tables on page C-3 for the rules governing who may be claimed as a dependent.

Caution: If the taxpayer is able to claim the dependent under the rules for divorced and separated parents, he or she is the only parent entitled to claim the child tax credit or additional child tax credit.



Additional Child Tax Credit – General Eligibility

The child tax credit is generally a nonrefundable credit; however, certain taxpayers may be entitled to a refundable additional child tax credit.

- Taxpayers with more than \$3,000 of taxable earned income may be eligible for the additional child tax credit regardless of the number of qualifying children.
- Taxpayers with three or more children may also be eligible for additional child tax credit regardless of their income.

Form 8812 is used to calculate the allowable additional child tax credit.

See Tab A, Exemption, and the worksheet in the instruction booklets for additional information (including definitions and special rules relating to an adopted child, foster child, or qualifying child of more than one person).

interview tips	Child Tax Credit (Remember to apply the steps for each Probe/Action: Ask the taxpayer:	child.)	
step 0	Is this child your son, daughter, adopted child, stepchild, foster child, brother, sister, half brother, half sister, stepbrother, stepsister, or a descendant of any of them (for example, your grandchild, niece, or nephew)? A descendant is of any generation.		If YES , go to Step 2. If NO , you cannot claim the child tax credit for this child. STOP if the taxpayer ha no other children.
step 2	Is this child under age 17 at the end of the tax year?		If YES , go to Step 3. If NO , you cannot claim the child tax credit for this child. STOP if the taxpayer ha no other children.
step 3	Did the child provide over half of his or her own support for the tax year?		If NO , go to Step 4. If YES , you cannot claim the child tax credit for this child. STOP if the taxpayer ha no other children.
step 4	Did the child live with you for more than half of the tax year? f the child did not live with you for the required time, see the ollowing notes below the chart: • Exception to Time Lived with You • Kidnapped Child • Children of Divorced or Separated or Parents who live apart.		If YES , go to Step 5. If NO , you cannot claim the child tax credit for this child. STOP if the taxpayer ha no other children.
step 5	Is this child a U.S. citizen, U.S. national, or resident of the United States? Note: A national is an individual who, although not a U.S. citizen, owes his or her allegiance to the United States. U.S. nationals include American Samoans and Northern Mariana Islanders who chose to become U.S. nationals instead of U.S. citizens.		If YES , go to Step 6. If NO , you cannot claim the child tax credit for this child. STOP if the taxpayer ha no other children.
	Questions: Who Must	Use Public	ation 972?
step 6	Are you excluding income from Puerto Rico or are y Form 2555, Form 2555-EZ (relating to foreign earne or Form 4563, <i>Exclusion of Income for Bona Fide Re</i> <i>American Samoa?</i>	d income),	If NO , go to Step 7. If YES , you must use Publication 972 to figure the credit.
step 7	 Are you claiming any of the following credits? Residential energy efficient property credit, For II; Mortgage Interest credit, Form 8396; District first-time homebuyer credit, Form 8859. 		If NO , use the Child Tax Credit Worksheet to figure the credit. If YES , you must use Publication 972 to figure the credit.
ception to	Time Lived with You sidered to have lived with you for all of 2011 if the child was a 2011 and your home was this child's home for the entire	A child will be to	orced or Separated Parents eated as being the qualifying child of his or her rent if all of the following apply:

Residential Energy Credits

Part I, Form 5695 - Key points about the Nonbusiness Energy Property Credit:

- Nonbusiness energy property credit is extended, but with new limitations for 2011.
- A total combined credit limit of \$500 (\$200 limit for windows) for all tax years after 2005.
- For 2011 a maximum credit for residential energy property costs of \$50 for any advanced main air circulating fan; \$150 for any qualified natural gas, propane, or oil furnace, or hot water boiler; and \$300 for any item of energy-efficient building property.
- The credit applies to:

TIP

- Qualified energy efficiency improvements such as adding insulation, energy-efficient exterior windows and doors, and qualifying metal or asphalt roofs (*does not include labor costs for onsite preparation, assembly or installation*)
- Qualified energy efficiency improvements such as energy-efficient heating and air conditioning systems. For a complete list of items see Form 5695. (*includes labor costs for onsite preparation, assembly, or original installation*)
- The improvements must be made to the taxpayer's principal residence located in the United States (must be existing home).
- Qualifying improvements must be placed into service by the taxpayer during 2011.
- Expenditures which are made from subsidized energy financing cannot be used to figure the credit.
- The credit is taken on Part I, Form 5695. See Form 5695 and Instructions for more information.
- If the total of non business energy property credits the taxpayer has taken in previous years (after 2005) is more than \$500, the taxpayer cannot take the credit in 2011.

Part II, Form 5695 - Key points about the Residential Energy Efficient Property Credit:

- This information is provided as awareness in order that volunteers can identify when the issue is out of scope.
- This credit is taken on Part II, Form 5695. This part of the form is out of scope for return preparation in the volunteer program. Taxpayers that have expenses for the following items should be referred to a professional tax preparer.
- The credit is available to help individual taxpayers pay for qualified residential alternative energy equipment, such as solar hot water heaters, geothermal heat pumps and wind turbines.

Please note, not all ENERGY STAR products qualify for a tax credit. For detailed information about qualifying improvements, visit the U.S. Department of Energy's <u>EnergyStar Web site</u> and the <u>EnergyStar Frequently Asked Questions site</u>.

Manufacturers must certify that their products meet new standards and they must provide a written statement to the taxpayer such as with the product packaging or in a printable format on the manufacturers' Web site. Taxpayers should keep a copy of the manufacturer's certification statement and receipts with their other important tax records.

Notes	

H. Earned Income Credit



Earned Income Table

Includes	Does not include
Taxable wages, salaries, and tips Union strike benefits Taxable long-term disability benefits received prior to minimum retirement age Net earnings from self-employment Gross income of a statutory employee Household employee income Nontaxable combat pay election Non-Employee compensation The rental value of a home or a housing allowance provided to a minister as part of the minister's pay (Out of Scope)	 Interest and dividends Social security and railroad retirement benefits Welfare benefits Workfare payments Pensions and annuities Veteran's benefits (including VA rehabilitation payments) Workers' compensation benefits Alimony Child support Nontaxable foster-care payments Unemployment compensation Taxable scholarship or fellowship grants that are not reported on Form W-2 Earnings for work performed while an inmate at a penal institution* Salary deferrals (for example, under a 401(k) or 403(b) plan or the Federal Thrift Savings Plan) The value of meals or lodging provided by an employer for the convenience of the employer Disability Insurance payments Excludable dependent care benefits (line 24 of Form 2441) Salary reductions such as under a cafeteria plan Excludable employer-provided educational assistance benefits (may be shown in box 13 of Form W-2) Anything else of value received from someone for services performed, if it is not currently taxable



Common EIC Filing Errors

- · Claiming a child who is not a qualifying child
- Married taxpayers incorrectly filing as a single or head of household
- Incorrectly reporting income
- Incorrect social security numbers

*Note: This particular income is subtracted from the earned income on the EIC Worksheet in the section titled EIC.

Summary of EIC Eligibility Requirements

Part A Rules for Everyone	Part B Rules If You Have a Qualifying Child	Part C Rules If You Do Not Have a Qualifying Child
Taxpayers & qualifying children must all have a valid social security number.	Child must meet the relationship, age, residency test and joint return tests.	Must be at least age 25 but under age 65 as of December 31.*
Filing status cannot be "married filing separately."	Qualifying child cannot be used by more than one person to claim the EIC.	Cannot be the dependent of another person.
Must be a U.S. citizen or resident alien all year.		Must have lived in the United States more than half the year.
Cannot file Form 2555 or Form 2555-EZ (relating to foreign earned income).		
Investment income must be \$3,150 or less.		
Cannot be a qualifying child of another person.		
	Part D	
	arned Income and AGI Limitation	
	t have earned income to qualify for this ned income and AGI must be less thar	
	3,998 (\$49,078 for married filing jointly	
	ve three or more qualifying children,	, ,
	0,964 (\$46,044 for married filing jointly) if you
	ve two qualifying children,	
	6,052 (\$41,132 for married filing jointly) if you
	ve one qualifying child, or	
) if you
	3,660 (\$18,740 for married filing jointly not have a qualifying child.) if you



ТІР

Disallowance of the Earned Income Credit

Form 8862, Information to Claim Earned Income Credit After Disallowance, must be attached to the return of any taxpayer whose EIC claim was denied or reduced for any reason other than a math or clerical error. If the taxpayer's EIC was denied or reduced as a result of a math or other clerical error, Form 8862 is not required.

If the IRS determined a taxpayer claimed the EIC due to reckless or intentional disregard of the EIC rules the taxpayer cannot claim the EIC for 2 tax years. If the error was due to fraud, then the taxpayer cannot claim the EIC for 10 tax years. See Publication 596, Earned Income Credit, for specific guidance.

*Taxpayers turning 25 on January 1st are considered to be 25 as of December 31st. Taxpayers reaching the age of 65 on January 1st are still considered 64 as of December 31st.

Note: Taxpayers meeting this criteria should file a paper return to avoid a potential rejected electronic filed return.

interview tips	EIC General Eligibility Rules Probe/Action: Ask the taxpayer:	
step 1	 Calculate the taxpayer's earned income and adjusted gross income (AGI) for the tax year. Are both less than: \$43,998 (\$49,078 married filing jointly) with three or more qualifying children; 	If YES, go to Step 2. If NO, STOP. You cannot claim the EIC.
	 \$40,964 (\$46,044 married filing jointly) with two qualifying children; 	
	 \$36,052 (\$41,132 married filing jointly) with one qualifying child; or 	
	 \$13,660 (\$18,740 married filing jointly) with no qualifying children? 	
step 2	Do you (and your spouse, if filing jointly) have a social security number (SSN) that allows you to work?	If YES, go to Step 3. If NO, STOP. You cannot claim the
	Note: Answer "no" if the taxpayer's social security card has a "NOT VALID FOR EMPLOYMENT" imprint, and if the cardholder obtained the SSN to get a federally funded benefit, such as Medicaid.	EIC.
step	Is your filing status married filing separately?	If YES, STOP. You cannot claim the EIC.
		If NO, go to Step 4.
step 4	Are you (or your spouse, if married) a nonresident alien? Note: Answer "no" if the taxpayer is married filing jointly, and one spouse is a citizen or resident alien and the other is a nonresident alien.	If YES and you are either unmarried or married but not filing a joint return, STOP. You cannot claim the EIC. If NO, go to Step 5.
step 5	Are you (or your spouse, if filing jointly) filing Form 2555 or Form 2555-EZ (Foreign Earned Income)?	If YES, STOP. You cannot claim the EIC. If NO, go to Step 6.
step 6	Is your investment income more than \$3,150?	If YES, STOP. You cannot claim the EIC. If NO, go to Step 7.
step	Are you (or your spouse, if filing jointly) an EIC qualifying child of another person?	If YES, STOP. You cannot claim the EIC.
		If NO, go to the interview tips for EIC—With a Qualifying Child or EIC—Without a Qualifying Child.

erview tips	Probe/Action: Ask the taxpayer:	
step 1	Does your qualifying child have an SSN that allows him or her to work? Note: Answer NO only if the child's social security card says "NOT VALID FOR EMPLOYMENT" and his or her SSN was obtained to get a federally funded benefit.	If YES, go to Step 2. If NO, STOP. You cannot claim the EIC on the basis of this qualifying child.
step 2	Is the child your son, daughter, stepchild, adopted child, or eligible foster child, brother, sister, half brother, half sister, stepbrother, stepsister, or a descendant of any of them?	If YES, go to Step 3. If NO, STOP. This child is not your qualifyir child. Go to interview tips for EIC without a Qualifying Child.
step 3	 Was the child any of the following at the end of the tax year: Under age 19 and younger than the taxpayer (or spouse, if filing jointly) Under age 24 and a full-time student and younger than the taxpayer (or spouse, if filing jointly), or 	If YES, go to Step 4. If NO, STOP. This child is not your qualifyir child. Go to interview tips for EIC without a Qualifying Child.
	Any age and permanently and totally disabled?	
step 4	Did the child file a joint return for the year? ¹ Note: Answer NO if the child and his or her spouse filed a joint return only as a claim for a refund.	If NO, go to Step 5. If YES, STOP. This child is not your qualifying child (failed the joint return test). Go to interview tips for EIC without a Qualifying Child.
step 5	Did the child live with you in the United States for more than half (183 days for 2011) of the tax year? Note: Active duty military personnel stationed outside the United States are considered to live in the United States for this purpose.	If YES, go to Step 6. If NO, STOP. This child is not your qualifyir child. Go to interview tips for EIC without a Qualifying Child.
step 6	Is the child a qualifying child of another person? Note: There may be a case when a qualifying child cannot be claimed by anyone. Example: The only parent that the child lives with does not work nor files a tax return and another adult cannot meet the general eligibility rules. In this example no one qualifies to claim this child as a qualifying child for EIC.	If YES, explain to the taxpayer what happer when more than one person claims the EIC using the same child (Qualifying Child of More than One Person rule). If the taxpaye chooses to claim the credit with this child, compute the EIC using the appropriate EIC worksheets. If NO, compute the EIC using the appropria EIC worksheet.

interview	EIC Without a Qualifying Child		
tips	Probe/Action: Ask the taxpayer:		
step 1	Can you (or your spouse, if filing jointly) be claimed as a dependent by another person?	If NO, go to Step 2. If YES, STOP. You cannot claim the EIC.	
step 2	Were you (or your spouse, if filing jointly) at least 25 but under age 65 on December 31 of the tax year? Taxpayers born on January 1st are considered to be of age as of December 31st. Taxpayers reaching the age of 65 on January 1st are still considered 64 as of December 31st.	If NO, STOP. You cannot claim the EIC. If YES, go to Step 3.	
step 3	Did you (and your spouse, if filing jointly) live in the United States for more than half (at least 183 ¹ days) of the tax year?	If NO, STOP. You cannot claim the EIC. If YES, compute EIC using the appropriate EIC worksheet.	
	¹ More than 183 days in a leap year.		

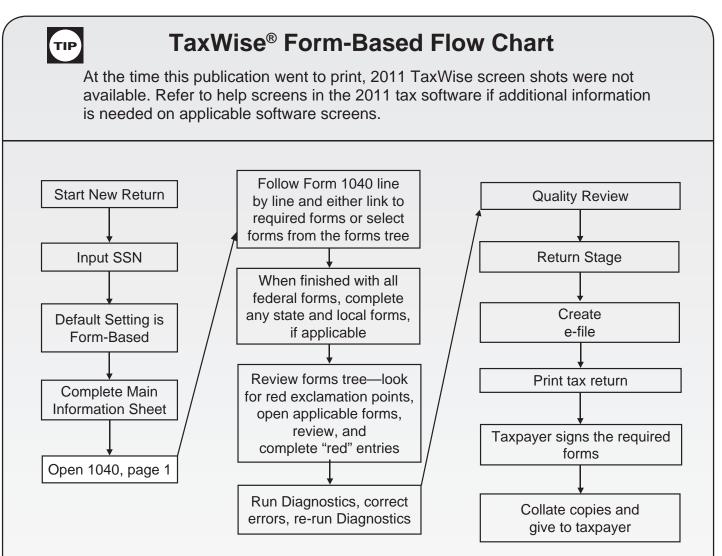


Qualifying Child of More than One Person

If the child meets the conditions to be the qualifying child of more than one person, only one person can claim the child. The following rules apply:

- If only one of the persons is the child's parent, the child is treated as the qualifying child of the parent.
- If the parents do not file a joint return together but both parents claim the child as a qualifying child, the IRS will treat the child as the qualifying child of the parent with whom the child lived for the longer period of time in 2011. If the child lived with each parent for the same amount of time, the IRS will treat the child as the qualifying child of the parent who had the higher adjusted gross income (AGI) for 2011.
- If no parent can claim the child as a qualifying child, the child is treated as the qualifying child of the person who had the highest AGI for 2011.
- If a parent can claim the child as a qualifying child but no parent does so claim the child, the child is treated as the qualifying child of the person who had the highest AGI for 2011, but only if that person's AGI is higher than the highest AGI of any of the child's parents who can claim the child.

Notes	
)



Electronic Filing of Returns with Valid ITIN

Returns can be electronically filed when the taxpayer has an Individual Taxpayer Identification Number (ITIN) but has a Form W-2 with a social security number (SSN) not belonging to that taxpayer.

- 1. The taxpayer's ITIN must be entered on the Main Information Sheet in the space provided for the taxpayer's, or if applicable, spouse's social security number.
- 2. When completing the Form W-2 in TaxWise, enter the SSN shown on the paper W-2. Note: This is a new requirement for electronic filling. The Internal Revenue Service will require the manual key entry of the Taxpayer Identification Number (TIN) as it appears on Form W-2 received from the employer for all taxpayers with Individual Taxpayer Identification Numbers (ITINs) who are reporting wages. The ITIN that was entered when the returns was started will not auto-populate the TIN on Form W-2 for these ITIN fillers.

Apply for an ITIN



Go to "File" then select "Apply for ITIN" option, TaxWise[®] will generate a unique identifier that will always begin with ITIN and be followed by 5 numeric characters.

Creating a Temporary TIN for Returns with No ITIN for Spouses and Dependents

(These returns cannot be electronically transmitted.)

Although TaxWise[®] will create a temporary ITIN for the main taxpayer when you use the "Apply for ITIN" feature in TaxWise[®], it will not generate temporary ITINs for the spouse and/or dependents. The ITIN application requires a federal tax return be associated with all Form W-7 applications (with some exceptions as noted in the instructions for Form W-7). Federal tax returns cannot be filed using electronic return preparation software without a TIN (taxpayer identification number). If the taxpayer is working under an erroneous social security number, that social security number should not be used on the return.

1. In the TIN field, enter the number "9" followed by a fourth and fifth digit in the 70-88, 90-92, or 94-99 range and a numerical sequence with the number "1". A return requiring three temporary TINs will be entered as follows:

The taxpayer's	900-70-0001
The spouse's	900-70-0002
The dependent's	900-70-0003

Change the last digits of the TIN each time a new spouse or dependent applying for an ITIN needs a return prepared.

- 2. Print the return package, completely cross-out in **INK** the TIN on each form reflecting the temporary number; and provide the return package to the taxpayer to mail with Forms W-7 to the address shown on the Form.
- 3. If the taxpayer has a family pack that includes multiple Form W-7's with one return, or multiple returns with one Form W-7, these forms should be staggered and stapled together to show the entire package as a family pack. This will prevent separation of the forms/returns that could delay the processing time.

Completing a Return in TaxWise[®] Desktop (For Taxwise Online instructions see Page 8-8.)

- 1. Complete the applicable state and local forms .
- 2. Look in the tree for forms with red exclamation marks.
 - Open the form and look for red entries, then correct or complete.
 - A red block with a zero in it does not necessarily prevent a return's being e-filed. If the diagnostic does not indicate error, then it will not be a problem. Press F3 on the red block to remove the red.
- 3. Check return. Press F7 to see the Tax Return Summary.
 - Review with the taxpayer. Click **OK** to close the summary.
 - See balance-due issues and payments in Tab 12.
- If e-filing, the taxpayer must select the PIN method. Return to the Main Information Screen to complete the PIN information as shown in Tab 12.
- 5. If the return is for paper filing, check that the Main Information Screen has **Paper** selected for Type of return. Check that the state form reflects the taxpayer choice as well.
- 6. Run Diagnostics.
 - Press F10 twice or right click "Diagnostics" or CTRL+D
 - Review warnings to see if any changes are needed.
 - If there are any filing errors, click the Next Entry button in mid-screen (the form to correct will be in the lower screen and cursor will be on error) and make the necessary correction. When there is an error on a Form W-2, clicking Next Entry will display only the first Form W-2; if the return has multiple Form(s) W-2, you may have to open them from the tree to find the error. Continue until all errors are corrected. Rerun diagnostics.

- 7. Quality Review. Volunteers should be encouraged to complete QR using Taxwise and save extra printed files that must be destroyed or sent home to confuse taxpayer. If errors are found, correct, rerun diagnostics, and recreate e-file.
- 8. Print the return:
- 9. e-file returns:
 - For Practitioner PIN, Form 8879 is required for taxpayers (s) signature(s). If joint return, both must sign before return can be transmitted.
 - For Self-Select PIN, no additional form is required.
 - After Taxpayer(s) have signed 8879, verify that there are no electronic errors and click the e-file button (mid-screen), click OK (e-file created). click CLOSE to return to tax return.
- 10. Enter proper Return Stage indicator to show correct status of return for ERO...
- 11. Collate return and review with the taxpayer.
- 12. For a paper return, advise the taxpayer to:
 - Sign and date the return (federal and state, if applicable).
 - Also have the spouse sign the return, if a joint return.
 - Attach copies of Form(s) W-2 and any Form(s) 1099 with withholding.
 - Attach a copy of the federal form(s), if applicable, to the state return.
- If a child cannot sign his or her name, the parent or guardian can sign the child's name in the space provided followed by the words: By (parent or guardian signature) parent or guardian for minor child.
- 14. Follow "Distributing Copies of Return" shown in Tab 12.
- 15. Complete site log, if applicable.

Taxpayer Identification Numbers and Determining the Last Name of Taxpayer

A name control is a sequence of letters derived from a taxpayer's last name that is used by IRS in processing the tax return filed by the taxpayer. It is important that the combination of name control and taxpayer identification number (TIN) provided on an electronically filed return match IRS's record of name controls and TINs.

In e-file, a taxpayer's TIN and name control must match the data in the IRS database. If they do not match, the e-filed return will reject and generate an Error Reject Code.

Per Electronic Filing Error Reject Code (ERC):

ERCThe Name Control cannot contain leading or embedded spaces. The left-most position0006must contain an alpha character.

Per Tax Preparation Software Instructions:

Tip: One of the most common reasons that returns are rejected by the IRS is name/TIN inconsistency. To ensure accuracy, verify the name and taxpayer identification number with the card.

Ŷ	Your first name	Initial	Last name	Suffix	Your SSN	
Ŷ	If filing a JOINT return, First name	, enter your Initial	r spouse's Last name, if different from yours		Spouse's SSN	

Type the primary taxpayer's first name, middle initial, last name and suffix (Jr, Sr, III, etc.). Punctuation is not allowed.

Per Publication 1346, Electronic Return File Specifications for Individual Income Tax Returns

.01 Name Controls for Individual Tax Returns

 Primary Name Control (SEQ 0050) of Form 1040/1040A/1040EZ must equal the first four significant characters of the primary taxpayer's last name. No leading or embedded spaces are allowed. The first left-most position must contain an alpha character. Omit punctuation marks, titles and suffixes within last name field.

Examples:

Individual Name Primary/Secondary Name Control

Individual Name on SSN/ITIN Card(s)	Ente	r in TaxWise	IRS Database Primary/Secondary Name Control
	FirstName Field	LastName Field	
John Brown	John	Brown	BROW
Walter Di Angelo	Walter	DiAngelo	DIAN
Ronald En, Sr.	Ronald	En	EN
Thomas Lea Smith	Thomas	Lea Smith	LEA
Joseph Corn & Mary Smith	Joseph	Corn	CORN
	Mary	Smith	SMIT
Roger O'Neil	Roger	ONeil	ONEI
Kenneth McCarty	Kenneth	McCarty	MCCA

2. Consider certain foreign suffixes as part of the last name (i.e., Armah-Bey, Paz-Ayala, Allar-Sid). Particular attention must be given to those names that incorporate a mother's maiden name as a suffix to the last name.

Examples:

Individual Name Primary Name Control

Individual Name on SSN/ITIN Card	Ente	r in TaxWise	IRS Database Primary Name Control
	FirstName Field	LastName Field	
Abdullah Allar Sid	Abdullah	Allar Sid	ALLA
Jose Alvarado Nogales	Jose	AlvardoNogales	ALVA
Juan de la Rosa Y	Juan	DeLaRosaYObregon	DELA
Obregon			
Pedro Paz Ayala	Pedro	Paz Ayala	PAZ
Donald Vander Neut	Donald	VanderNeut	VAND
Otto Von Wodtke	Otto	VonWodtke	VONW
John Big Eagle	John	BigEagle	BIGE
Mary Her Many Horses	Mary	HerManyHorses	HERM
Ted Smith Gonzalez	Ted	Gonzales	GONZ
Maria Acevedo Smith	Maria	Smith	SMIT
Robert Garcia Garza Hernandez	Robert	GarzaHernandez	GARZ

.01 Name Controls for Individual Tax Returns continued

3. Below are examples of Indo-Chinese last names and the derivative Name Control. Some Indo-Chinese names have only two characters. Indo-Chinese names often have a middle name of "Van" (male) or "Thi" (female).

Examples:

Individual Name Primary/Secondary Name Control

Individual Name on SSN/ITIN Card(s)	Enter	r in TaxWise	IRS Database Primary/Secondary Name Control
	FirstName Field	LastName Field	
Binh To La	Binh	La	LA
Kim Van Nguyen	Kim	Nguyen	NGUY
Nhat Thi Pham	Nhat	Pham	PHAM
Jin Zhang Qui & Yen Yin	Jin Zhang	Qui	QUI
Chiu	Yen Yin	Chiu	CHIU

.02 Name Line 1 Format

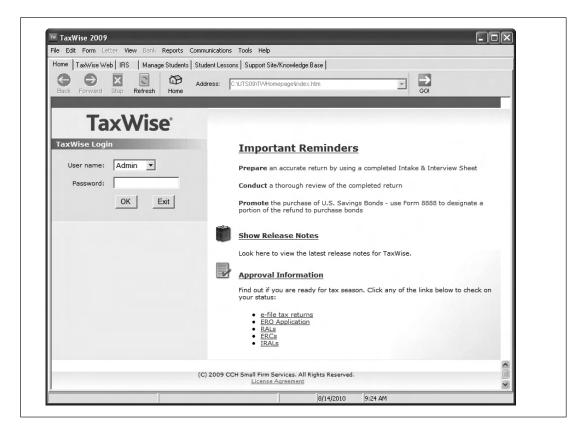
1. Name Line 1 CANNOT CONTAIN MORE THAN 35 CHARACTERS (this includes both names on the tax return).

If information in Name Line 1 exceeds 35 characters, it will truncate using the following priority:

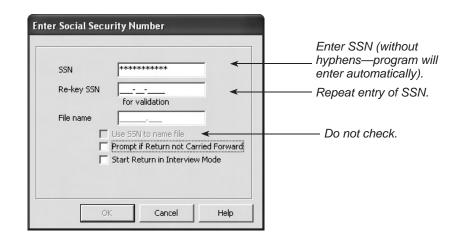
- Substitute the initial for the second given name.
- Omit the second initial of the secondary taxpayer, if necessary.
- Omit the second initial of the primary taxpayer, if necessary.
- Substitute initials for the secondary taxpayer's given name.
- Substitute initials for the primary taxpayer's given name.

TaxWise[®] Log In Screen

Open TaxWise®, select a "User name:," enter a "Password:," and click OK.



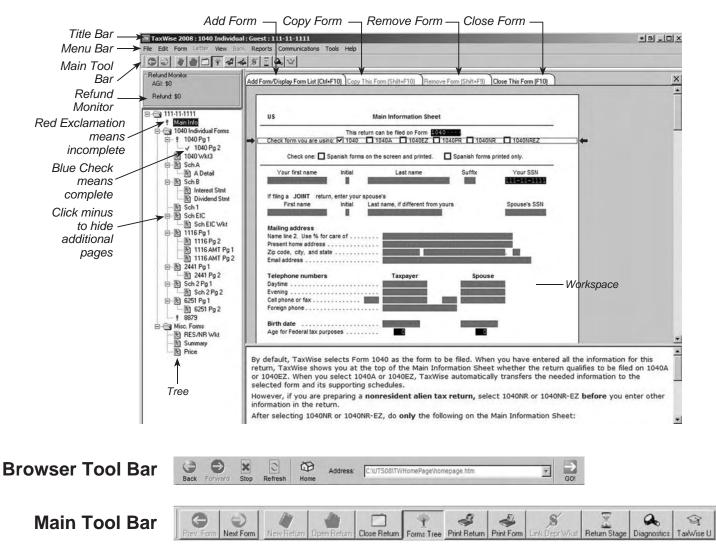
Starting a New Return



TaxWise[®] will automatically generate an alpha-numeric filename that will be associated with the SSN. The association will ensure unique file names for each return which will allow the program to show the SSN rather than filename in TaxWise[®] Explorer and also during Backup and Restore. The option to "Use SSN to name file" will be grayed out.

TaxWise Desktop Quick Reference

The TaxWise® Window

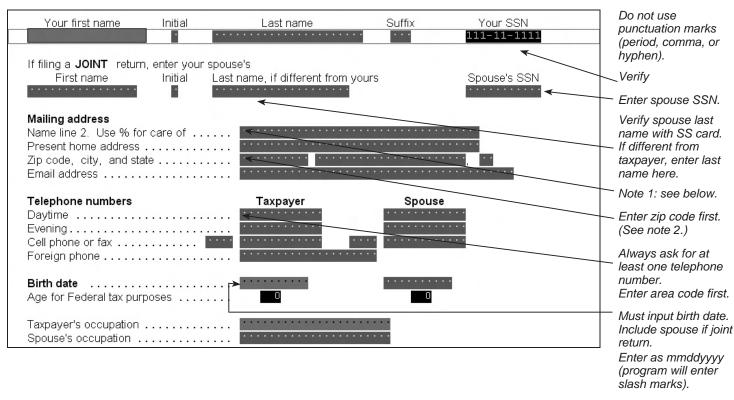


(Desktop Only)

Shift	IRS Help							Un- Override	Remove Form	Copy Form	Pause Timer
	F1	F2	F3	F4	F5	F6	F7	F8	F9	F10	F11
No Shift	TW Help	Save Return	Add/ Remove Red		Calculator	Second Form	Return Status	Override	Link	Close Form	Insert Variable

COLO	R SCREEN
Yellow	Calculated Entries
Green	Non-calculated Entries
Red Block	Required Entries
Red on Gray	Overridden Entries
White on Red	Estimated Entries
Yellow Block	Scratch Pad Attached

Main Information Screen



Note 1: Use only if an additional name is needed for "in care of," for a two line street address, or in the case of a deceased taxpayer. Enter the name of the person filing the return for the deceased person. This may be the surviving spouse if the filing status is Married Filing Jointly or a personal representative such as an executor, administrator, or anyone who is in charge of the deceased taxpayer's property. When you print the return, the tax software prints the date of death and DECD next to the deceased person's name in the address area at the top of Form 1040 page 1, as required by the IRS.

Note 2: Once the zip code is entered TaxWise[®] will then auto-fill the city and state. The auto entry can be changed if needed.

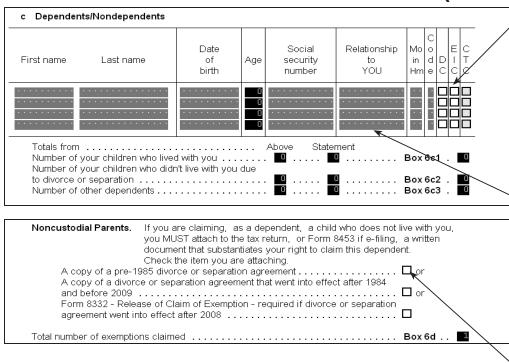
Main Information Screen (continued)

Foreign country. Do n Special processing Are you excluding Pue If "Yes", enter the am Check if blind Check if totally and per Date of death, ONLY i This tax return is being	Taxpayer Information Taxpayer Information erto Rico income from this tax return? Yes hount of income excluded Yes Yes <t< th=""><th>addresses. (See Note 1.) If the taxpayer served in a combat zone during the tax year, click on this box and select the name of the combat zone from the dropdown menu, or choose "Combat Zone." This will identify the return to the IRS, and can avoid certain reject conditions, such as federal withholding exceeding 50% of the wage amount. Defaulted to No. Important for</th></t<>	addresses. (See Note 1.) If the taxpayer served in a combat zone during the tax year, click on this box and select the name of the combat zone from the dropdown menu, or choose "Combat Zone." This will identify the return to the IRS, and can avoid certain reject conditions, such as federal withholding exceeding 50% of the wage amount. Defaulted to No. Important for
Presidential Election Campaign	Check here if you, or your spouse if a joint return, want \$3 to go to this fund	calculation of standard deduction.
L		Complete for deceased taxpayer.
	Filing Status and Exemptions	Ask taxpayer. Answer
 3 Arried filing s Spouse's first Did your spouse's first Did your spouse's first Did your spouse's first June 30, 2 Married filin community or a return questions. Military. 4 Head of house dependent, security nun a qualifying 5 Qualifying wide 	t name: SSN: Yes No ouse ever live with you in 2009?	does not affect refund or balance due. Hint: Only enter child's name and SSN in this section if not being claimed as a dependent. Verify exemptions. College/high school students or young military personnel who entered the military this tax year may be eligible to be claimed (See Note 2).
Check if (a) you can be (b) filing status	on 6a and 6b I	Hint: Enter year of death and deceased spouse's name on Name line 2.

Note 1: If the return is for a Canadian resident, the address should be put entirely on the foreign street address line. Leave Zip code, city, and state blank.

Note 2: If someone else is entitled to claim the taxpayer (or spouse), check the appropriate box on line 6 of the Main Information Sheet. If the taxpayer is filing Head of Household and claiming an exemption for a nonresident alien spouse, check the box on line 6c of the software's main information sheet and enter the spouse's first name, last name and SSN or ITIN...on line 6C and on dependent line, also.

Main Information Screen (continued)



Hint: If there is the slightest chance the child will be a qualifying child for EIC purposes, be sure to check the EIC box next to the child's name. TaxWise will not allow the EIC if they do not qualify.

Verify names, SSN, and dates of birth with social security card to prevent rejected returns. List children from youngest to oldest.

Last name—Enter last name only if different from primary taxpayer.

Use down arrow or space bar on [Relationship to YOU], [Mo in Hm], and [Code] columns for valid choices.

DC is credit for child and dependent care expenses.

EIC is earned income credit.*

CTC is child tax credit—TaxWise[®] automatically determines if child is a qualifying child based upon your input.

Check applicable box if noncustodial parent or Multiple Support agreement exists.

Enter number of months each individual lived in the taxpayer's home or use MX if the dependent lived in Mexico or CN if the dependent lived in Canada – type in directly or use the drop-down list.

* EIC must be checked to bring up the applicable EIC forms. If in doubt, check the box.

Carefully read the information regarding Dependents/Nondependents, and pay special attention to the codes. If the taxpayer is married filing a separate return and is able to claim his/her spouse's exemption, fill in the spouse's name, SSN, and other information in the software Main Information Sheet, Dependents/Non-Dependents section, showing the relationship as "other" and the Code as "3."

Use the Code box to indicate relationship as follows:

- 1 = Your child who lives with you
- 2 = Your dependent child who does NOT live with you due to divorce or separation
- 3 = All other dependents
- 0 (zero) = Nondependents

If There Are More Than Four Dependents

If there are more than four dependents to list, enter the first four on the Main Information Sheet. To enter the rest of the dependents, open Form 1040, page 1, link from any field in the dependents section. Link to **NEW AddI Deps - Form 1040 Line 6c**, the Additional Dependents Statement. Last names must be used on the Additional Dependents Statement.

TaxWise[®] carries the first four dependents from the Main Information Screen to the statement. List the remaining dependents below the first four.

Note: Do not list nondependents on the Additional Dependents statement. List nondependents **only** on the Main Information Sheet. Also, children who are qualifying children for EIC or dependent care credit must be entered on the Main Information Sheet.

Qualifying Child(ren) for Earned Income Credit (EIC):

If the taxpayer qualifies (or may qualify) for earned income credit (EIC), you MUST enter the birth date and select the EIC check box for qualifying children. This information carries to Schedule EIC. TaxWise[®] calculates the amount of earned income credit if the client qualifies based on income and other requirements.

Child Without SSN or ITIN

If the qualifying child is a resident of the U.S. but does not have a valid SSN or ITIN, you must override the CTC box on the Main Information Sheet.

	Main Information Screen (continued)	— Check box if not
	State Information If you are not preparing a state return, check here or fill in state information below Full year resident: and Part-year: and Antonio Nonresident: Antonio Information below	preparing state returns.
	Type of Return 🛛 Bank products 🛛 E-file ONLY 🗍 Paper <	— Paper or e-file are only choices.
	Select Your Bank Chase Republic Santa Barbara River City Other	Do not make entries in this section.
_	These products are only available to tax preparers registered to offer them.	Do not use this section.
	Audit Shield Does the taxpayer want Audit Shield?	
	Fee Collect Does the taxpayer want to have your tax preparation fees deducted from his or her refund?	RTN must be 9
	Bank Account Information Direct deposit available for e-filing, paper returns, or RAL/ERC direct deposit refund. Electronic Funds Transfer (ACH Debit) available for e-filing only. Routing transit number (RTN) of financial institution	Type account number exactly as shown on check.* See "Finishing the Return" section for an example of a
	Account number (DAN) including hyphens	check.
		*Note: You will also need to add account

information on 1040 page 2.

See page 12-5 for additional

information.

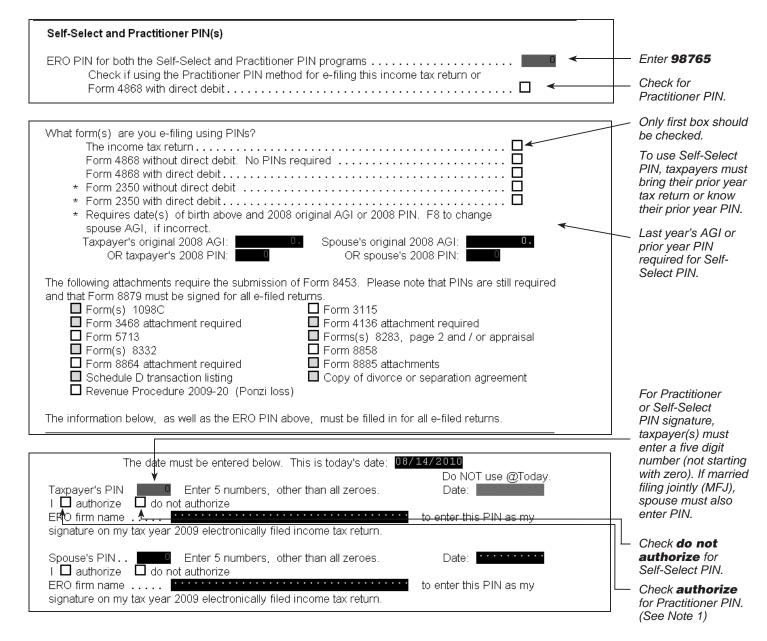
State Information

A federal return may have as many as 9 state returns attached, in any combination; for example, two different full-year resident states (one for taxpayer and one for spouse), two different part-year states, and five different nonresident states.

Consult instructions for each state to determine which status applies to the taxpayer. To view instructions for the state individual package, select **Help** from any field in the "State Information" section of the Main Information Screen and scroll to State Information. Select **[click here]** and then select the applicable state of interest.

* Do not use a preprinted deposit slip.

Main Information Screen (continued)



Note 1: Preparer can enter PIN for Practitioner PIN, and taxpayer will need to sign Form 8879.

Main Information Screen (continued)

Designee's name		Designee's telephone	Designee's PIN (cannot be 00000)
Preparer Information Preparer's ID: Preparer's name: Preparer's SSN: Firm name: Address: Zip code: Email address: Ion-paid indicator: Preparer's Use Fields	2	3	Date: Print as signature: EIN: Check if also ERO: Check if self-employed: Phone: Fax: IRS only:
		6 10 e is spoken in your sehld considered dis Tax bracket: 10.0	abled
nformation below is for the he Summary Sheet.	preparer. It will print	and proforma. Notes to the c	lient should be listed on

Check information on the Main Information Sheet for accuracy and complete any required fields. When complete, close form.

Note: Preparer Use Fields are for site's use and are defined by the site coordinator.

Usually check No. Cannot be volunteer preparer.

The PTIN field should have an entry by default and the **IRS only** box should be checked. If not, please contact your site manager. Do not enter any other information in Preparer Information.

Use these fields for information that is helpful to your site. For example, these fields could be used to enter the preparer's name and/or new versus returning taxpayers. These fields are used by the military to report rank, grade, enlisted/ retired, etc.

After the end of the tax season a custom report can be created.

Notes	

2. TaxWise[®] Income

Income

The following are examples of income items to consider in determining entries into TaxWise[®]:

Form	Туре	Go to 1040 Line	TaxWise [®] Entries (See Note 1)
W-2	Wages & Salaries	7	Link and complete Form W-2
1099-INT	Interest	8a	Select Interest Stmt from Forms Tree or Link to Schedule B, and then link to the Interest Stmt
1099-DIV	Dividends	9	Select Dividend Stmt from Forms Tree or Link to Schedule B, and then link to the Dividend Stmt
1099-G	State Tax Refunds	10	Link to State Tax Refund Worksheet
1099-MISC (Box 7)	Miscellaneous Income (Self Employment Income) (See Note 2)	12	Link from appropriate 1040 line to 1099- MISC (eg, line 21 for Other Income) or to any required schedule (C, C-EZ, E) and then to 1099-MISC. DO NOT start with the 1099-MISC. See Note 2 regarding Nonemployee Compensation
1099-B	Sale of Stock	13	Select Cap Gn Wkt from Forms Tree or Link to Schedule D, and then link Cap Gn Wkt
1099-R	Distributions from IRAs	15	Link and complete Form 1099-R
1099-R	Distributions from Retirement Plans	16	Link and complete Form 1099-R
CSA-1099-R	Civil Service Annuity Paid	16	Link and complete Form 1099-R
CSF-1099-R	Statement of Survivor Annuity Paid	16	Link and complete Form 1099-R
RRB-1099-R	Railroad Retirement Benefits (Tier 2)	16	Link and complete Form 1099-R
Schedule K-1 (Form 1065, 1120S or 1041)	Interest and/or Dividend Income, Capital Gains and Losses, Tax-Exempt Interest Income, Royalties	17	See Note 3
1099-G	Unemployment Compensation	19	Link and complete Form 1099-G
SSA-1099R	Social Security Benefits	20	Link and complete 1040 Wkt 1
RRB-1099	Railroad Retirement Benefits (Tier 1)	20	Link and complete 1040 Wkt 1
W-2G	Gambling Winnings	21	Link from "Amount" box to complete line 21, Other Income
1099-MISC (Box 3)	Prizes, Awards, Jury Duty	21	Link from "Amount" box to complete line 21, Other Income

Other Income

Once the main information data and income statements are entered, TaxWise[®] automatically makes available all forms and schedules for credits except American Opportunity and Lifetime Learning Credits and Retirement Savings Contribution Credit if there is only a Roth IRA contribution. These credit forms and schedules will be annotated with a red exclamation point.

Note 1: If the applicable form is in the left-hand tree, it may be selected directly rather than linking from Form 1040.

Note 2: For nonemployee compensation, it is important to link to Schedule C or C-EZ and then from "Gross Receipts" to the 1099-MISC before completing the rest of Schedule (exception is earnings of the newspaper carrier, <18 years of age - in this case, the 1099-MISC is linked from line 21 because earnings are not subject to self-employment tax).

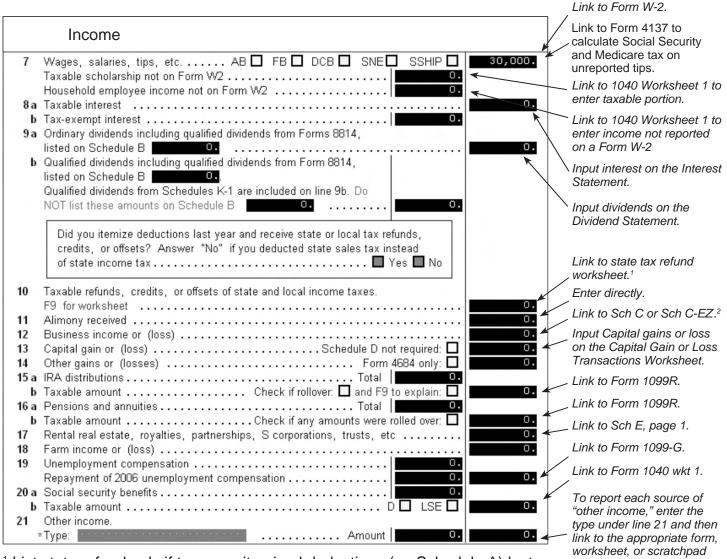
Note 3: Enter K-1 information directly without using K-1 worksheet: use Interest or Dividend Stmt and list Payer as Name of Company; enter net capital gain/loss on Schedule D, line 5 for short-term and line 12 for long-term; and for royalties use Schedule E. Enter address and code 6 in the space provided.

Tip: To eliminate unnecessary burden on the taxpayer, such as a CP-2000 Notice, the "Regulatory Explanation" or "Election Explanation" form should be added to the return to provide further explanation about an item reported or not reported on the tax return. The "Regulatory Explanation" form is added to the TaxWise forms tree by selecting the "Add Form" option and typing "RegExpl" in the search box. The "Election Explanation" form is added to the TaxWise forms tree by selecting the "Add Form" option and typing "Election" in the search box.

How/Where to Enter Income

Select "1040 Pg 1" from the tree and press the **Page Down** key twice to go to Form 1040, line 7.

Note: Where the type is yellow (calculated entry), link to access the appropriate entry form. Once you link, use existing forms (if applicable) prior to adding a new form.

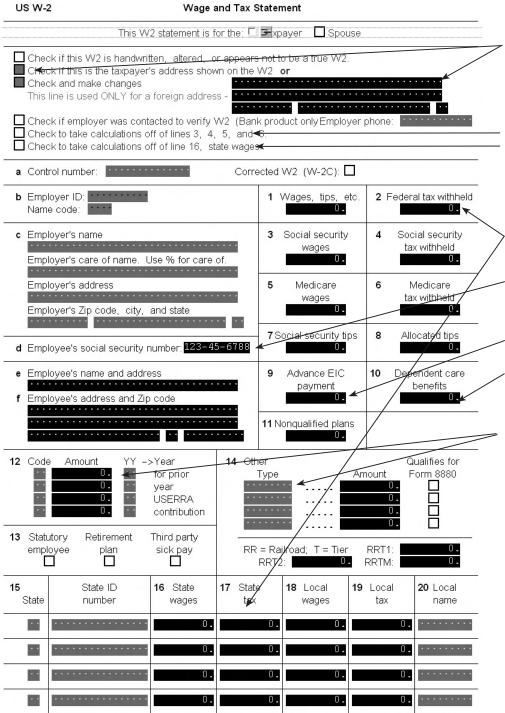


¹ List state refund only if taxpayer itemized deductions (on Schedule A) last year and taxes were reduced because of deductions.

² For taxpayers with Form 1099-MISC with nonemployee income, link from line 12 to Schedule C or Schedule C-EZ and then link to Form 1099-MISC from line 1. Entering the information this way will automatically calculate self-employment tax.

Hint: If taxpayer has income from a foreign employer link from line 7 to Form FEC-Foreign Employer Compensation. Enter the taxpayer's address at the time the money was earned. For Section e, TaxWise Help can be used to determine the appropriate country code. Enter the foreign employer's information. List the compensation amount in U.S. dollars. Once you enter the information, TaxWise automatically reports the total on line 7 of Form 1040. If the taxpayer qualifies to claim the Foreign Earned Income Exclusion, Form 2555 or Form 2555-EZ can be filed electronically. from "Amount" box. If need to add additional item. link from "Amount" box to Form 1040, line 21, Other Income and then link to other form or worksheet if necessary. TaxWise adds up the other income amounts and displays the total on line 21. Use Add Form feature to complete Form 2555 or Form 2555-EZ, if applicable. The exclusion amount will be calculated by TaxWise and entered as a negative number on line 21 of Form 1040.

Form W-2 Instructions



Note: If employer has a foreign address, press F1 on address line to get TaxWise instructions on how to enter.

Tax Tip: If there is more than one Form W-2, select the **Copy W-2** tab.

Compare this address to Form W-2 address. If same, check second box. If different, check third box and enter address exactly as it appears on Form W-2.

If boxes 3, 4, 5, 6, and/or 16 do not match taxpayer's copy of Form W-2, check fifth and/or sixth box and enter data exactly as it appears on Form W-2.

Review box 2 and box 17 to ensure tax withheld was entered and is correct.

If an ITIN taxpayer, enter invalid SSN shown on original W-2.

Box 9 eliminated for 2011 returns.

If there is an entry in Box 10, Form 2441 must be completed.

Enter codes and amounts in boxes 12 and 14 **exactly** as they appear on the taxpayer provided W-2.

Form W-2 ALERT!

IRS requires that information on electronically filed Form(s) W-2 match the printed Form(s) W-2 exactly.Verify tax year, taxpayer name/SSN and carryforward employer information.

A taxpayer with multiple Forms W-2 could possibly have a different address on several, if not all, of the Forms W-2.

Check them carefully; the change must be made on every Form W-2 that is different from the current address.

IMPORTANT!

The most current address entered in MAIN INFO will not be affected and will remain the current address for the taxpayer(s).

How to Enter Tips

Name: JOHN SAMPLE		3	SSN: 👖	
1	a	b	c Total cash and charge	d Total cash and charge
	Name of employer(s) to whom you were required to, but did not, report your tips	EIN	tips you received (including unreported tips)	tips you reported to your employer
b c d		· · · · · · · · · · · · · · · · · · ·		0. 0. 0. 0.
i To Ur Ca the Ur	tal cash and charge tips received this year. Total of I tal cash and charge tips reported to your employer. W reported tips. Allocated tips from W2 or F8 to enter that sh and charge tips you received but did not report to you a total was less than \$20 in a calendar month	e amount you v ur employer be	itytips vish cause	0. 0. 0. 0.
se 8 To tot re	curity tax tal social security wages and social security tips, al of boxes 3 and 7 on Forms VV2, or railroad tirement tier 1 compensation	0.		
on Ur If s	bbtract line 8 from line 7. If line 8 is more than line 7, enter line 10 and go to line 12	e 6 or line 9. nt employee,		106,800.
I Mu	uttiply line 10 by .062			0.

Allocated Tips:

Allocated tips in box 8 of Form W-2 will carry over to line 4 of Form 4137. If this amount is not correct, verify the amount entered in box 8 of Form W-2.

How to Enter Unreported Tips:

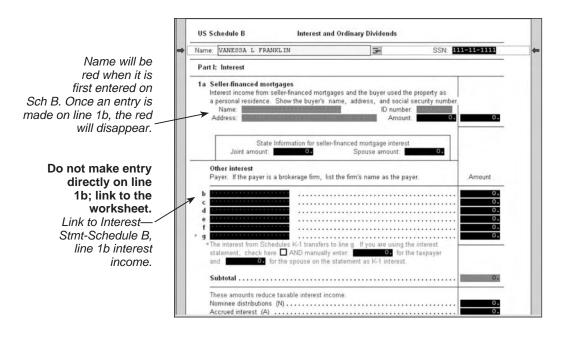
Link to Form 4137 from line 7 or Line 57 of Form 1040. Form 4137, line 2 will automatically calculate the figures on lines 3 and 4. From Form W-2 the Social Security tips (box 7) will appear on line 3 and the Allocated tips (box 8) will appear on line 4.

If the taxpayer has unreported tips, you may need to override a few entries on Form 4137. Use the override function on the Employer's Name and enter it if it does not appear automatically. If the taxpayer has a tip log that shows a different amount than his or her allocated tips, override line 4 and enter the actual amount received.

If the taxpayer has no allocated tips, then the amount of unreported tips can be entered directly on line 4. If, in any month, less than \$20

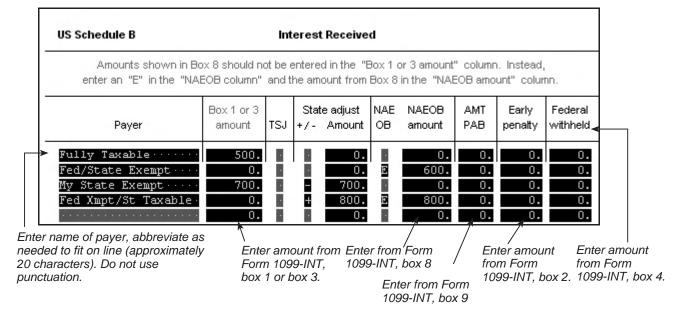
in tips were received and not reported to the employer, enter the amount on line 5. If the correct occupation doesn't carry from the Main Information Sheet, override the Occupation block and enter it.

Unreported tips will display on line 7 of Form 1040. In TaxWise[®], Form 4137 figures the employee portion of social security and Medicare taxes; these will display on line 57.



Schedule B – Interest

Interest Statement for Schedule B, Line 1b Interest Received



Note: Use only 1 interest statement to record all interest income.

Additional Interest, NAEOB, and State Adjustment Entries

TSJ (T= Taxpayer, J=Joint, S=Spouse) column: annotating who received interest is important for state tax purposes.

State Adjustment column: IMPORTANT—When a state return has been selected on the Main Information Screen, the entries are transferred directly to the state return. If state tax law treats the interest differently, an adjustment has to be made in the State adjust column.

NAEOB column: Enter:

- N Nominee interest—Interest transferred to another person
- A Accrued interest—Interest paid to seller at time of purchase
- E Federal tax exempt interest
- O OID Generally not used since most interest reported on Form 1099-OID is fully taxable and should be entered as ordinary interest.
- B Amortized bond premium—See IRS Publication 1212 for more details.

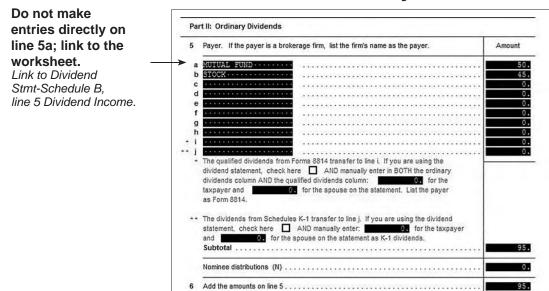
Interest on in-state municipal bonds is NOT taxable on the federal and state returns (second line in screen shot above).

Interest on U.S. savings bonds is taxable on the federal return but is NOT taxable on the state return (third line in screen shot above).

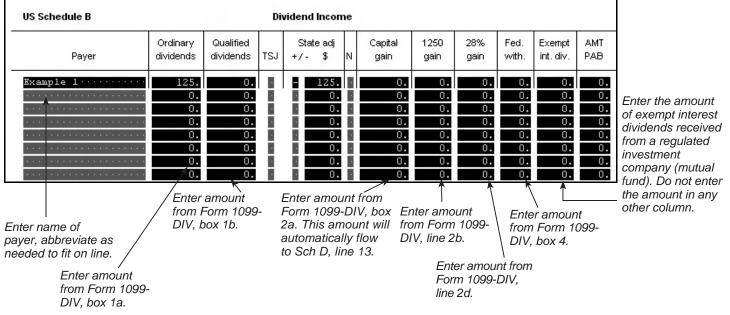
Interest on out-of-state municipal bonds is NOT taxable on the federal return BUT is taxable on the state return (fourth line in screen shot above).

TAX TIP: Always fill in the additional interest form as though there is only a federal return. This entry is transferred directly to the state return. Then, ask the question, "Is the interest treated differently on the state return?" If the interest is treated differently, adjust by entering the appropriate +/- and amount in the State adjust column.

Schedule B – Ordinary Dividends



Dividend Statement for Schedule B, Line 5 Dividend Income



Note: Use only 1 dividend statement to record all dividend income.

Additional Dividends Entries

State adjustment: When a state return has been selected on the Main Information Screen, entries made on the Dividend Statement will be treated the same on the state return. If state tax law treats the dividend differently, an adjustment has to be made in the State adj column.

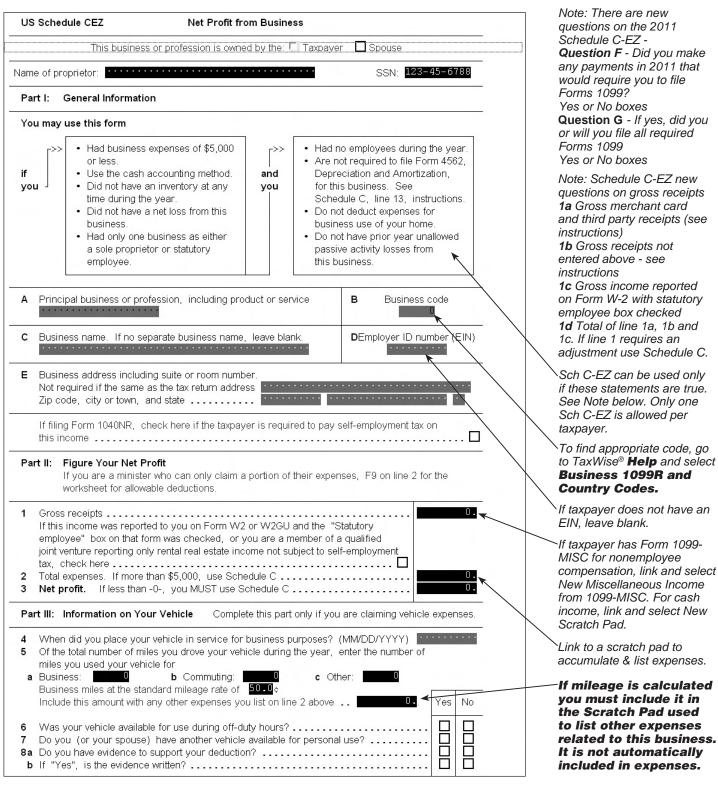
Example 1: Enter dividends from direct federal government obligations which are fully taxable on the federal return but tax exempt on the state return. Entering the dividend in the Amount column will result in the dividend showing up as taxable on both the federal and state returns. Therefore, an adjustment has to be made in the State adj column by entering a "-" and the amount. This will result in the dividend showing up as tax exempt on the state return.

TAX TIP: Always fill in the Dividend Statement as though there is only a federal return. This entry is transferred directly to the state return. Then, ask the question, "Is the dividend treated differently on the state return?" If yes, adjust by entering the appropriate +/- and amount in the State adj column.

Note 1: If Foreign tax paid (box 6) is shown on 1099-DIV, see Tab 5 "Nonrefundable Credits" for Foreign Tax Credit information.

- Note 2: 1099-DIV, Box 3, Non-dividend Distribution is a return of basis, not taxed until all cost is recovered. Must reduce cost by these distributions at time of sale. Once all costs recovered, report as capital gain.
- **Note 3:** 1099-PATR-Rebate/Patronage Dividends issued by co-ops are not taxable for individuals but taxable for a business that uses expenses paid to co-op as business deduction.

Schedule C–EZ Business Income



Any Form 1099-MISC with nonemployee compensation (box 7) must be entered on line 1 by linking to Form 1099-MISC. A separate TaxWise Form 1099-MISC must be completed for each Form 1099-MISC that the taxpayer provides. For cash payments link to a scratch pad and enter the business income. All Forms 1099 and scratch pad income will be totaled on line 1.

Self-employment tax and the adjustment of the deductible portion of the self-employment tax are automatically calculated and carried to the appropriate forms.

Note: Another requirement for the use of Schedule C-EZ - *Did not receive any credit card or similar payments that included amounts that are not includible in your income (see instructions for line 1a, Schedule C-EZ).*

Schedule C–Business Income, Page 1

(In-scope limited to Schedule C-EZ criteria except allow up to \$10,000 in expenses)

US	Schedule C Profit or Loss fre	om Business			Taxpayer and Spouse can each have one Schedule C.
	This business or profession is owned	l by the: 🔲 Taxpaye	r 🔲 Spouse		To find appropriate code, go to TaxWise [®]
Nar	ne of proprietor: JOHN SAMPLE		SSN: 111-	11-1111	Help and select "Business 1099R
A	Principal business or profession, including product	or service	B Business o		and Country Codes".
с	Business name. If no separate business name, lea		D Employer ID num		If taxpayer does not have an EIN, leave blank.
E	Business address including suite or room number . Zip code, city or town, and state	••••••			Note: There are new questions on Schedule C-
F		er (specify):			Question 1 - Did you make any payments in 2011 that would require
G H	Did you "materially participate" in the operation of the If "No", losses may be limited		🗖 Ye		you to file Forms 1099? Yes or No boxes Question J - If yes did
Pa	For state purposes, check if this business is an LLC	c		🗖	you or will you file all required Forms 1099 Yes or No boxes
1 2 3 4 5 6 7	Gross receipts or sales If this income was reported to you on Form W2 or W employee" box on that form was checked, or you a joint venture reporting only rental real estate income tax, check here Returns and allowances Subtract line 2 from line 1 Cost of goods sold from line 42 on page 2 Gross profit. Subtract line 4 from line 3 Other income, including Federal and state gasoline of Gross income. Add lines 5 and 6	v2GU and the "Statut are a member of a qu not subject to self-ei or fuel tax credit or re	ory alified mployment 	0. ← 0. 0. 0. 0. 0. 0.	If taxpayer has Form 1099-MISC for nonemployee compensation, link and select New Miscellaneous Income from 1099-MISC. For cash payments, link and select New Scratch Pad. New lines on income
Pa	rt II: Expenses				section: 1a Gross merchant card and third party
11 12 13 14 15 16 a	Advertising Car and truck expenses Commissions and fees Contract labor Depletion Depreciation and section 179 expense deduction Employee benefit programs (other than on line 19) . Insurance, other than health Interest Mortgage (paid to banks, etc.) Other				network receipts (see instructions) 1b Gross receipts not entered above - see instructions 1c Gross income reported on Form W-2 with statutory employee box checked. 1d Total of lines 1a, 1b, and 1c.
17 18 19 20 a	Legal and professional services		· · · · · · · · · · · · · · · · · · ·	0. 0. 0. 0. 0. 0.	Business miles automatically entered from Part IV.

Following are some of the types of expenses that are in scope for volunteer prepared returns: advertising, car and truck (standard mileage), commissions and fees, insurance, interest, legal and professional services, office, rent or lease, repairs and maintenance, supplies, taxes and licenses, travel, and utilities.

Schedule C–Business Income, Page 2

				Page 2	_
Nan	ne:	3	SSN: 12	3-45-6788	
Pa	rt III: Cost of Goods Sold <				Cost of Goods Sol
33	Method(s) used to value closing inventory (a) ☐ Cost (b) ☐ Lower of cos	st or market (c)			
34	Was there any change in determining quar opening and closing inventory? If "Yes",	ntities, costs, or valuation b	etween	Yes 🗖 No	0
35	Inventory at the beginning of the year. If d			0.	_
6	attach an explanation Purchases less cost of items withdrawn for			U. 0.	
7	Cost of labor. Do not include any amounts			0.	
8	Materials and supplies			0.	
9	Other costs			0.	
0	Add lines 35 through 39		 A second sec second second sec	0.	
1	Inventory at the end of the year			0.	
2	Cost of goods sold			0.	
Pa	Int IV: Information on Your Vehicle. Co expenses on line 9 and are not requir				Complete this sec if taxpayer is clain standard mileage car or truck expen
4	Of the total number of miles you drove your	r vehicle during the year, er	nter the number (of	
a	miles you used your vehicle for Business: b Commutin Check c alculate business miles at th This amount will be listed on page 1, line 9	he standard mileage rate of .	50.0¢	Yes No	the box under line to calculate busin miles at the stand
5 6 7 a	Business: b Commutin Check c alculate business miles at t	he standard mileage rate of . e during off-duty hours? hicle available for personal u uction?	50.0¢ 0.		 the box under line to calculate busin miles at the stand mileage rate. This
5 6 7 a b	Business: ■ b Commutin Check □ <u>to calculate business</u> miles at th This amount will be listed on page 1, line 9 Was your vehicle available for personal use Do you (or your spouse) have another vel Do you have evidence to support your dedu If "Yes", is the evidence written?	he standard mileage rate of . e during off-duty hours? hicle available for personal u uction?			 the box under line to calculate busine miles at the stand mileage rate. This amount will be list
5 6 7 a b	Business: ■ 0 b Commutin Check □ <u>to calculate business</u> miles at th This amount will be listed on page 1, line 9 Was your vehicle available for personal use Do you (or your spouse) have another vel Do you have evidence to support your dedu If "Yes", is the evidence written?	he standard mileage rate of . e during off-duty hours? hicle available for personal u uction?			 the box under line to calculate busin miles at the stand mileage rate. This amount will be list on page 1, line 9. Use this section for
5 6 7 a b	Business: ● Commutin Check do calculate business miles at the calculate business miles at the calculate business miles at the the calculate business mi	he standard mileage rate of . e during off-duty hours? hicle available for personal u uction?			 the box under line to calculate busin miles at the stand mileage rate. This amount will be list on page 1, line 9. Use this section for other expenses not
5 6 7 a b	Business: ● Commutin Check do calculate business miles at the calculate business miles at the calculate business miles at the the calculate business mi	he standard mileage rate of . e during off-duty hours? hicle available for personal u uction?			 the box under line to calculate busin miles at the stand mileage rate. This amount will be list on page 1, line 9. Use this section for other expenses no listed in Part II.
5 6 7 a b	b Commutin Check C <a href="https://www.commutinecommutic-commuti</td><td>he standard mileage rate of .
e during off-duty hours?
hicle available for personal u
uction?</td><td></td><td></td><td> the box under line
to calculate busin
miles at the stand
mileage rate. This
amount will be list
on page 1, line 9. Use this section for
other expenses no
listed in Part II. </td></tr><tr><td>5
6
7 a
b</td><td>Business: ● Commutin Check do calculate business miles at the calculate business miles at the calculate business miles at the the calculate business mi</td><td>he standard mileage rate of .
e during off-duty hours?
hicle available for personal u
uction?</td><td></td><td></td><td> the box under line
to calculate busin
miles at the stand
mileage rate. This
amount will be list
on page 1, line 9. Use this section for
other expenses in
listed in Part II. </td></tr><tr><td>5
6
7 a
b</td><td>b Commutin
Check C <a href=" https:="" td="" www.commutinecommutic-commuti<=""><td>he standard mileage rate of . e during off-duty hours? hicle available for personal u uction?</td><td></td><td></td><td> the box under line to calculate busin miles at the stand mileage rate. This amount will be list on page 1, line 9. Use this section for other expenses in listed in Part II. </td>	he standard mileage rate of . e during off-duty hours? hicle available for personal u uction?			 the box under line to calculate busin miles at the stand mileage rate. This amount will be list on page 1, line 9. Use this section for other expenses in listed in Part II.
5 6 7 a b	b Commutin Check C do calculate business miles at th This amount will be listed on page 1, line 9 Was your vehicle available for personal use Do you (or your spouse) have another vel Do you have evidence to support your dedu If "Yes", is the evidence written?	he standard mileage rate of . e during off-duty hours? hicle available for personal u uction?			 the box under line to calculate busin miles at the stand mileage rate. This amount will be liss on page 1, line 9. Use this section for other expenses in listed in Part II.
5 6 7 a b	b Commutin Check C do calculate business miles at th This amount will be listed on page 1, line 9 Was your vehicle available for personal use Do you (or your spouse) have another vel Do you have evidence to support your dedu If "Yes", is the evidence written?	he standard mileage rate of . e during off-duty hours? hicle available for personal u uction?			 the box under line to calculate busin miles at the stand mileage rate. This amount will be list on page 1, line 9. Use this section for other expenses no listed in Part II.
5 6 7 a b	b Commutin Check Calculate business miles at th This amount will be listed on page 1, line 9 Was your vehicle available for personal use Do you (or your spouse) have another vel Do you have evidence to support your dedu If "Yes", is the evidence written? wrt V: Other Expenses List below busine Type	he standard mileage rate of . e during off-duty hours? hicle available for personal u uction?			 the box under line to calculate busin miles at the stand mileage rate. This amount will be list on page 1, line 9. Use this section for other expenses no listed in Part II.
5 7a Pa	Business: O b Commutin Check c calculate business miles at th This amount will be listed on page 1, line 9 Was your vehicle available for personal use Do you (or your spouse) have another vel Do you have evidence to support your dedu If "Yes", is the evidence written? art V: Other Expenses List below busine Type	he standard mileage rate of e during off-duty hours? hicle available for personal u uction?			 the box under line to calculate busin miles at the stand mileage rate. This amount will be list on page 1, line 9. Use this section for other expenses not listed in Part II.
15 16 17 a Pa	Business: Image: Construction of the con	he standard mileage rate of e during off-duty hours? hicle available for personal u uction?			Use this section fo other expenses no listed in Part II.
5 6 7a Pa	Business: O b Commutin Check c calculate business miles at th This amount will be listed on page 1, line 9 Was your vehicle available for personal use Do you (or your spouse) have another vel Do you have evidence to support your dedu If "Yes", is the evidence written? art V: Other Expenses List below busine Type	he standard mileage rate of e during off-duty hours? hicle available for personal u uction? ess expenses not included or ess expenses not included or to this line.	50.0¢ 0.		 the box under line to calculate busine miles at the stand mileage rate. This amount will be list on page 1, line 9. Use this section for other expenses no listed in Part II.

Schedule D – Capital Gains and Losses, Changes

At the time this publication went to print, screen shots of the new Forms Schedule D (Form 1040), Capital Gains and Losses and new Form 8949, Sales and Other Dispositions of Capital Assets were not available.

Schedule D (Form 1040), Capital Gains and Losses - Schedule D was revised to allow for information return matching, including both new Forms 1099B showing basis and securities bought before 2011 that don't show basis. Both the Short and Long sections of Schedule D bring in amounts from new Form 8949 (which replaces Schedule D-1) separating three types of transactions. Individual transactions will no longer be listed on Schedule D.

Form 8949, Sales and Other Dispositions of Capital Assets - Form 8949 will contain all capital gain and loss transactions. None will be reported directly on Schedule D. The subtotals from Form 8949 will be carried over to Schedule D (Form 1040), where gain or loss will be calculated in aggregate. Short and long-term transactions are listed by the following categories:

Transactions reported on Form 1099-B that show basis in box 3.

Transactions reported on Form 1099-B that do not show basis in box 3.

Transactions not reported on Form 1099-B

Form 8949 - Other information

A checkbox at the top of Form 8949 identifies the type of transaction reported. A taxpayer with more than one type of transaction must file a separate form for each type.

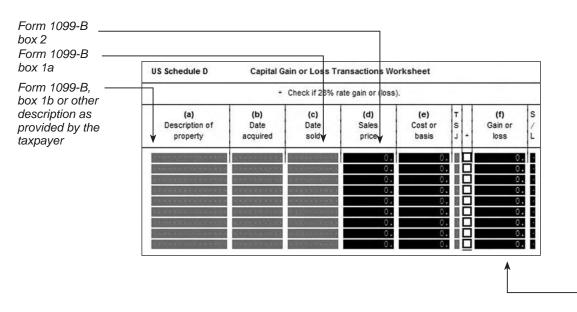
Column (b) is for a code that will be used to indicate various adjustments to gain or loss, such as for nondeductible losses, a gain excluded under section 121 (sale of main home), etc. The specific codes are still under development...

The last column is used to indicate the amount of the adjustment to gain or loss. Designating the last column as adjustment to gain or loss allows for adjustments and exclusions to be reported on the same line as the transaction to which they relate, instead of on a subsequent line as reported in previous years.

Instructions for Form 8949 will be covered in the instructions for Schedule D. Form 1099A and Form 1099C (that includes foreclosure info) will fall in the 3rd transaction category "Transactions not reported on Form 1099-B" - Box C on Form 8949 - which would end up on line 3 or 10 of Sch D.

At the time this publication went to print, the Capital Gain or Loss Transactions Worksheet was planned to still be used in TaxWise. The information entered on the Capital Gain or Loss Transactions Worksheet will flow to Form 8949. Please check with your Site Coordinator for the latest information on Schedule D transactions.

Schedule D – Capital Gain or Loss Transactions Worksheet



If not stated on Form 1099-B or brokerage statement, taxpayer will need to provide basis. If cost basis is zero (such as demutualization), go back to Sch D and use the estimate function key to delete red on cost basis.

- **Note 1:** Use VARIOUS for mutual funds. When using various for multiple short-term transactions, the S/L column must be overridden and an S entered. The holding period for long-term transactions is one year and one day.
- **Note 2:** Use INHERIT for inherited stock in column B if property was inherited from someone who died before January 1, 2010 and after December 31, 2010. Special rules apply to property inherited from someone who died after 2009 and before January 1, 2011. See Publication 4895 for additional information. Check volunteer in-scope limitations.
- Note 3: For withholding on Form 1099-B, enter on the Dividend Statement for Schedule B.
- Note 4: Sales commissions and fees must be added to the basis unless they are reflected in Form 1099-B box 2.
- **Note 5:** Net losses greater than \$3000 will be shown on TaxWise Sch D Wkt 2. Excess losses will carry-forward to future tax years. Regarding capital loss carryforward, take current year's allowable deduction into account whether or not claimed. Always put Schedule D, Wkt 2, with taxpayer's papers.

Examples: Capital Loss* on Foreclosure

Form 8949 (2011)				Atta	chment Sequence No.	12A Page 2
Name(s) shown on return. Do not enter name and sc	cial security	number if shown on	other side.		Your social secu	irity number
Part II Long-Term Capital Gain	s and L	osses—Assets	s Held More Th	nan One Year		
Note. Please round and use whole dollar	rs on this	form.				
Check the box below that describes the	transactio	ons listed on this	page.			
Caution. Check only one box. If you hav	e more th	an one type of ti	ransaction, comp	olete a separate Fo	orm 8949 for each	type.
(A) Long-term gains and losses	(B)	Long-term gains	and losses (For	m 🔽 (C) Le	ong-term gains an	d losses
(Form 1099-B, box 3, shows basis)			s not show basis		1099-B not recei	
(a) Description of property (Example: 100 sh. XYZ Co.)	(b) Code	(c) Date acquired (Mo., day, yr.)	(d) Date sold (Mo., day, yr.)	(e) Sales price (see instructions)	(f) Cost or other basis (see instructions)	(g) Adjustments to gain or loss
MAIN HOME FORM 1099-A	С	05/15/2002	10/01/2011	\$200,000	\$300,000	\$100,000

*Loss on personal residence is not deductible.

Part II Long-Term Capital Gains and Losses-Assets Held More Than One Year (g) Adjustments to (e) Sales price from (f) Cost or other basis from Form(s) 8949, (h) Gain or (loss) Combine columns (e), gain or loss from Form(s) 8949, line 4, **Note:** Please round and use whole dollars on this form. Form(s) 8949. line 4, column (f) (f), and (g) column (e) line 4, column (g) 8 Long-term totals from all Forms 8949 with box A checked in Part II . . . 9 Long-term totals from all Forms 8949 with box B checked in Part II . 10 Long-term totals from all Forms 8949 with box C checked in Part II . \$200,000 (\$300,000 \$100,000 0 11 Gain from Form 4797, Part I; long-term gain from Forms 2439 and 6252; and long-term gain or (loss) 11 12 Net long-term gain or (loss) from partnerships, S corporations, estates, and trusts from Schedule(s) K-1 12 13 14 Long-term capital loss carryover. Enter the amount, if any, from line 13 of your Capital Loss Carryover Worksheet in the instructions 14 15 Net long-term capital gain or (loss). Combine lines 8 through 14 in column (h). Then go to Part III on the back 15 0 For Paperwork Reduction Act Notice, see your tax return instructions. Cat. No. 11338H Schedule D (Form 1040) 2011

TaxWise Hint: To exclude debt forgiven on principal residence, select Form 982 from Add Forms. Complete Line 1e and line 2 (1099-C, Box 2, Amount of Debt Canceled) and attach to return. Line 3 and line 10b will be red (estimated), but can unestimate using F3 in TaxWise desktop or Ctrl-Space in TWO. Special certification is required for Cancellation of Debt.

Example: Applying Section 121 Exclusion to Capital Gains on Sale of Main Home

Form 8949 (2011) Name(s) shown on return. Do not enter name a		number if shown on	athoroida	Atta	chment Sequence No. Your social sect	
	iu social security		Strief Side.		Tour social sect	
Part II Long-Term Capital G	ains and Lo	osses—Assets	Held More T	han One Year		
Note. Please round and use whole d						
Check the box below that describes			page.			
caution. Check only one box. If you				olete a separate F	orm 8949 for each	type.
(A) Long-term gains and losses		Long-term gains			ong-term gains an	
(Form 1099-B, box 3, shows basi (a) Description of property		9-B, box 3, does (c) Date acquired	(d) Date sold	s) (Forn (e) Sales price	(f) Cost or other basis	· · ·
3 (Example: 100 sh. XYZ Co.)	(b) Code	(Mo., day, yr.)	(Mo., day, yr.)	(see instructions)	(see instructions)	gain or loss
MAIN HOME Form 1099-A	В	05/15/2002	10/01/2011	\$200,000	\$125,000	(\$75,000
	_					
4 Totals. Add the amounts in c						
amounts in column (g). Enter h						
(if box A above is checked), line 10 (if box C above is checked)		above is checked		\$200,000	\$125,000	(\$75,000
			🚩 4	\$200,000	\$123,000	Form 8949 (201

Schedule D – Capital Gains and Losses, Page 1

	IEDULE D		Capital	Gai	ins and Los	ses		(OMB No. 1545-0074
epart	rm 1040) tment of the Treasury al Revenue Service (99)		- 1040 or Form 1040	ONR. I	See Instruction	ns for Schedule D (F s 1, 2, 3, 8, 9, and 19			20 11 Attachment Sequence No. 12
	(s) shown on return					<u> </u>			ecurity number
Pai	rt I Short-Te	erm Capital Gains	and Losses –	Asse	ets Held One \	fear or Less			
lot	e: Please round a	nd use whole dollars	on this form.		(e) Sales price from Form(s) 8949, line 2, column (e)	(f) Cost or other basis from Form(s) 8949, line 2, column (f)	(g) Adjustme gain or loss Form(s) 89 line 2, colum	from 49,	(h) Gain or (loss) Combine columns (e) (f), and (g)
1		s from all Forms			0				
2		s from all Forms 8				()			
3		s from all Forms 8				()			
	-	rom Form 6252 and						4	
E	Net short-term	agin or (loss) fro				estates, and tr		_	
	Schedule(s) K-1							5	
	Schedule(s) K-1 Short-term capit		ter the amount, i	if any,	, from line 8 of y	our Capital Loss	Carryover	6	(
6	Schedule(s) K-1 Short-term capit Worksheet in the	al loss carryover. Ent	ter the amount, i	if any, 	, from line 8 of y 	our Capital Loss	Carryover		(
6 7	Schedule(s) K-1 Short-term capit Worksheet in the Net short-term	al loss carryover. Ent e instructions	ter the amount, i	if any, s 1 thro	, from line 8 of y · · · · · · · · rough 6 in colum	our Capital Loss	Carryover	6	(
6 7 Par	Schedule(s) K-1 Short-term capit Worksheet in the Net short-term till Long-Te	al loss carryover. Ent e instructions capital gain or (loss	ter the amount, i). Combine lines and Losses—	if any, s 1 thro Asset	, from line 8 of y · · · · · · · · rough 6 in colum	our Capital Loss	Carryover	6 7 nts to from 49,	((h) Gain or (loss) Combine columns (e) (f), and (g)
6 7 Par	Schedule(s) K-1 Short-term capit Worksheet in the Net short-term of till Long-Te e: Please round ar Long-term totals	al loss carryover. Ent e instructions capital gain or (loss orm Capital Gains	ter the amount, i 	if any, Asset	, from line 8 of y rough 6 in colum ets Held More (e) Sales price from Form(s) 8949, line 4,	Our Capital Loss	Carryover	6 7 nts to from 49,	Combine columns (e)
6 7 Par ote	Schedule(s) K-1 Short-term capit Worksheet in the Net short-term of till Long-Te e: Please round ar Long-term totals checked in Part I Long-term totals	al loss carryover. Ent e instructions capital gain or (loss orm Capital Gains ad use whole dollars s from all Forms 8	ter the amount, i 	if any, s 1 thro Asset (e Fo A B	, from line 8 of y rough 6 in colum ets Held More (e) Sales price from Form(s) 8949, line 4,	Our Capital Loss	Carryover	6 7 nts to from 49,	Combine columns (e)
6 7 ote 8 9	Schedule(s) K-1 Short-term capit Worksheet in the Net short-term of till Long-Term e: Please round ar Long-term totals checked in Part I Long-term totals checked in Part I Long-term totals checked in Part I	al loss carryover. En e instructions capital gain or (loss rm Capital Gains ad use whole dollars s from all Forms & 1	ter the amount, i 	if any, s 1 thro Asset (e Fo A B C	, from line 8 of y rough 6 in colum ets Held More (e) Sales price from Form(s) 8949, line 4, column (e) \$200,000	our Capital Loss	Carryover	6 7 nts to from 49,	Combine columns (e) (f), and (g)
6 7 Par ote 8 9	Schedule(s) K-1 Short-term capit Worksheet in the Net short-term of the Long-Term Please round ar Long-term totals checked in Part I Long-term totals checked in Part I Long-term totals checked in Part I Gain from Form	al loss carryover. En e instructions capital gain or (loss irm Capital Gains ad use whole dollars s from all Forms & 1	ter the amount, i 	if any, s 1 thro Asset (e Fo A B C prms 2-	, from line 8 of y rough 6 in colum its Held More (e) Sales price from form(s) 8949, line 4, column (e) \$200,000 2439 and 6252;	Our Capital Loss	Carryover	6 7 7	Combine columns (e) (f), and (g)
6 7 ote 8 9	Schedule(s) K-1 Short-term capit. Worksheet in the Net short-term of the Long-Term Please round ar Long-term totals checked in Part I Long-term totals checked in Part I Long-term totals checked in Part I Gain from Form from Forms 4684	al loss carryover. En e instructions capital gain or (loss rm Capital Gains ad use whole dollars s from all Forms & 1	ter the amount, i 	if any, s 1 thro Asset (e Fo A B C C	, from line 8 of y rough 6 in colum ets Held More (e) Sales price from form(s) 8949, line 4, column (e) \$200,000 2439 and 6252;	Our Capital Loss	Carryover	6 7 7 7 7 7 7 7 7 7 7 7 7 7	Combine columns (e) (f), and (g)
6 7 ote 8 9 10	Schedule(s) K-1 Short-term capit. Worksheet in the Net short-term of the short-term of the Long-Term Please round ar Long-term totals checked in Part I Long-term totals checked in Part I Long-term totals checked in Part I Gain from Form from Forms 4684 Net long-term gain Capital gain distr	al loss carryover. En e instructions capital gain or (loss rm Capital Gains ad use whole dollars as from all Forms & 1	ter the amount, i 	if any, s 1 thro Asset (e Fo A B C C orms 20 oration 	, from line 8 of y rough 6 in colum ets Held More (e) Sales price from form(s) 8949, line 4, column (e) \$200,000 2439 and 6252; . 	Our Capital Loss in (h) . Than One Year (f) Cost or other basis from Form(s) 8949, line 4, column (f) (<	Carryover	6 7 nts to from (g) 75,0000	Combine columns (e) (f), and (g)
6 7 ote 8 9 10	Schedule(s) K-1 Short-term capit. Worksheet in the Net short-term of the short-term of the Long-Term Please round ar Long-term totals checked in Part I Long-term totals checked in Part I Long-term totals checked in Part I Gain from Form from Forms 4684 Net long-term gain Capital gain distr	al loss carryover. Ent e instructions capital gain or (loss orm Capital Gains ad use whole dollars at use whole dollars from all Forms & i	ter the amount, i 	if any, s 1 thro Asset (e Fo A B C orms 2- oratior f any, f	, from line 8 of y rough 6 in colum its Held More (e) Sales price from Form(s) 8949, line 4, column (e) \$200,000 2439 and 6252; ins, estates, and from line 13 of y	Our Capital Loss in (h) . Than One Year (f) Cost or other basis from Form(s) 8949, line 4, column (f) (<	Carryover	6 7 nts to 49, 11 (g) 11 12	Combine columns (e) (f), and (g)

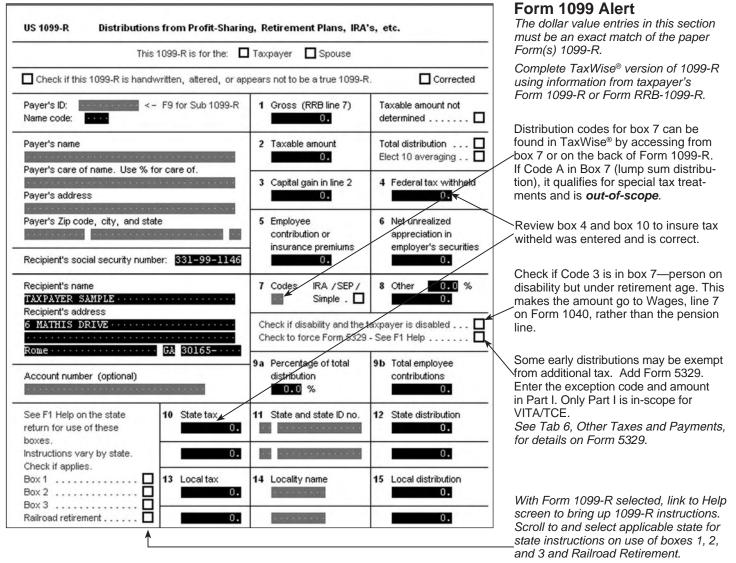
Schedule D – Capital Gains and Losses, Page 2

Schedu	lle D (Form 1040) 2011			Page 2
Part	Summary. Note: Please round and use whole dollars on this form.			
16	Combine lines 7 and 15 and enter the result	16		0
	• If line 16 is a gain , enter the amount from line 16 on Form 1040, line 13, or Form 1040NR, line 14. Then go to line 17 below.			
	• If line 16 is a loss , skip lines 17 through 20 below. Then go to line 21. Also be sure to complete line 22.			
	• If line 16 is zero , skip lines 17 through 21 below and enter -0- on Form 1040, line 13, or Form 1040NR, line 14. Then go to line 22.			
17	Are lines 15 and 16 both gains? Yes. Go to line 18. No. Skip lines 18 through 21, and go to line 22.			
18	Enter the amount, if any, from line 7 of the 28% Rate Gain Worksheet in the instructions	18		
19	Enter the amount, if any, from line 18 of the Unrecaptured Section 1250 Gain Worksheet in the instructions	19		
20	 Are lines 18 and 19 both zero or blank? Yes. Complete Form 1040 through line 43, or Form 1040NR through line 41. Then complete the Qualified Dividends and Capital Gain Tax Worksheet in the instructions for Form 1040, line 44 (or in the instructions for Form 1040NR, line 42). Do not complete lines 21 and 22 below. 			
	□ No. Complete Form 1040 through line 43, or Form 1040NR through line 41. Then complete the Schedule D Tax Worksheet in the instructions. Do not complete lines 21 and 22 below.			
21	If line 16 is a loss, enter here and on Form 1040, line 13, or Form 1040NR, line 14, the smaller of:			
	The loss on line 16 or (\$3,000), or if married filing separately, (\$1,500)	21	()
	Note. When figuring which amount is smaller, treat both amounts as positive numbers.			
22	Do you have qualified dividends on Form 1040, line 9b, or Form 1040NR, line 10b?			
	 Yes. Complete Form 1040 through line 43, or Form 1040NR through line 41. Then complete the Qualified Dividends and Capital Gain Tax Worksheet in the instructions for Form 1040, line 44 (or in the instructions for Form 1040NR, line 42). No. Complete the rest of Form 1040 or Form 1040NR. 			
	•	Sc	hedule D (Forr	n 1040) 2011

How to Complete Form 8949, Columns (b) and (g)

IF	THEN enter in column (b)	AND
You sold your main home and you can exclude some or all of the gain from the sale	В	Enter the amount of excluded (nontaxable) gain as a negative number (in parentheses) in column (g).
You have a nondeductible loss other than a loss indicated by code AR, W or PA	С	Enter the amount of the nondeductible loss as a positive number in column (g).
You received a Form 1099-B (or substitute statement) and the type of gain or loss indicated in box 8 is incorrect	Н	Leave column (g) blank. Report the gain or loss in the correct Part of Form 8949.
You received a Form 1099-B (or substitute statement), the basis shown in box 3 is incorrect, and the correct basis is higher than the basis shown in box 3 of Form 1099-B (or substitute statement)	l	Enter the difference between the two amounts as a negative number (in parentheses) in column (g).
You received a Form 1099-B (or substitute statement), the basis shown in box 3 is incorrect, and the correct basis is lower than the basis shown in box 3 of Form 1099-B (or substitute statement)	J	Enter the difference between the two amounts as a positive number in column (g).
You have an adjustment not explained above in this column	N	Enter the appropriate adjustment in column (g).

1099-R Pension and Annuity Income



1099-R Dollar Value Boxes

Box 2: No amount is entered if the Simplified Method is used. Do not make an entry in Box 2. The entire Box 1 will be taxable unless an amount is calculated/entered in the Exclusion Worksheet or Simplified Method sections on the lower section of this screen.

Box 3: Capital Gain will be shown for a Charitable Gift Annuity (Code F). The difference between the Distribution shown in Box 1 and the capital gain shown in Box 3 will appear on Line 15 of the 1040. A schedule D must be completed to report the Capital gain. Describe as "FROM 1099-R". The Gain should be the amount from Box 3 and the gain is Long Term.

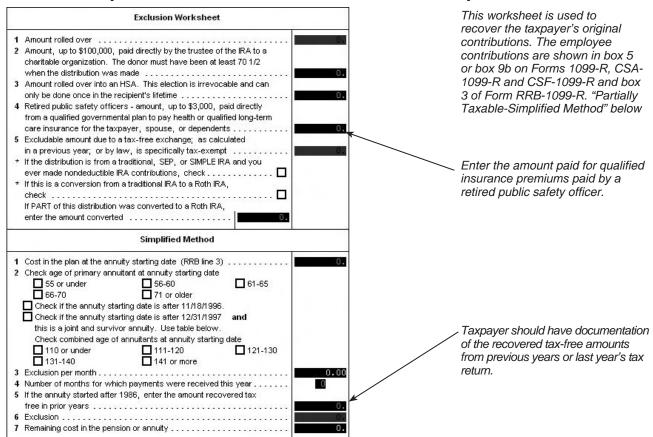
Box 4: Review Box 4 and Box 10 to ensure tax withheld was entered and is correct.

Box 5: If the payer has calculated the taxable amount of the pension in Box 2, generally the difference between Boxes 1 and 2 will appear in Box 5. If Box 5 is the amount of health insurance premiums, you must MANUALLY carry the amount to the Schedule A if the taxpayer is itemizing deductions.

Box 7: Take care to enter the code shown on the 1099-R. Refer to Tab 6, other Taxes and Payments, for the more commonly encountered codes or F1 to view a listing of all codes. If the code is not listed, it is considered *out-of-scope*. This section also includes exemption to remove the penalty on some early distributions exempt from additional tax using Form 5329 if appropriate.

Box 9b: This information may alternatively appear in Box 5 although you cannot tell if it was "employee contribution" or "health insurance premiums" unless it states so on the 1099-R. If an amount appears in this box and a taxable amount is not shown in Box 2, the taxable amount box "2" remains blank and red until you complete the "Simplified Method" section of this form, described below (this will also "get the red out").

1099-R Exclusion Worksheet (lower section of 1099-R screen)



Rollover – Exclusion Worksheet

Make sure the Box 7 IRA is checked before starting. TaxWise will transfer the amount to line15 on the 1040. An IRA Rollover may be either:

- **DIRECT** transfer of securities or funds from one financial institution directly to another. If the funds were transferred from a Traditional IRA to another traditional IRA, Box 7 of the 1099-R should be coded "G" and the amount will be shown as non-taxable on line 15b. This Exclusion Worksheet should have no entries.
- **INDIRECT** rollover is when the taxpayer receives a distribution (Box 7 indicates a normal or early distribution) but reinvests it in another IRA within 60 days. The amount rolled over will be non-taxable.
- Sometimes a withdrawal includes both a regular distribution (generally taxable) and a rollover (generally non-taxable). The exclusion worksheet is used to input the amount that will not be taxable or transfer the distribution information to Form 8606 as necessary.

Line 1-Enter the full amount of the rollover (not distribution or ROTH conversion)

- This checks the "Check if rollover" box on 1040 line 15b
- Click in the red box on 1040 line 15b and press F9 to link to the "New form 1040 IRA Rollover Explanation worksheet and explain the rollover (e.g. IRA rolled from "bank ABC" to "savings & loan DEF")

Line 2-Enter any amounts that are paid directly to a charity if the person was 70-1/2 when donation was made. This makes the distribution non-taxable. The TP does not get a charitable deduction (EXPIRED-may be extended).

Line 3-Amount rolled over to an HSA *out-of-scope*. Line 4-Enter qualified amount (up to \$3000) for health and/or LTC insurance paid from the retirement plan. Amount may be in Box 5 of the 1099-R or in a letter from the plan.

Line 5-Do not enter an amount as this is *out-of-scope*. However, do not forget to check any applicable boxes.

- The box: "Ever made nondeductible IRA contributions" would add an incomplete 8606 (red) and would therefore be out-of-scope.
- The box: "conversion from a traditional to a ROTH" would add a completed 8606 (blue)
- If part of the distribution was converted to a ROTH. That part would be taxable and a completed 8606 (blue) will be added.

Partially Taxable - Simplified Method

If the taxpayer made after tax contributions toward the pension, a portion of the annuity payment is not taxable; **however**, if the starting date of the payments was prior to July 2, 1986, the entire amount of the taxpayer's contribution probably would have been recovered under the "Three Year Rule" and you should enter the entire amount in Box 2.

Line 1-If Box 2 is blank, enter the total amount of employee contributions from 1099-R, Box 9b on Line 1.

Line 2-Check the appropriate box for the primary annuitant's age when the annuity payment started (not his or her current age). Depending on the annuity start date, you MAY have to check one of the two boxes relating to annuity starting date.

Note: the second box is used ONLY if this is a joint or survivor annuity, in which case the combined ages at the time the annuity started must also be checked. Errors in checking these boxes WILL result in an incorrect tax-exempt amount.

Line 3 - Calculated entry.

Line 4-Enter the number of months for which payments were received during the tax year, which will usually be 12 except for the year in which payments started or ended.

Line 5-Enter the amount recovered tax free in prior years in the next box; you need to either (1) look at last year's tax return to determine this amount or (2) calculate the amount using the monthly amount computed by TaxWise times the number of months prior to the current tax year.

Line 6-The non-taxable amount is calculated by TaxWise and taxable amount is reflected on Form 1040 line 16b. The Taxable Amount box on the TaxWise 1099-R will remain blank.

Railroad Retirement, Civil Service, and Social Security Benefits

	Social Security Benefits						
1: Form RRB-1099-R—Tier 2 (Green form) Non-Social Security Equivalent Benefits (NSSEB)— NSSEB includes all Tier 1 and Tier 2 Railroad Benefits not included on Form RRB-1099. It should be treated the same as any other qualified employee retirement plan. Enter RRB-1099-R data on TaxWise [®] Form 1099-R as follows:							
Box	From RRB-1099-R	To TaxWise [®]					
3	Employee contributions	1099-R box 9b and line 1 of Simplified Method section					
7	Gross distribution	1099-R box 1					
9	Federal income tax withheld	1099-R box 4					
12	Medicare premium total	Sch A—Detail—if itemizing deductions					
•	A distribution code (box 7) is re taxpayer indicates it is not a no Complete Simplified Method se "X" the Railroad retirement bo subtraction on state returns.	 —"Taxable amount not determined". quired and the code is "7" unless the interview with the rmal distribution. ction, if applicable. x to the left of block 13 for railroad pensions that qualify for 					
issu CSA amo • T • E	 2: <u>CSA-Form 1099-R</u>—<u>Civil Service Retirement Benefits</u>—The Office of Personnel Management issues CSA-Form 1099-R for annuities paid or CSF-Form 1099-R for survivor annuities paid. The CSA-Form 1099-R box numbers reflect the standard numbering on a Form 1099-R. If the taxable amount is not calculated in box 2: The Simplified Method must be used. Enter box 9b on line 1 of the Simplified Method section, if applicable. Complete the other required entries of the Simplified Method section. 						
	3: Form RRB-1099—Tier 1 (Blue form) Social Security Equivalent Benefits (SSEB)—Treat the						
		e the information reported on SSA-Form 1099. (See below)					
	•	7, 8, or 9 (benefits for previous year), refer your client to					
4: <u>For</u> For	 a tax professional. 4: <u>Form SSA 1099—Social Security Benefit Statement</u>—The Social Security Administration issues Form SSA 1099 to report benefits paid. Use the following procedures for entering this information into TaxWise[®]: 						

- From Form 1040, line 20, link to 1040 Wkt 1.
- Scroll to Social Security and Railroad Tier 1 Benefits section.
- "Social Security Received This Year"—Enter Form SSA 1099, box 5 amount, or Form RRB 1099, box 5 amount. Verify recorded on the proper lines and in the proper columns (if a joint return).
- "Medicare to A"—Enter Form SSA 1099, Medical Premiums (include Part B and Part D) or Form RRB 1099, box 11 amount.
- "Federal Tax Withheld"—Enter Form SSA 1099, box 6 amount, or Form RRB 1099, box 10 amount.
- TaxWise will perform all the calculations to determine the taxable amount based on other information in the return.

1099-R Entry Variations

A. Example 1 (most common)—An amount is entered in box 1, box 2a is blank or the same amount as box 1, the distribution code in box 7 is [7], and nothing is entered in boxes 5 or 9b.

• The amount in box 1 is fully taxable. TaxWise[®] will transfer the amount in box 1 to Form 1040 page 1, line 16b. Nothing has to be entered in box 2; use the estimate function to remove red.

B. Example 2—An amount is entered in box 1, box 2a is blank, the distribution code is [7], and an amount is entered in box 9b.

- The Simplified Method section will have to be completed to determine the amount in box 9b that will be tax free. TaxWise[®] will automatically deduct this amount from the amount in box 1 and enter the result on Form 1040 page 1, line 16b. See 4012, Partially Taxable-Simplified Method.
- Do not make an entry to box 2 of Form 1099-R.

C. Example 3—An amount is entered in box 1 and the taxable amount (other than zero) is entered in box 2a with a distribution code of [7]. There may or may not be an entry in box 5. Generally, the amount in box 2a is [box 1 minus the amount in box 5].

• The payer has made things easy by providing the taxable amount. TaxWise[®] will enter the taxable amount on Form 1040 page 1, line 16b.

D. Example 4—An amount is entered in box 1, box 2a is blank or zero, an amount is in box 5, and the distribution code is [7].

 Generally, the amount in box 5 should be nontaxable and therefore should be subtracted from line 1 and the result entered on Form 1040 page 1, line 16b. The tax preparer must ascertain from the taxpayer what amount should be nontaxable. In the TaxWise[®] 1099-R form, enter the tax-exempt amount on line 5 of the *Exclusion Worksheet*. (The *Exclusion Worksheet* is located just below the primary 1099-R form.) TaxWise[®] will subtract the amount from line 1 and enter the result on Form 1040 page 1, line 16b.

Note: If zero is entered in box 2 of TaxWise[®] 1099R, the box will become red and lines 1 and 2 of the *Exclusion Worksheet* will become red. This indicates that there is a required entry in the *Exclusion Worksheet*. Enter the tax-exempt amount on line 5 of the *Exclusion Worksheet*. TaxWise[®] will subtract this amount from line 1 and enter the amount on Form 1040 page 1, line 16b. Then the red on line 2 and in the *Exclusion Worksheet* will disappear.

Social Security Lump Sum Distribution on Form SSA-1099 (if distribution causes a taxable liability).

Step 1-Enter Box 5 total in the Social Security received this year line on 1040 Wkt 1

Step 2-Calculate amount paid for current tax year by subtracting prior years from box 5 benefits

Step 3-Enter in appropriate box at bottom of worksheet

Step 4-Link to Lump Sum Wkt from line, "amounts taxable from previous years"

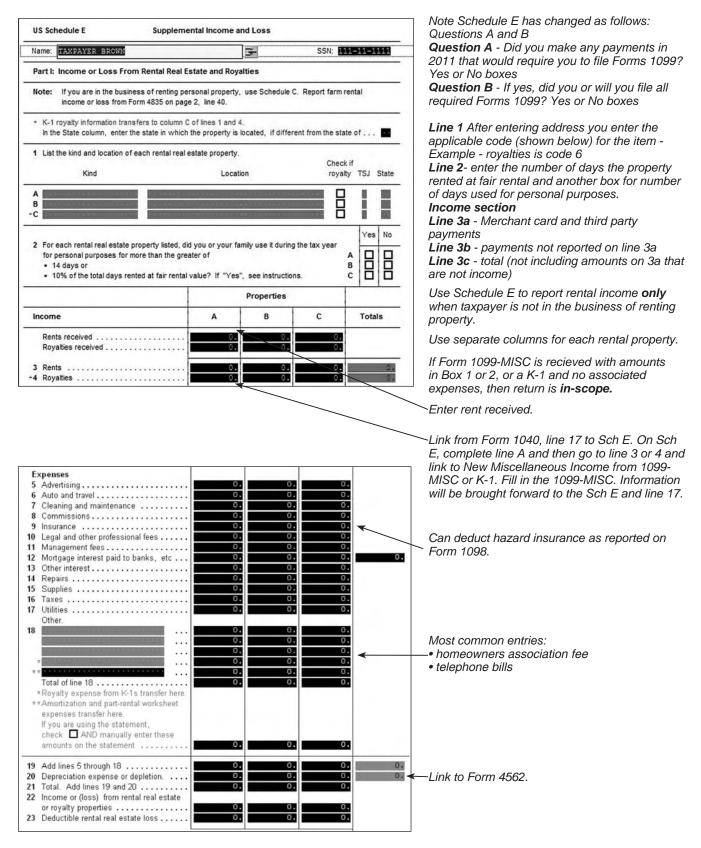
Step 5-Enter pertinent prior year at top of Lump Sum Wkt (eg, 2010) and check appropriate marital status for that year

Step 6-On line 1, enter amount of benefits received in prior year and amount for prior year received in current year **Step 7**-On line 3, enter AGI for prior year

Step 8-On lines 4 and 5, enter adjustments/exclusions and tax exempt interest amounts for prior year

Step 9-Close worksheet; repeat steps 4-8 for additional prior years

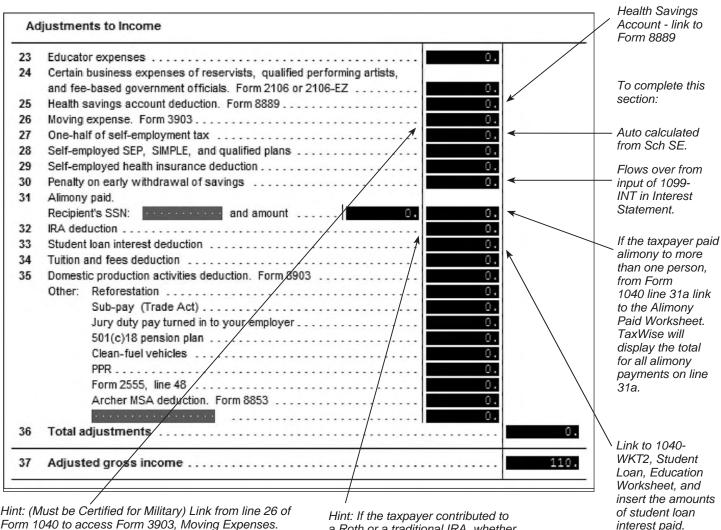
Schedule E – Rental and Royalty Income and Loss (Limited) Rental for Military Only



Note: Income-only sources such as land rent (real estate taxes only: no depreciation), rent/royalty from oil leases, or K-1 net royalties, are in-scope with Advanced Certification.

Notes	
	3. TaxWise [®] Adjustments to
	3. T. Adjus

Form 1040 – Adjustments to Income



Hint: (Must be Certified for Military) Link from line 26 of Form 1040 to access Form 3903, Moving Expenses. Check the box near the top of the form to indicate an Armed Forces PCS move. Hint: If the taxpayer contributed to a Roth or a traditional IRA, whether it is deductible or not, you should link to the IRA worksheet from Line 32 of Form 1040 and enter the amount of the contribution on the appropriate line. (see note)

Note: Taxpayer's age must be 70½ or younger to contribute to a traditional IRA; if married filing separately, **could not** have lived together any time during the year.

Notes	

4. TaxWise[®] Deductions

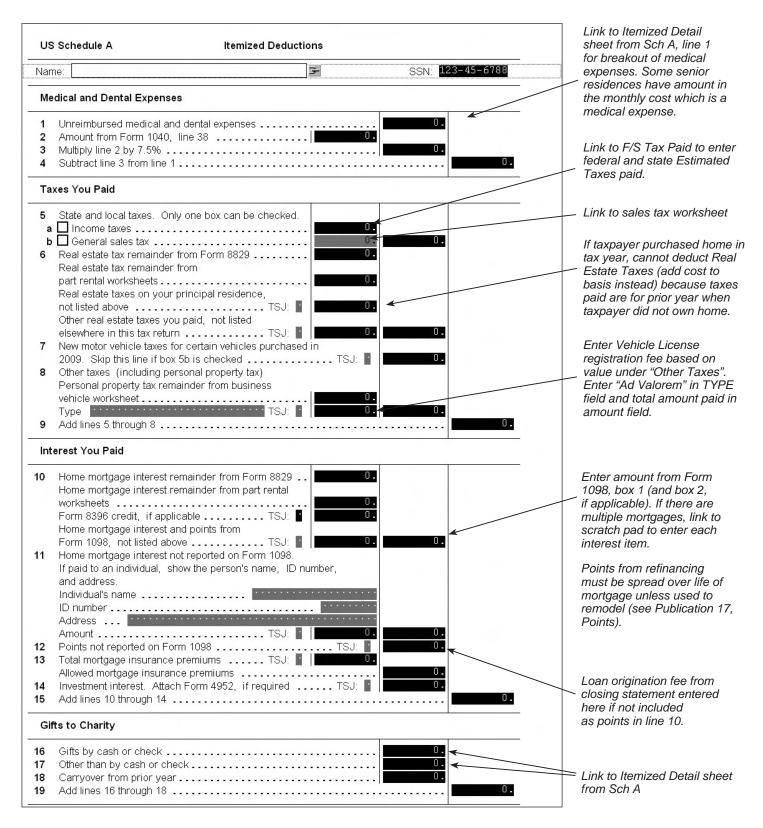
Form 1040, Page 2 – Deductions

	Taxable Income and Tax	
3	 Amount from line 37 (adjusted gross income) Taxpayer 65 or older Blind; Spouse: 65 or older Blind Total boxes checked If you are married filing separately and your spouse itemizes deductions, or you are a dual-status alien, check here or F3 Itemized deductions or standard deduction. If you elect to itemize 	If itemizing deductions, link to Sch A Itemized , Deductions,
	deductions even though the standard deduction is larger, check here	Complete the blank fields that apply to
4	1 Subtract line 40 from line 38	
4	2 Exemptions. Multiply \$3,650 by the total number of exemptions on line 6d 3,650	situation.
4	3 Taxable income	
4	I4 Tax. From X the tax table or schedule □ Form 8615 □ Schedule D Tax Worksheet □ Schedule J □ Foreign earned income tax worksheet 0. Check if any tax is from: □ Form(s) 8814 □ Form 4972 Education credit recapture amount 0.	
4	5 Alternative minimum tax. Attach Form 6251	
4	6 Add lines 44 and 45	

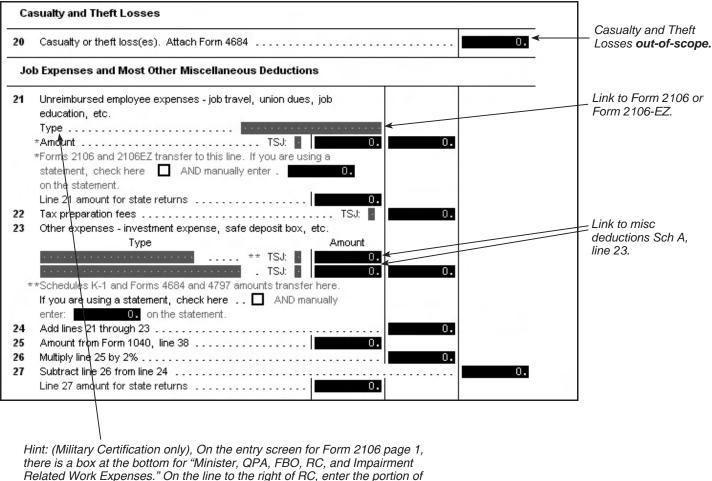
Note:

- TaxWise will automatically calculate the standard deduction based on the information collected from the approved intake and interview sheet and entered into the Main Information Sheet. If the taxpayer cannot take the standard deduction, TaxWise will prompt the preparer to itemize deductions.
- TaxWise will automatically calculate a dependent's standard deduction, if the box indicating, "the taxpayer can be claimed on another person's tax return", has been checked in the Main Information Sheet.

Schedule A – Itemized Deductions



Schedule A – Itemized Deductions (continued)

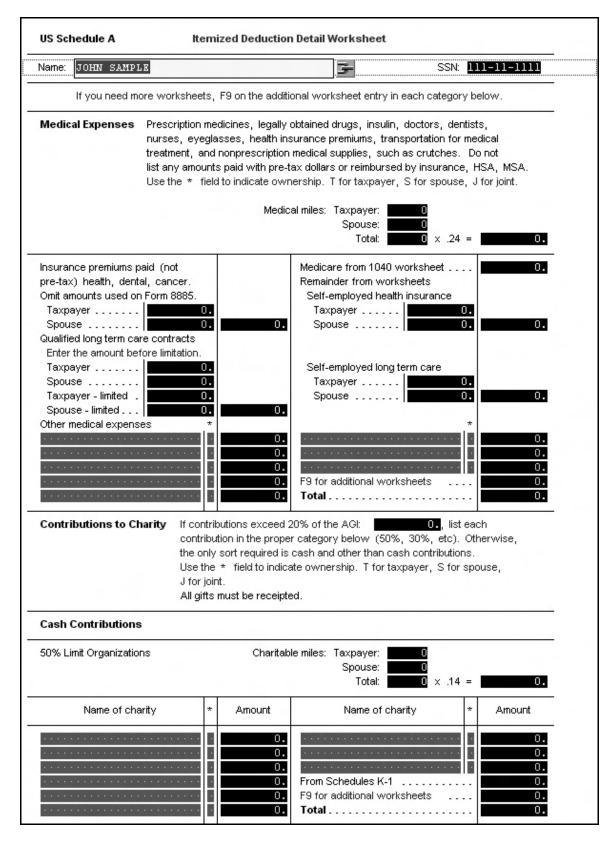


there is a box at the bottom for "Minister, QPA, FBO, RC, and Impairment Related Work Expenses." On the line to the right of RC, enter the portion of the amount from Line 10 of Form 2106 that is due to reservist travel expenses over 100 miles. You can link from the entry field to a scratch pad to add up the separate items (vehicle expenses, lodging and 50% of food) if you wish. The software will carry the "RC" reservist expenses to line 24 on the front of Form 1040, and the remainder to line 21 of Schedule A.

Schedule A Nondeductible Items

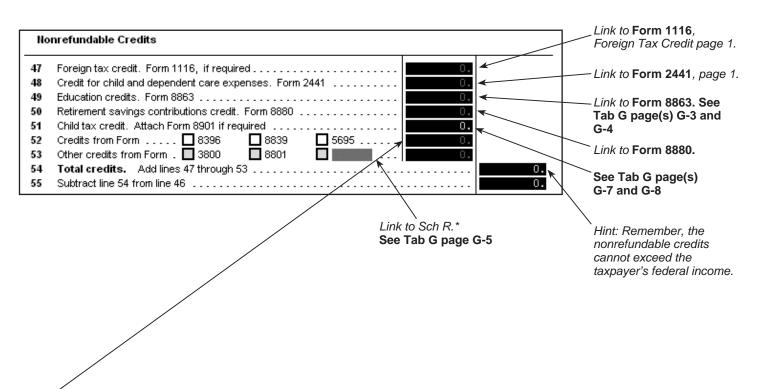
- Medical: cosmetic surgery; funeral/burial; nonprescription drugs; weight loss program not prescribed; diet food.
- Taxes: fees/licenses (drivers, marriage, dog); sales tax; assessments for improvements that increase property value.
- **Contributions:** political; country club/fraternal lodge; raffle, bingo, or lottery tickets; tuition; value of time/services; gifts to lobby groups; civic leagues, social clubs; labor unions.
- **Miscellaneous:** commuting; home repair; rent; loss from sale of home; personal legal expenses; lost/misplaced cash or property; nonprescription drugs; fines/penalties.

Itemized Deductions Detail Worksheet



Note: Enter amounts given by cash or check under Cash Contributions for 50% Limit Organizations. Enter the value of noncash items donated under Other Than Cash Contributions from 50% Limit Organizations. Be Careful to list them separately. If noncash contributions are greater than \$500, *out-of-scope*.

Nonrefundable Credits



Form 5695 Residential Energy Credits

Link to Form 5695, complete Part I. Maximum credit is limited to \$500 claimed for all years since 2005. Part II. is out-of-scope.

Form 8863

Link to Form 8863 Education Credits. Enter each student's name, SSN, and qualified expenses in the appropriate section of Form 8863. TaxWise does the calculations. You can enter the total amount of qualifying expenses for each student; TaxWise will apply the limitations.

Caution:

When completing the worksheet for an Education Credit, TaxWise helps you create an accurate claim, however, TaxWise will not catch other errors, such as taking more than one benefit for the same taxpayer.

Schedule R

If taxpayer qualifies for the credit for the elderly or the disabled, link to Schedule R. If the taxpayer is permanently and totally disabled, check the box in Part II. Otherwise, complete Part III by entering the amount of pensions, annuity or disability benefit that are excluded from income.

Form 1116 – Foreign Tax Credit

lame:			SSN: 119	-56-6900
If ALL of your foreign source reported to you on Forms 10 than \$300 (\$600 if married the You can enter the foreign ta By making this election, you year to which this election a	t be used if you file Form 456 e income is from dividends an 99-DIV or 1099-INT and your liling jointly), you do not need x amount here: forego any carryover of exc popies and this election applie inter the amount of foreign in:	d interest and all of qualified foreign tax to fill out this form. or directly on f ess foreign taxes to s to all later tax yea	that income is kes are not more forms 1040 or 11 o or from a taxat rs and can only	e 040NR. ble be
Check only one box. Use a sep				
a Passive category income b General category income f Resident of (name of counti Part I: Taxable Income or Los	d Income re-sourced by y): ss from Sources Outside	y treaty	Lump sum dis	
a Passive category income b General category income f Resident of (name of count	d Income re-sourced by y): ss from Sources Outside	y treaty		

If qualified foreign taxes are \$300 (\$600 if MFJ) or less and the income is from interest, dividends, royalties, etc., enter exact amount of foreign tax paid here. Do not complete the rest of the form.

FOR INTERNATIONAL ONLY:

If the foreign tax is not passive and is greater than \$300 (\$600 if MFJ), complete Form 1116. Read each line carefully and enter all applicable information.

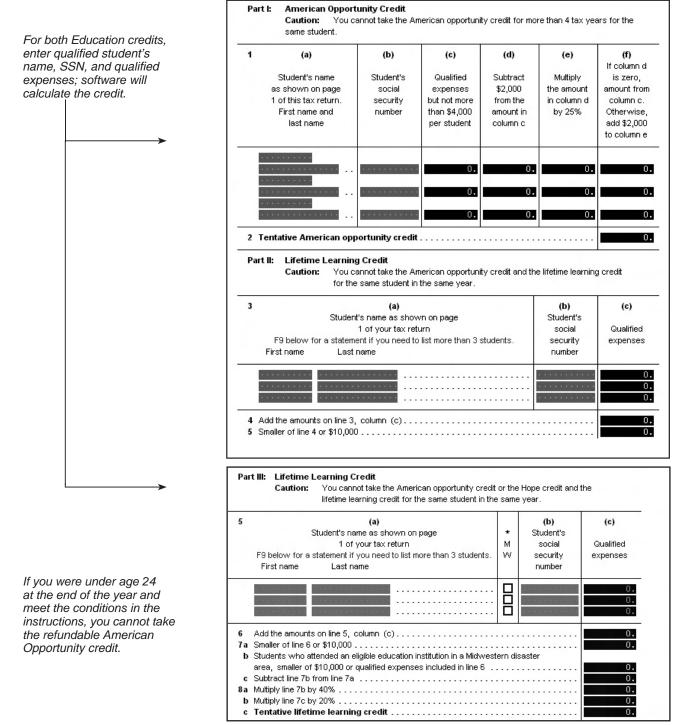
Be sure to link to Form 1116 from Form 1040, and complete the box at the top of the form. TaxWise will automatically include this amount but will not bring up Form 1116 unless it's required.

Hint: (FOR INTERNATIONAL ONLY) TaxWise will show the amount of itemized or standard deduction to the left of the entry field, but the amount of the deduction must be manually entered on line 3a, Form 1116. TaxWise will perform all other calculations.

Form 2441 – Credit for Child and Dependent Care Expenses

US 2441 (Credit for Child and Dependent Care Ex	xpenses]
Name: JOHN SAMPLE	5	SSN: 1	11-11-1111	Important: Make sure the
Part I: Persons or Organi	zations Who Provided the Care			" "DC" column is checked on the Main Information Sheet for the applicable
•••••				dependents.
1 (a) Care provider's name	(b) Street address City, state, and Zip code	(c) ID number SSN or EIN	(d) Amount paid	When the taxpayer has more than two care providers link
Code:			0.	to the "Providers - Form 244" Line 1a and 1b."
Code:			0.	Line 1 should be total paid fo
Total of the line 1 amounts	• • • • • • • • • • • • • • • • • • • •		0. <	all quailifying care.
2 Information about your qualify the persons much care benefits from your e Only list below those experience.	ad Dependent Care Expenses alifying person(s). Ist have shared the same home with you in mployer, fill in page 2 of this form. enses not excluded on page 2. Total not	excluded on page 2	0.∢	Complete part III of 2441 before part II if TP rec'd dependent care benefits on W2. Line 2 should be total paid minus any dependent care
(a) Qualifying perso	n's name	(b) Social	(c) Qualified	benefits on W-2.
First name	Last name	security	expenses * See below.	
* Qualified expenses are	those you incurred and PAID in 2009.		0. 0.	If more than 2 children with dependent care expenses, link to new Qualifying Form 2441, line 2 and complete all fields for each qualifying person.
 Smaller of line 2, \$3,000 for 1 If you completed Part III, amount Your earned income If married filing jointly, your sp was a student or disabled, se line 4 	qualifying person, or \$6,000 for 2 or more persons nt from line 31 ouse's earned income is entered. If your spouse e the worksheet below. All others, amount from		expenses	ould equal total qualified up to maximum allowable minus ndent care benefit on W-2.
 8 Amount applicable to the amount of you paid, in 2010, dependent enter the amount of credit bass. F9 here for a statement to expiration prior year expenses. List the original or the statement	88, Form 1040A, line 22, or nt on line 7 tt care expenses incurred in a prior year, ed on the rate that applied for that year	0.30 0. ove		
Worksheet for Inc	ome Considered Earned by Disabled or Stude	ent Spouse		
If you have 1 qualifying per- \$250 × 0 months sp student or \$	ouse was a x 0 months disabled \$0.	spouse was a or disabled		<i>t:</i> If spouse is disabled or tudent, enter the number s.
Check if the care listed above	e was for a disabled spouse			
	nile form is not approved for filing directly to the IRS 6 form using "Print Return" or "Print Current Form".	5.		

Form 8863 – Education Credits



To claim this credit:

- Taxpayers cannot file married filing separately or be a nonresident alien (unless married filing jointly with resident)
- Only the taxpayer is eligible if he or she claims the student as a dependent. Only the student is eligible if he or she is **not** claimed as a dependent (even if he or she *can* be claimed)—no matter who pays.
- For the American Opportunity credit only, qualified tuition & related expenses include books, supplies & equipment needed for the course, whether or not they were purchased from the institution as a condition of enrollment. Computers, however, can only be included IF they are a requirement for enrollment or attendance.

Note: The following are not qualifying expenses for Education Credits: room and board, insurance, medical, transportation, or personal expenses, even if the amount must be paid to the institution as a condition of enrollment or attendance. If the educational expenses are associated with sports, games, hobbies, or other noncredit courses, see Publication 970 for more information.

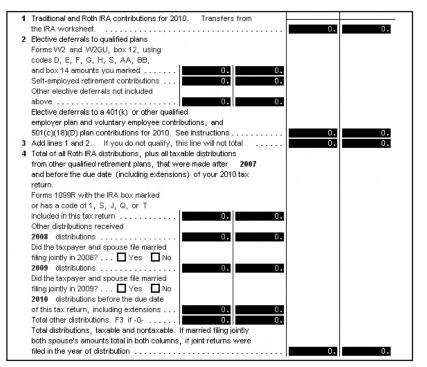
Retirement Savings Contributions Credit

TaxWise[®] will automatically insert Form 8880, *Credit for Qualified Retirement Savings Contributions,* if the taxpayer meets eligibility criteria and any of the following are true:

- 1. A traditional IRA or ROTH IRA contribution is entered on IRA worksheet after linking from Form 1040, line 32.
- 2. The taxpayer or spouse's Form W-2 includes box 12 entries of D, E, F, G, H, S, AA, BB, or box 14 amounts are marked as "Qualifies for Form 8880".

Form 8880 will have a red exclamation mark and will need to be completed prior to return completion. Verify total contribution amounts with the taxpayer.

Form 8880 - Credit for Qualified Retirement Savings Contributions



If you entered Form W-2 into TaxWise correctly and completely, Form 8880 will appear in red on the forms tree and will need to be completed. Tax-Wise will do the credit calculation.

Note: Certain distributions received after 2008 and before the due date (including extensions) of your 2011 tax return from any of the following types of plans must be entered on Form 8880, line 4:

- Traditional or Roth IRAs
- 401(k), 403(b), governmental 457, 501(c)(18)(D), SEP, or SIMPLE plans

If taxpayer took no distributions during the testing period, press F3 to eliminate the red in box 4.

Do not include any:

- Military pensions
- Distributions not taxable as the result of a rollover or a trustee-to-trustee transfer
- Distributions from your IRA (other than a Roth IRA) rolled over to your Roth IRA
- · Loans from a qualified employer plan treated as a distribution
- Distributions of excess contributions or deferrals (and income allocable to such contributions or deferrals)
- Distributions of contributions made during a tax year and returned (with any income allocable to such contributions) on or before the due date (including extensions) for that tax year
- Distributions of dividends paid on stock held by an employee stock ownership plan under section 404(k)

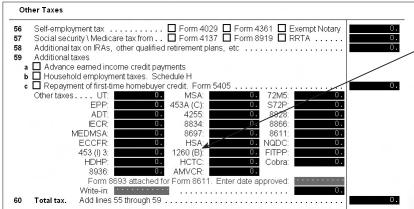
If you are filing a joint return, include each spouse's amounts in the appropriate columns.

Notes	

6. Other Taxes and Payments

Form 1040, Page 2 – Other Taxes and Payments

Hint: TaxWise provides all the forms and schedules you need in order to figure and report these taxes and in most cases performs the calculations. You may link to these forms from the applicable line on the Form 1040 TaxWise screen.



For those with HSA certification only.

Additional taxes for HSA distributions not used for qualified medical expenses may be applicable unless (age 65, disabled, or death) See Form 8889.

Line 56 - Self Employment Tax

Entered automatically from Schedule SE. TaxWise calculates the amount using the entries from Schedule C.

Line 57 – Unreported Social Security and Medicare Tax Comes from Form 4137 Tip income not reported on Form W-2. Line 58 – Additional Tax on IRA's and Other Qualified Plans A 10% penalty is calculated on Form 5329 for early withdrawal before age 59-1/2. Use F1 to see Form 5329 Line 2 exception codes and possibly eliminate the penalty. Refer to page 6-3, Form 5329 for additional information.

Line 59b - Household Employment Taxes (out-of-scope) Line 59c - Repayment of First-Time Homebuyer Credit Form 5405 2008 homebuyers who received the First Time Homebuyer Credit(\$7,500 loan) must start repayments in 2010 and have to complete Form 5405, Part III.

Line 60 - Additional Taxes out-of-scope with exception of HSA distribution not used for qualified medical expenses.

51	Federal income tax withheld0. Enter Federal withholding from 1099s (1099B, etc)	i
2	2010 estimated tax payments and amount applied from 2009 return .	
	If estimated tax was paid in joint names and you are now divorced,	
	enter ex-spouse's SSN:	
53	Making work pay credit. Attach Schedule M	1
64 a	Earned income credit No: 🔲 📔 👘 🕛	i
b	Nontaxable combat pay election	
65	Additional child tax credit. Form 88120.	1
56	American opportunity credit. Form 8863	1
57	First-time homebuyer credit. Form 5405	1
58	Amount paid with request for extension of time to file	Í
59	Excess social security and tier 1 RRTA tax withheld	i l
70	Credit for Federal tax on fuels. Form 4136	1
71	Credits from Form	i l
	From Form 8689	i l
72	Total payments. Add lines 61 through 71	

Line 62 - Federal Income Tax Withheld

Entered automatically from the entries made on Forms W-2, 1099, SSA 1099, etc. For Form 1099 withholding not listed elsewhere (e.g. 1099-B), enter on the line below "Federal Income Tax Withheld" or if there are multiple amounts link from the "Federal withholding from 1099s" field and enter on a New Scratch Pad. Line 63 - 2011 Estimated Tax Payments

Link to F/S Tax Paid Federal Estimate/State Payment for current tax year and enter:

- Any refund amount from last year that was credited toward estimated taxes for the current year.
- Enter payment dates shown on taxpayer's checks.
- Enter actual amount paid in each quarter.
- Line 64a Earned Income Credit

TaxWise recognizes EIC eligibility and calculates the credit automatically. When dependents are included on the return, the "EIC" box on the MAIN INFO form must be checked. "Sch EIC Wkt-Earned Income Credit Worksheet" will appear in forms tree with red exclamation mark.

Answer all questions to remove the red on the worksheet. Schedule EIC will be completed automatically. When completing

Sch EIC, answer only question 4a OR 4b - answering both causes the return to be rejected by the IRS.

Line 65 - Additional Child Tax Credit

TaxWise computes this credit automatically if a taxpayer's tax liability is less than the allowable non-refundable Child Tax Credit. The additional CTC is limited to the 15% of any earned income above the current year's limit (\$3,000 for 2010). The total of the two credits will be \$1000 or less per eligible child.

Line 66 - Refundable Education Credit (American Opportunity Tax Credit Form 8863)

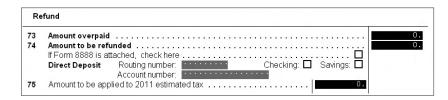
Link to Form 8863. Completion of the form will enter the appropriate refundable portion automatically.

Line 68 - Amount Paid with Request for Extension of Time to File Directly enter any payment made. When preparing a Prior year return, remember to ask if payments have been made. Line 69 - Excess Social Security

Calculated automatically if there are multiple W-2s for an individual and the combined wages exceed the maximum subject to Social Security for the year.

Line 71 - Credits from Form 2439, 4136, 8801, 8885, 8689 (out-of-scope)

Form 1040, Page 2 – Other Taxes and Payments cont.



Line 73 – Amount Overpaid Calculated automatically. Line 74 – Amount to be Refunded Calculated automatically. Refer to page 6-6, Form 8888, "Split Refund Option" including Savings Bonds purchases and page 13-6, "Pointers for Direct Deposit of Refunds." **Line 75** – Amount to be Applied to 2012 Estimated Tax Link to New Scratch Pad to designate estimated payment amount.



Line 76 - Amount You Owe

If there is a balance due, open 1040-V and click on TaxWise Help for additional information. You may also link to Form 9465 to request an Installment Agreement. On the form, electronic funds withdrawal may

be selected for the taxpayer's payment.

For electronic funds withdrawal for an electronic return prepared using TaxWise:

- Enter the bank account information on the Main Information Screen.
- Make the selection for an electronic funds transfer on the bottom
- of Form 1040, page 2 or Form 1040EZ, page 1.
- Check the "Yes" box below the Amount You Owe.
- Go to ACH 1040/ES form and complete it.

Line 77 - Estimated Tax Penalty

Form 2210 will be defaulted in TaxWise and \$0 will be reflected on line 9. Inform taxpayers they may receive a penalty notice from the IRS.

Form ACH 1040/ES Direct Debit for Balance Due or Estimated Tax Payment

Name: Jane Sample	<u>F</u>	SSN: 111-11-111	
This worksheet is for electronic funds tran 2010 income tax balance due:		timated tax payment: 🔳	Hint: If the taxpayer made estimated payments during the year link to the
If you want direct debit for both the balanc tax payment or you want direct debit for m separate worksheet for each. Shift F10 w	nore than one 2011 estimated tax		 the year, link to the estimated tax payments worksheet (F/S Tax Pd) from Line 63 of the Form 1040 and record the
For The Ba	alance Due On Your 201X Tax Re	eturn	date and amount of each
Amount of tax due:	Amou	unt you want debited:	payment.
Routing number: Account number: For accuracy, rekey the routing r		no Main Information Shoot	
Requested payment date			
April 18. If the return is transmitted after Penalties may be added if the return is f			
April 18. If the return is transmitted after Penalties may be added if the return is f This	April 18, the requested payment iled after April 18		Estimated Tax Payments
April 18. If the return is transmitted after Penalties may be added if the return is f This	April 18, the requested payment iled after April 18 is today's date: 07/07/2011 2011 Estimated Tax Payment r balance due, do NOT fill in any i	t date must be today's date.	Estimated Tax Payments
April 18. If the return is transmitted after Penalties may be added if the return is f This For	April 18, the requested payment iled after April 18 is today's date: 07/07/2011 2011 Estimated Tax Payment balance due, do NOT fill in any in part of that worksheet.	t date must be today's date.	Estimated Tax Payments
April 18. If the return is transmitted after Penalties may be added if the return is f This For If you filled in amounts above to pay your for a new worksheet and fill in the botton Amount you want debited for this 2011 e Routing number: Account number:	April 18, the requested payment iled after April 18 is today's date: 07/07/2011 2011 Estimated Tax Payment r balance due, do NOT fill in any in part of that worksheet. estimated tax payment Checking: Savings: D	t date must be today's date.	
April 18. If the return is transmitted after Penalties may be added if the return is f This For If you filled in amounts above to pay your for a new worksheet and fill in the botton Amount you want debited for this 2011 e Routing number: Account number:	April 18, the requested payment iled after April 18 is today's date: 07/07/2011 2011 Estimated Tax Payment r balance due, do NOT fill in any in part of that worksheet. estimated tax payment Checking: Savings: Checking: Savings: mation above is not verified by Ta 2011. 15/2011.	t date must be today's date.	

Complete Form ACH 1040/ES, Direct Debit for Balance Due or Estimated Tax Payment

Estimated Tax Payment.

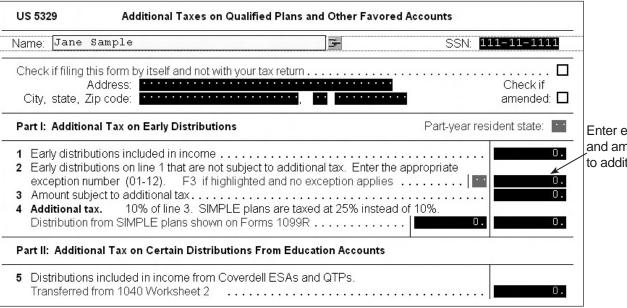
- Click 2011 income tax balance due
- Re-enter bank account information
- Enter Requested Payment Date

Estimated Tax Payments:

- When *e-filing* a Form 1040 series return, up to four estimated payments can be scheduled for withdrawal on the following dates:
 - April 15, 2012
 - June 15, 2012
 - September 15, 2012
 - January 15, 2013

When the due date for doing any act for filing a return, paying taxes, etc - falls on a Saturday, Sunday, or legal holiday, the due date is delayed until the next business day.

Form 5329



Enter exception code and amount not subject to additional tax

Exception Codes and explanations for Premature Distributions from IRA or Retirement Plans:

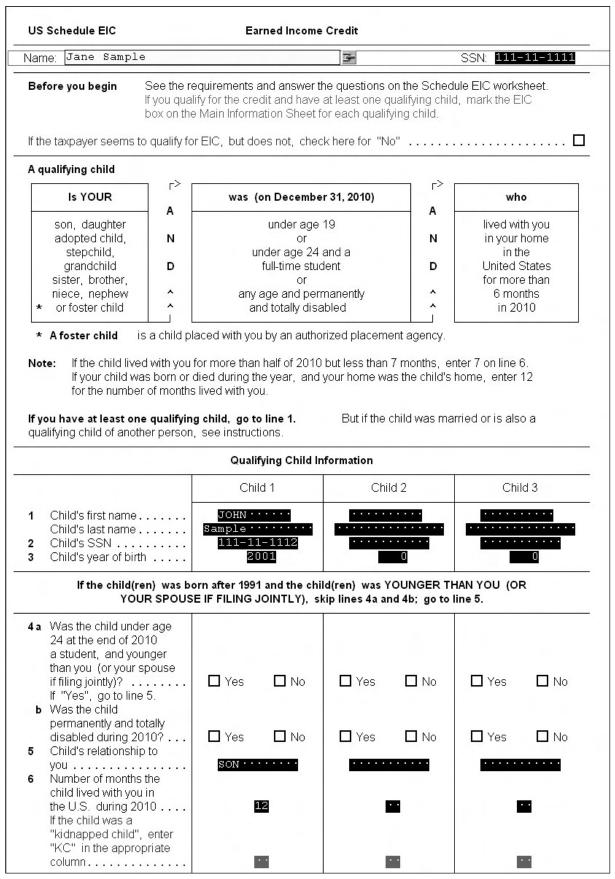
No. Exception

140	. Exception
01	Qualified retirement plan distributions (does not apply to IRAs) if you separated from service in or after the year you reach age 55 (age 50 for qualified public safety employees).
02	Distributions made as part of a series of substantially equal periodic payments (made at least annually) for your life (or life expectancy) or the joint lives (or joint life expectancies) of you and your designated beneficiary (if from an employer plan, payments must begin after separation from service).
03	Distributions due to total and permanent disability.
)4	Distributions due to death (does not apply to modified endowment contracts).
05	Qualified retirement plan distributions up to (1) the amount you paid for unreimbursed medical expenses during the year minus (2) 7.5% of your adjusted gross income for the year.
06	Qualified retirement plan distributions made to an alternate payee under a qualified domestic relations order (does not apply to IRAs).
)7	IRA distributions made to unemployed individuals for health insurance premiums.
)8	IRA distributions made for higher education expenses.
)9	IRA distributions made for purchase of a first home, up to \$10,000.
10	Distributions due to an IRS levy on the qualified retirement plan.
11	Qualified distributions to reservists while serving on active duty for at least 180 days.
12	Other (see Other, below). Also, enter this code if more than one exception applies. *
A	Lump sum distribution that qualifies for special tax treatments (out-of-scope)
	Charitable Gift annuity
G	Direct rollover. Not taxable, no penalties apply. Not necessary to complete rollover worksheet portion of the TaxWise 1099-R
J	Early distribution from a Roth IRA, no known exception. Penalties may apply. Requires Form 8606 which is out-of-scope
Ρ	Excess contributions plus earnings/excess deferrals taxable in prior year. This generally requires an amendment of the taxpayer(s) prior year return
Q	Qualified distribution from a Roth IRA. Comparable to 7. No tax or penalty involved
Т	Early Roth IRA distribution, exception applies. Comparable to 2, 3, 4; no penalty, generally no tax

*Other: Distributions incorrectly indicated as early distributions by code 1, J, or S in box 7 of Form 1099-R. Include on line 2 the amount you received when you were age 59¹/₂ or older. See Form 5329 Instructions for additional exceptions.

For additional exceptions that apply to annuities, see Pub. 575.

Schedule EIC



Caution: Only answer 4a or 4b. DO NOT ANSWER BOTH QUESTIONS.

Schedule EIC – Worksheet

COMPLETE ONLY THOSE QUESTIONS IN RED

US Sc	hedule	EIC	Ea	arned Income	Credit Worksh	eet			
Name:	Jane	Sample			3		SSN:	111-11-	1111
2		Q	uestions to s	ee if you can o	claim the earne	d income cre	dit		
2 Do all iss the be 3 Is 4 a W of b Is tal 5 Is 5 Co of	Yes - S besthe ows him sued by e social enefit. A No - S the taxp Yes - S fas the taxp Yes - S you check the taxp Yes - S bould the another Yes - S	TOP. You c taxpayer, and the Social S security car in or her to with the Social S security car aver filing F TOP. You can aver sfiling TOP. You can sked "Yes" TOP. You can sked "Yes" TOP. You can sked "Yes" TOP. You can screen or sinves taxpayer, o person? TOP. You can person?	annot take the ad the taxpaye prk or is valid ecurity Admin d and the num N issued by the annot take the prm 2555 or F annot take the prm 2555 or F annot take the norm 2555 or F annot take the norm 2555 or F annot take the on line 4a and tment income annot take the annot take the annot take the	er's spouse if f for EIC purpo- nistration is no ober was issue the SSA is vali- credit Form 2555-EZ e credit d filing jointly? credit d "No" on line e credit 's spouse if fill e credit	iling jointly, hav ses? For p t valid if "Not V ed solely to app d for EIC purpo for excluding for of the year? C nonresident alige e 4b, STOP; th . more ing jointly, be a	re a social se burposes of ta /alid for Empl ly for or receir ses. Yes reign income X No heck "Yes" i en spouse. Yes e taxpayer ca e than \$3,100 No qualifyin No	curity numb aking the E oyment" is ve a federa s - Go to que f filing as h - Go to que s - Go to que annot ? - Go to que ng chid	er that IC, an SS printed or Illy funded estion 3. estion 4a. ead estion 5. estion 5.	
ca	lculate.				the answers to tion Sheet and				
7 ls •	either o The chi The chi claime depend joint rel	f the followin ild is unmarr ild is married d as the taxp dent and is n turn (or is fil	ied d and can be	0	JOHN · · · · · ·	o Yes	No	Yes	No

Hint: TaxWise will automatically compute EIC with and without nontaxable combat pay and choose the method that is best for the taxpayer.

Hint: Enter income earned while an inmate in a penal institution on the TaxWise EIC Worksheet in the section titled Figure your Credit. TaxWise will subtract this amount from other earned income.

Note 1: If the taxpayer has had their EIC previously denied, you will need to complete Form 8862.

Note 2: As with any form, read and answer the questions carefully. Make sure there are no red check marks on Schedule EIC or the Schedule EIC worksheet.

Split Refund Option

When the taxpayer elects to direct deposit his or her refund into two or three accounts or to purchase saving bonds, you will need to complete Form 8888, Allocation of Refund (Including Bond Purchases). Add the Form 8888 to the forms tree.

JS 8888	Allocation of Refund (Including Savings Bond Purchase	es) 2010
ime: 🛛	Jane Sample	<u>F</u>	SSN: 111-11-1111
	Do not use this form if you want the E ONE account. Account informat	ENTIRE Federal refund directly de tion entered below is not verified	
Part I:	Direct Deposit Complete this part if you want a portion accounts. If the Western Union MoneyWise card the amount to be applied to the Mone	was selected on the Main Informa	
b Rou	ount to be deposited to first account	c Checkina: 🗖 💲	0 Savings: 🗆
b Rou	ount to be deposited to second account ting number	c Checking: 🗖 😫	Savings: 🗆 🛛
b Rou	ount to be deposited to third account ting numberount number	c Checking: 🗖 💲	Savings:
filing 5 a Amo	Complete this part if you want to buy p If a name is entered on line 5c or 6c b beneficiary box is checked. See the i ount to be used for bond purchases for jointty	elow, co-ownership will be assum nstructions for more details. yourself (and your spouse, if f, your spouse, or someone else	ed unless the
c If yo Last	er the owner's name below (First Last) u would like to add a co-owner or benef t). If beneficiary, also check here bunt to be used to buy bonds for yourse	iciary, enter their name below (Fir	🗆
c If yo Last	er the owner's name below (First Last) u would like to add a co-owner or benef t). If beneficiary, also check here	iciary, enter their name below (Fir	
Part III:	Paper Check Complete this part if you want a port	ion of your refund to be sent to you	as a check.
7 Amo	ount to be refunded by check		
Part IV:	Total Allocation of Refund		
	al of lines 1a, 2a, 3a, 4, 5a, 6a, and 5 amount on line 8 MUST equal the Fede		
		t approved for filing directly to the I Print Return" or "Print Current Form	

<u>Caution</u>: **Do not** enter the routing or account number on the TaxWise Main Information Screen if using the Form 8888 Allocation of Refund (Including Bond Purchases).



Filing for an Extension Using TaxWise®?

You can help taxpayers file for an extension using TaxWise[®], as long as their payment will not include Direct Debit. This option does not require a taxpayer PIN. The steps are outlined below.

- 1. Complete the client's return as accurately as possible.
- 2. Go to the PIN section on the TaxWise® Main Information Sheet, near the bottom of the form.
- 3. In the PIN section, select "Form 4868 without direct debit."
- 4. Open Form 4868 and select for the box at the top of the form labeled "Check here if using this form." TaxWise® overrides and locks lines 4 and 5, "Estimate of total tax liability" and "Total payments."
- 5. Enter the amount being paid with Form 4868, if any.
- 6. Close the return.
- 7. From the Tools menu, select "Make extension e-files."
- 8. Select the return and click OK. TaxWise® runs Diagnostics and creates the extension e-file.
- 9. Close the diagnostic screen.

Notes	
)

Setting up TWO

To set up TaxWise[®] Online as a Favorite in Internet Explorer, use the following steps:

1. Open Internet Explorer.

2. Type https://twonline.taxwise.com in the address line. To access prior year software type / and year at the end of the address line.

For example: https://twonline.taxwise.com/10, /09, or/08.

Address https://twonline.taxwise.com

- 3. Click on the **Favorites** icon.
- 4. Click Add.
- 5. In Name:, type the name you want the favorites to display.

Add Fa	vorite		?×
53	Internet Explorer will add this page	e to your Favorites list.	ОК
8	🗌 Make available offline	Customize	Cancel
Name:	TaxWise Online		Create in <<

6. Click OK.

Logging on to TWO the first time

• From your Favorites, select **TWO**.

The user name is case sensitive. To log on to TaxWise[®] Online, do the following:

• Enter your client ID, User Name, and Password.

	TaxWise
🗥 If you need assistan	ce, you may click on the 'Need Help' link below.
Client ID:	
User Name:	
Password:	
	Need Help?
	Log In
	Remember Me

Except for the ADMIN user, your User Name and Password will be the same during this

7-1 process.

TWO Homepage

The following illustration depicts the TaxWise[®] Online **Homepage** while logged in as a return preparer. The user will have access to all returns they have created. The Homepage also serves as the Help Center for TWO.

2010 User Guide TaxWise Speedtest Report Descriptions Talk Points for 2010 Business 1099R and Country Codes E-file Forms and Schedules Refund Cycle Chart State Interviews National Society of Accountants Small Business Administration
TaxWise Speedtest Report Descriptions Talk Points for 2010 Business 1099R and Country Codes E-file Forms and Schedules Refund Cycle Chart State Interviews National Society of Accountants Small Business Administration
TaxWise Speedtest Report Descriptions Talk Points for 2010 Business 1099R and Country Codes E-file Forms and Schedules Refund Cycle Chart State Interviews National Society of Accountants Small Business Administration
Report Descriptions Talk Points for 2010 Business 1099R and Country Codes E-file Forms and Schedules Refund Cycle Chart State Interviews National Society of Accountants Small Business Administration
Talk Points for 2010 Business 1099R and Country Codes E-file Forms and Schedules Refund Cycle Chart State Interviews National Society of Accountants Small Business Administration
Talk Points for 2010 Business 1099R and Country Codes E-file Forms and Schedules Refund Cycle Chart State Interviews National Society of Accountants Small Business Administration
Business 1099R and Country Codes E-file Forms and Schedules Refund Cycle Chart State Interviews National Society of Accountants Small Business Administration
E-file Forms and Schedules Refund Cycle Chart State Interviews National Society of Accountants Small Business Administration
Refund Cycle Chart State Interviews National Society of Accountants Small Business Administration
State Interviews National Society of Accountants Small Business Administration
National Society of Accountants Small Business Administration
Small Business Administration
Small Business Administration
• Web CPA
• Web CPA
• Web CPA
Pub 1345 Handbook for Electronic Return Originators
Social Security Administration
• Tax Talk Today
 Puerto Rico Tax Site (Departamento de Hacienda)
Go
om the Social Security Administration. You may contact the Social visit their website at <u>www.ssa.gov</u> .
:Wise Online
fr

Checks

University

e-files New Return-Select to start a new return.

Return

Return

Open Return-Select to open existing return.

Return Query-Select to check the status of any tax return.

Query

Settings-Select to set your options for users and administrators.

Print Checks-Not applicable for VITA/TCE.

TaxWise® University-Select to log into TaxWise® University. Live Chat-Select to use Live Chat with CCH.

Help-Select when in a return to access the Help Center.

Topics

Blog-To access Taxwise Blogs

Hot Topics-Links to Taxwise Hot Topic Page.

The following table describes the color coding in	
TaxWise Online:	

Option	Description
Green	These entries are calculated by TaxWise Online from information on supporting forms. You cannot type data directly into a calculated entry or delete the calculated value unless you override the calculation.
Black	These entries are non-calculated, and you can type data directly into them.
Red	These entries are required for e-filing. TaxWise Online marks certain entries as required to assist you with preparing a complete and accurate tax return. You must complete entries for TaxWise to check off the form as "complete" on the list of forms in the Tree. When you type data in a required entry, TaxWise Online displays the text in green and converts the entry to a non-calculated entry when you refresh the return.
Blue	These entries are calculated entries that have been overridden by the preparer.

The following table details the shortcut keys available in TaxWise Online:

Command	Description				
F11	Minimizes the Internet Explorer toolbar				
F9	Creates a link				
Ctrl+Enter	Overrides an entry (Override rights must be enabled)				
Ctrl _R	Refreshes the page				
Ctrl+Spacebar	Estimates and un-estimates an entry				
Ctrl+E	Jumps to Next Required Entry				
Ctrl+I	Insert row on a multi-line statement or worksheet				
Ctrl+R	Remove row on a multi-line statement or worksheet				

8. Creating Returns

Creating a New Return

To start a new return, use the following steps:

1. Click on the **New Return** icon on the toolbar and the following dialog box is displayed:

Start a New Return		
Social Security N	umber:	
Confirm Social Security N	umber:	
C Apply for ITIN		

- 2. Enter the taxpayer's SSN in the Social Security Number box.
- 3. Re-key the taxpayer's SSN in the Confirm Social Security Number box.

TWO has two methods for input of the tax return, Interview and Forms based.

- The TaxWise Online Interview allows you to gather information that determines which tax forms must be included in each return. Based on the answers to the questions, the program will load needed tax forms and will determine when some additional information is needed. Many questions require the user to make decisions using information already collected from the client through the Intake and Interview Process.
- The "Go to Tax Forms" method is similar to TaxWise[®] Desktop. The preparer completes the Main Information Sheet, opens Form 1040, page 1 and adds the appropriate forms as the Form 1040 is completed.

Note: The user may toggle between interview completion and forms completion at any time.

• Click the **Close** button to cancel the process and return to the **TaxWise® Online Homepage**.

If the SSN is already in use, TWO displays the following:

	Social Security Number: 11-56-6900 *
Confi	rm Social Security Number: 111-56-6900
	SSN you have entered is already in use. Please ck the SSN entered and try again.
cne	en nie e er remere a ane dy ogenn

If the SSN does not match, TWO displays the following:

Soci	al Security Number:	•••••]
Confirm Soci	al Security Number:	444-56-690	*
 SSNs must 	match.		
Apply for ITI	J		

Using the Carry Forward Function

In TWO Online there are no preliminary steps needed to perform the Carry Forward function. Click on the **New Return** button and enter the SSN for the taxpayer you wish to carry forward the information. You will receive the message below with the option to use carry forward, create a new return, or close this window.



If you elect to use the Carry Forward function, the return will open with the prior year's information, and there are no further steps to take. Information to be verified will be underlined in red, simply verify, remove the red and complete the return as normal. **Caution - Be sure to verify that all EIN's on Forms W-2 are still the same as the prior year when using carryforward.**

The TaxWise® Online Interview

- On each page you have the options of **Next** to continue or **Previous** to go back one page.
- The **Help Me** button displays a Filing Status Wizard to assist you in determining filing status.

After collecting necessary information from Form 13614-C, Intake/Interview & Quality Review Sheet and properly applying the tax law, you should choose your client's filing status.

The TaxWise Online I	nterview
The TaxWise Online I Filing Status Personal Info Location Address Special Processing General Questions Dependents Types Of Income Assets Adjustments Deductions Extra Questions State Return Select States Custom Questions Finish	nterview Please choose your client's filing status: Single Married Filing Separately Married Filing Jointly Head of Household Qualifying Widow(er) with Dependent Child Help Me
	Next
	Next

After filing status the next screen is an input screen that gathers client's personal information.

iling Status	Now let's collect your client's personal information.	
Personal Info Location Address Special Processing General Questions Dependents Types Of Income Assets Adjustments Deductions Extra Questions State Return Select States Custom Questions Finish	Taxpayers Name?	
	Email Address: Is the taxpayer a US Citizen or Resident Alien? Was EITC previously disallowed?	○ Yes ○ No ○ Yes ○ No
	Previou	us Next

Some interview screens have preset answers that may need to be changed. For example, if this customer were permanently disabled, you would need to select the **Yes** option.

The TaxWise Online Interview					
Filing Status Personal Info Location Address Special Processing General Questions Dependents Types Of Income Assets	Dependents Now let's look at dependents. Generally a dependent is Not sure whether someone qualifies as a dependent? Are there any dependents?	someone whom you support. Help Me ○ Yes			

Some interview screens have questions that require additional information. For example, answering Yes to this question about dependents causes a new screen to appear asking for more information about the dependent(s). NOTE: Be sure to list dependents in order of

NOTE: Be sure to list dependents in order of	
youngest to oldest	

The TaxWise Online	Interview					
Filing Status Personal Info	Depender	nts				
Location	In the interv	iew proce	ess you can enter u	ip to 4 dependen	ts. Help Me	
Address			,	Date	Social	
Special Processing				of	security	
General Questions	Action Firs	t name	Last name	birth	number	
Dependents	Edit					
Dependent List	Edit		1			
Types Of Income						
Assets	Edit					
Adjustments	Edit					
Deductions	* Click on "E	DIT" butt	on to add/modify	dependent inform	nation	
Extra Questions	CIEC ON E	Dir Dutt	on to addymouny	acpendent morn		

This screen requires you to click an Edit button and input additional information about each dependent.

Clicking the Edit button causes this screen to appear. After collecting the Intake and Interview information from the client, it is imperative that you input all the required information correctly.

The TaxWise Onlin	e Interview	
Filing Status Personal Info	Dependent Details	
Location Address Special Processing	Enter dependent and non dependent (for purposes of EIC or the Child Care Credit explanations First Name: Last Name:	t) information here. See the instructions below for column Date of Birth:
General Questions Dependents Dependent List	Social Security Number: Relationship to taxpayer:	
Types Of Income	How many months did this dependent live in the home during 2010?	~
Assets	(If this dependent was born in 2010, enter 12)	
Adjustments Deductions	Code:	¥
Extra Ouestions	Check if the taxpayer paid for child or dependent care for this dependent in order	to work. 🔲
State Return	Check if this child qualifies for EIC.	
Select States	This dependent qualifies for Child Tax Credit.	
Custom Questions	Was the individual a US Citizen, Resident of US, Canada, or Mexico?	O Yes O No
Finish	Is the individual under 19 years of age; a student under 24 years of age; or perma	nently and totally disabled? O Yes O No
	Did you provide more than 50% of the support for the dependent claimed?	O Yes O No
	Can anyone else claim this dependent on their income tax return?	O Yes O No
	Did the dependent file a joint return for 2010?	O Yes O No
	Is the individual single as of 12/31/10?	O Yes O No
	Did Individual receive more than \$3650 in income? Cancel Delete Save	O Yes O No

If there is the slightest chance the child will be a qualifying child for EIC purposes, be sure to check the EIC box next to the child's name. TaxWise will not allow the EIC if they do not qualify.

Remember to complete all questions in the interview Mode, then Click **Finish** to continue. Complete the return by inputting any additional information directly into the tax return. Your screen will look something like the following:

← → Eresh Close Form Form Return Return			Return Forms H	? ? elp Reference Guide	Log Out
Refund Monitor Current AGI: \$0 \$0	US		Main Information Sh	eet	
Current Refund Check Return Status	Check appropriate form yo Check one: C Sp	u are using: 🦉			_
Mein Into Interview Bitterview Bit	Your first name <u>JOHN</u> If filing a JOINT return, First name	enter your spo	Last name 41TH use's ast name, if different f	Suffix	Your SSN BBB=BB=BBBBB Spouse's SSN
Add A Form Message Center	Mailing address Name line 2. Use % for c Present home address Zip code, city, and state Em all address	are of	400 N 8TH STRE	ET	<u>va</u>
T	Telephone numbers Daytime Evening Cell phone or fax Foreign phone	_	Taxpayer 804-555-5555	Spouse	
Assistance Search for:	Birth date Age for Federal tax purpo	ses	08/15/1962 44	0	

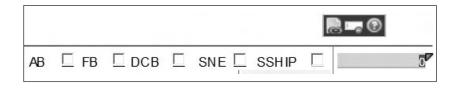
Navigating the Tax Return

Color coding:

Underline Color	Function
Red	Required Entry or Required Verification
Green	Calculated Entry
Black	Direct Entry
Blue	Overridden Entry

Linking to a Form

To link to a supporting or additional form, you will click on the **Link** icon to access the window where you can select the form you need. For an example if your cursor is on Form 1040, line 7, click the Link icon to open the window to show any forms that will carry income to this line.



In the screen shot below, the **New** button is the active window (lighter gray). Clicking on the **Existing** button will list any forms that are already associated with the active field (Form 1040, line 7).

Link to a form	×
Existing New	
W2 - Wage and Tax Statement	

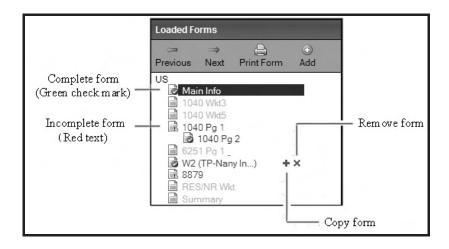
You can also use the **Link** icon to link worksheets or scratch pads to entries. For example, while on Schedule A, line 1, the **Link** icon will open the window where you can select the *Itemized Deduction Detail Worksheet*.

The TaxWise® Online Tax Forms

Go to Tax Forms allows the preparer to complete the tax return using the forms-based method.

This option is very similar to TaxWise® Desktop. Preparers complete the Main Information Sheet, open Form 1040, page 1, and add the appropriate forms as they go down Form 1040.

The Forms Tree to the left of the return shows all the forms that are currently loaded for the active return. The icons next to the forms indicate whether a form has been loaded, is complete, needs completion, or is not used.

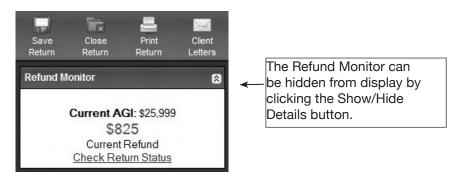


To navigate the tax return, it is better to use the navigational buttons located above the Loaded Forms tree. The following describes these buttons when completing a return:

Loaded Fo	orms		
्र	⇒	erint Form	③
Previous	Next		Add

Option	Description
Previous	Opens the previous form on the active screen.
Next	Opens the next form on the active screen.
Print Form	Prints the active tax form.
Add	Adds a single form to the active return.

The Refund Monitor, shown to the left of the return, displays the current AGI and the refund amount or balance due for the active return. These figures change as return data is added.



TaxWise[®] Online Toolbar Icons

The following illustration shows the available toolbar icons when completing a return:

Icon	Description
Save Return	Saves the active return
Ciose Return	Closes the active return
Print Return	Prints the active return
Client Letters	Allows you to create and print client letters
Switch To Interview	Changes to interview process
Run Diagnostics	Checks the return for electronic errors to prior to creating the electronic file
Return Summary	Checks the status of the active return
S Return Query	Checks the status of any return
Forms List	Displays the list of available forms to be added to the active tax return
Live Chat	Allows you to interact with CCH or TaxWise Customer Support
(?) Help	Provides a link to the Homepage and the help functions
Log Out	Closes the software and all returns

Basic Steps in Preparing a Tax Return Using TaxWise® Online

Start the Return

- Click New Return link on the Homepage.
- Enter the primary taxpayer's SSN.
- Retype the SSN for validation.
- Go to Tax Forms.

Main Information Sheet

- Complete Main Information Sheet.
- Verify and enter in the "Dependents/Nondependents" section any dependents. Ensure that the Child and Dependent Care Credit, Earned Income Credit, or Child Tax Credit, are checked, as appropriate.
- Refresh (Ctrl + R) or Save the information.
- Direct Deposit information, if any, is also entered on the Main Information Sheet.

Add Form W-2 Information

- Link to Form W-2 from Line 7 of the Form 1040.
- Click the box next to Taxpayer or Spouse, whichever applies.
- Complete all entries exactly as printed on the paper copy of Form W-2.
- Verify that the electronic W-2 matches exactly with the taxpayer's paper copy.
- Enter other Forms W-2, if applicable.

Add Other Types of Supporting Documents

- Pension, Form 1099-R
- Interest, Form 1099-INT
- Dividends, Form 1099-DIV
- Unemployment, Form 1099-G
- Other Income, Form 1099-Misc
- Gambling, Form W-2G
- Dependent Care, Form 2441
- All tax documents from taxpayer should be entered before working the tree.

Working the Tree/Completing the Return

- Review the return tree for incomplete forms (Remember to check BOTH federal and state returns).
- Each incomplete form will have a yellow exclamation mark and print will be in red.
- Click on the incomplete form and complete only the remaining red entries.
- Refresh (Ctrl + R) or Save the information.
- Repeat this process until no forms in the tree are red or have exclamation marks.
- Run Diagnostics.

Finishing the Return

- Review by clicking Return Summary on Toolbar.
- Correct any errors from Quality Review process.
- You must verify each overridden entry.
- Click link to enter PIN for taxpayer(s).
- Run Diagnostics.
- Click create Efiles button.
- Change Return Status to Ready to Transmit.

Printing the Return

- Click Print Return Button.
- Open PDF File and Print Return.
- Taxpayer must sign both copies of Form 8879.

Adding Forms to a Return

There are two ways to Add a Form to the active tax return:

- From the Loaded Forms tree, click the **Add a Form** icon, or
- Select the Forms List icon.

The following illustration shows the Add a Form window for "Show All Forms":

Add earch	a form Web Page Di For	and the second second	lear Search Column Form	21
	Form	Туре	Description	_
Add	Interview	Federal	Interview Sheet	
Add	1040 Wkt1	Federal	Social Security, Other Income Worksheet	
Add	1040 Wkt2	Federal	Student Loan Education Worksheet	
Add	1040 Wkt4	Federal	Look-Back Fule for EIC and Form 8812	
Add	1040A Pg1	Federal	US Individual Income Tax 1040A Pg1	
Add	1040ES Pg1	Federal	2006 Estimated Tax Vouchers Pg1	
Add	1040EZ	Federal	US Individual Income Tax 1040EZ	
Add	1040NR Pg1	Federal	Nonresident Alien Income Tax Pg1	
Add	NREZ Pg1	Federal	Nonresident Alian Tax 1040NR-EZ Pg1	
Add	1040V	Federal	Balance Due Payment Voucher	
Add	1040X Pg1	Federal	Amended Individual Income Tax Pg1	
Add	1045	Federal	Application for Tentative Refund	
Add	1045 Sch A	Federal	Current Year Net Operating Loss Comp	
Add	1045 Wkt1	Federal	NOL Carryover Pg1	
			F	Refresh Close

• Enter the Form Name, Form Number, or part of the form description in the **Search For** box:

60	Clear
	00

- Select **Clear** to remove your search criteria.
- Click the **Add** link next to the appropriate form.

Additional Dependent Worksheet

If there are more than four dependents to list, enter the first four dependents on the Main Information and the remaining dependents on the Additional Dependent Statement by **linking from the first dependent on page 1 of Form 1040.**

- Nondependents must be listed on the Main Information Sheet—they cannot be listed on the statement.
- Children who are qualifying children for EIC or Dependent Care must be listed on the Main Information Sheet.
- 1. Click on the first name in the list.
- 2. Click on the Link icon.

The following illustration shows the Entry Links window:

Link to a form	×
Existing New	
Addl Deps - Form 1040 Line 6c	

- Click on the New tab.
- The Entry Links window defaults to Existing forms.
- Click on the Add icon next to "Addl Deps Form 1040 Line 6c"

The following illustration shows the Additional Dependent Worksheet:

US 1040		Line 6c	: Additional D	ependen	ts		20)10	ł.
	Do not skip lines.	Delete bl	ank lines by u	ising the a	ALT and DEL	ETE keys.			
	Cod	de = Dep	endent code.	Enter 1,	2, or 3.				
Depend First name	dent Information Last name	Name code	Date of birth	Age	Social security num ber	Relationship to you	Mo in Hm	C o d e	C T C
FIRST	CHILD	CHIL	02/20/2007	3		SON	12	1	-
SECOND	CHILD	CHIL	04/18/2006	4		DAUGHTER	12	1	F
THIRD	CHILD	CHIL	01/01/2005	5		SON	12	1	F
FOURTH	CHILD	CHIL	12/12/2004	6		DAUGHTER	12	1	-
FIFTH	CHILD	CHIL	02/02/2003	7		SON	12	1	
SIXTH	CHILD	CHIL	02/20/2002	8		DAUGHTER	12	1	F
				0				0	
				0				0	

Note: There is no column for Dependent Care or Earned Income Credit.

Setting the Return Stage

Setting the return stage from inside the tax return:

- 1. Open the return.
- 2. Select the Return Summary icon.
- 3. Select the appropriate stage from the drop down box in the Efile Status section. See your Site Coordinator for further information on selecting return stages.

eturn Status is will be the definition o	of the return status	dialog	
Demographic Informa MERCIE BATES 3300 BOWIE DRIVE GREENSBORO, NC 2		Filing Status: Dependents:	SINGLE 0
	mation		
Earned Income:	\$9,651.00	Computed Tax	\$433.00
AGI:	\$9,651.00	Tax Withheld:	\$998.00
Taxable Income:	\$4,301.00	Est. Tax paid:	\$0.00
Payments/Credits:	\$0.00	Refund(Due):	\$565.00
EIC:	\$0.00		
- Efile Status		and the second	
Date Created	Status	No IRS efile made	e / /
Date Sent	Return Stage		-
Date Rejected	DCN		
Date Accepted		COMPLETE	
		PAPER RETURN READY TO REVI	
		READY TO TRAN	And the owner of the second seco
		WAITING ON SIG	

Running Diagnostics and Creating an Electronic File

• Select the **Run Diagnostics** icon for the active return.

The following illustration shows the diagnostics details:

Diagnostics	×
Sector	<u>efresh</u>
Errors is not registered. Please check the EFIN on the return and confirm that it represents the EFIN that will transmit the return. If you transmit for multiple EFINS, each	_ ^
EFIN must be registered using a transmit code assigned by Customer Support. Please contact Customer Support if you need assistance.	=
Warnings	
None	
SSNs	_
None	
SSN Warnings	_
None	\sim

- Correct all e-file errors.
- Select the Run Diagnostics icon again.

The following illustration shows the diagnostics details after all e-file errors have been corrected:

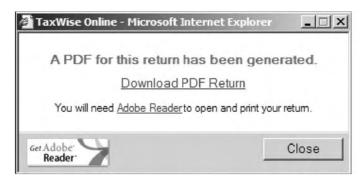
Diagnostics					×
Create e-files					∕ <u>SRefresh</u>
Errors					^
None					
Warnings					=
	print on the 8879 prior to creating th on the tax return and no direct dep		n. Is this correct? (W66)		
SSNs					
Name	SSN	Year Born	Year Issued	State Issued	
Jane John	411-11-1111	1961	1973	Tennessee	
sam john	211-11-1111	2005	2006	Pennsylvania	~

- Select the **Create Efiles** checkbox.
- Close the return.
- Complete this step prior to printing the return. This will print the DCN on Form 8879.

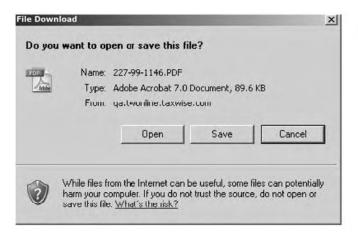
Printing the Active Tax Return

- The pop-up blocker must be disabled.
- Adobe Reader 7.0 or higher is required to print returns.

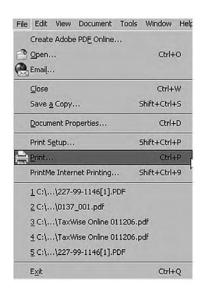
To print a return while you have the return open, you can click the task bar's **Print Return** button. In the pop-up box, click on the **Download PDF Return** link.



When you click on this link, you may see the File Download box shown below. Click the **Open** button on this box.



Note: Be sure to select **Open** and not **Save**. Selecting **Save** will cause an error and will have to resubmit your print request. Also, see **TWO Printing Security Requirements** in Publication 3189 for important information. Once the PDF file opens, you can select To Print by clicking on the **Print Return** icon on the task bar or Open the file menu and select Print.



Note: This will print the entire return. To print a specific page, identify the page number, change the print range, and increase the number of copies for that page.

• Select **Cancel** to cancel the printing process.

Print	-
Printer	
Name: 12-9	Properties
Status: Ready	Print to file
Type: HP LaserJet 8000 Series PCL	Print color as black
⊂ Print Range	Preview 8.5→
C Current page	
C Pages from: 1 to: 4	UR 1540 Bern Information Revel 2008
Subset: All pages in range Reverse pages Page Handling	
Copies: 1 🛨 🔽 Collate	
Page Scaling: Shrink large pages	
Auto-Rotate and Center	
Choose Paper Source by PDF page size	
Print What: Document	⊥ Units: Inches Zoom: 94%
Printing Tips Advanced	OK Cancel

The following illustration shows the Adobe Reader Print dialog box:

Defaults to your Windows default printer.

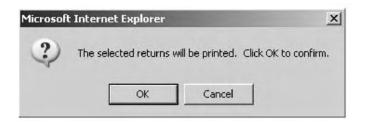
Printing from the User Homepage

• Select the **Print Return** icon found on left Return Task box.

The following illustration shows the **Print Returns** dialog box:

	TIN	First Name	Last Name	
	225-99-1146			
	226-99-1146			
	227-99-1146	SAMPLE	RETURN	
5	elect all un	select all		

- Select the appropriate returns to print.
- Click on the **Submit** button.
- Click **OK** to confirm the selected returns to print.



Notes		

12. Finishing the Return

PIN Guidelines

There are two signature methods for *e-file* returns: Practitioner PIN and Self-Select PIN. The Practitioner PIN method is the preferred electronic signature method for taxpayers.

Practitioner PIN Guidelines

What? The PIN can be any five numbers except all zeros. If filing a joint return, a PIN is needed for the taxpayer and their spouse. The Practitioner PIN option requires the completion of Form 8879, IRS *e-file* Signature Authorization, or Form 8878 if filing Form 4868 with electronic funds withdrawal. The taxpayers may authorize the volunteer to enter their PIN on their behalf using Form 8879.

How to use the Practitioner PIN option in TaxWise[®] (all can be set as a default)

- In the Main Information Sheet, "Self-Select and Practitioner PIN'(s)" section, enter the ERO PIN.
- Check the box below the PIN field to select the Practitioner PIN method.
- Tab to "The Income Tax Return" and place an "X" in the box.
- In Part III, <u>of Form 8879</u>, the EROs signature should be defaulted with the site name, address, and SIDN.

Taxpayer PIN Entry

 After return has been quality reviewed and taxpayer(s) agree(s) with the return, enter PIN(s) on Main Info Sheet.

Self-Select PIN Guidelines

The Self-Select PIN method is an additional electronic signature method for taxpayers.

It eliminates the requirement for Form 8879, *IRS e-file Signature Authorization.*

What? The Self-Select PIN method allows taxpayers to electronically sign their *e-filed* return by entering **their own** five-digit PIN. The PIN can be any five numbers except all zeros. If filing a joint return, a PIN is needed for the taxpayer and his or her spouse. The taxpayer does not need to register the PIN with the IRS before filing or contact the IRS to get a PIN. If this confuses the taxpayer, suggest that they consider entering their Zip code as their PIN.

What are the guidelines for entering the original adjusted gross income (AGI)?

When taxpayers sign their electronic tax return using the Self-Select PIN method, they must provide their original prior year AGI or prior year PIN for the IRS to validate their identity. The prior year AGI is the amount from the taxpayer's prior year originally filed return as accepted by the IRS; it is not the amount from an amended return or a math error correction made by the IRS. In some cases the prior year AGI may have unique features as follows:

- If the prior year return was filed as married filing jointly with the same spouse, enter the same prior year total AGI amount for each taxpayer. Do not divide the amount between the taxpayers.
- If the prior year return was filed as married filing jointly with a different spouse, enter the prior year total AGI amount from the joint return filed with the ex-spouse.
- If the taxpayer did not file a prior year tax return, the prior year return was filed after December 9, 2011, the prior year AGI was zero, or the taxpayer did not need to file a prior year tax return but filed a return anyway, the taxpayer must enter "Zero" for the original prior year AGI amount. Do not leave this field blank; the return will be rejected if the field is left blank for a zero amount.
- If the taxpayer's AGI is negative, the negative amount should be entered.
- If the taxpayer is unsure of his or her original prior year AGI, he or she may call IRS Customer Service at 1-800-829-1040.

PIN Guidelines (continued)

How to Use the Self-Select PIN Option in $\text{TaxWise}^{\texttt{B}}$

- Go to the "Main Information Sheet."
- Scroll to the "Self-Select and Practitioner PIN(s)" section. For ERO PIN, enter "98765." (This is the designated ERO PIN for volunteer sites and can be set as a default.) Do not check the box below it.
- Tab to "Income Tax Return" and place an "X" in the box. (This can be set as a default.)
- After the return is completed and reviewed, return to the "Main Information Sheet."
- If the taxpayer(s) chooses to use the Self-Select PIN, let the taxpayer(s) enter their PIN. Enter the date and the taxpayer(s) prior year AGI or PIN.

Removal of Form 8879 from the Print Packets:

The following procedures should be taken only when the Self-Select PIN option is used. TaxWise[®] software is programmed to print Form 8879 each time the Self-Select PIN or Practitioner PIN method is used. To eliminate the automatic print of Form 8879 when the Self-Select PIN is used, edit Print Packets by taking the following steps:

- 1. Go to Tools.
- 2. Select Utilities/Setup Options.
- 3. Select Setup.
- 4. Select View/Edit Print Packets.
- 5. Highlight the "Pin Auth form" on the right side under "Selected Forms to Use."
- 6. Right-click and choose Remove.

Note: TaxWise[®] software users—Do not delete Form 8879 from your TaxWise[®] Tree. The information contained in this form must be included in the *e-file*.

Form 8453, U.S. Individual Income Tax Transmittal for an IRS *e-file* Return

Form 8453 will be used to transmit specific supporting documents that cannot be *e-filed*. Those paper forms, schedules and supporting documents include:

 Form Appendix A, Statement by Taxpayer Using the Procedures in Rev. Proc. 2009-20 to Determine a Theft Loss Deduction Related to a Fraudulent Investment Arrangement

- Form 1098-C, Contributions of Motor Vehicles, Boats, and Airplanes (or equivalent contemporaneous written acknowledgement)
- Form 2848, Power of Attorney and Declaration of Representative (or POA that states the agent is granted authority to sign the return)
- Form 3115, Application for Change in Accounting Method
- Form 3468 attach a copy of the first page of NPS Form 10-168a, Historic Preservation Certification Application (Part 2—Description of Rehabilitation), with an indication that it was received by the Department of the Interior or the State Historic Preservation Officer, together with proof that the building is a certified historic structure (or that such status has been requested)
- Form 4136 attach the Certificate for Biodiesel and, if applicable, Statement of Biodiesel Reseller or a certificate from the provider identifying the product as renewable diesel and, if applicable, a statement from the reseller
- Form 5713, International Boycott Report
- Form 8283, Noncash Charitable Contributions, Section A, (if any statement or qualified appraisal is required) or Section B, Donated Property, and any related attachments (including any qualified appraisal or partnership Form 8283)
- Form 8332, Release / Revocation of Release of Claim to Exemption for Child by Custodial Parent (or certain pages from a divorce decree or separation agreement, that went into effect after 1984 and before 2009) (see instructions)
- Form 8858, Information Return of U.S. Persons With Respect to Foreign Disregarded Entities
- Form 8864 attach the Certificate for Biodiesel and, if applicable, Statement of Biodiesel Reseller or a certificate from the provider identifying the product as renewable diesel and, if applicable, a statement from the reseller
- Form 8885, Health Coverage Tax Credit, and all required attachments
- Form 8949, Sales and Other Dispositions of Capital Assets, (or a statement with the same information), if you elect not to report your transactions electronically on Form 8949

PIN Guidelines (continued)

The Form 8453 is only to be used when additional forms or supporting documents are required to be attached to the return. Form 8453 is to be mailed to the Austin Submission Processing Center within three business days.

State Return

State rules may differ; contact your state Volunteer *e-file* Coordinator for instructions on the handling of any state signature documents for record keeping requirements, or contact your local SPEC office.

Return Signature

A return is not considered valid unless it is signed. Both spouses must sign if the return is filed jointly. The return should be dated and the occupation lines should be completed.

Child's Return

If a child cannot sign his or her name, the parent, guardian, or another legally responsible person must sign the child's name in the space provided followed by the words "By (parent or guardian signature), parent or guardian for minor child."

Deceased Taxpayer

If a taxpayer died before filing the return, the taxpayer's spouse or personal representative may have to file and sign a return for the person who died. A personal representative can be an executor, administrator, or anyone who is in charge of the decedent's property.

If the taxpayer did not have to file a return but had tax withheld, a return must be filed to get a refund.

Filing Returns of Deceased Taxpayers

If filing a paper return, write "Deceased," the decedent's name, and the date of death across the top of the tax return.

If the spouse died during the year and the surviving spouse did not remarry, a joint return can be filed. If the spouse died before signing the return, the executor or administrator must sign the return for the deceased spouse. If the surviving spouse or anyone else has not yet been appointed as executor or administrator, the surviving spouse can sign the return for the deceased spouse and enter "Filing as surviving spouse" in the area where the return is signed.

Filing Returns for Deceased Taxpayers— Using TaxWise[®]

If the taxpayer or spouse died in 2011 or 2012, the "Name line 2" must be completed on the Main Information Sheet. Type the name of the person filing the return for the deceased person. Do **not** type the percent (%) sign; type only the name. This may be the surviving spouse if the filing status is married filing jointly, or a personal representative such as an executor, administrator, or anyone who is in charge of the deceased taxpayer's property. Name typed in on Name Line 2, combined with surviving spouse name, must not exceed 30 characters (TaxWise adds "DECD" to both names internally and rejects if too many characters - see Tab 1).

In the Taxpayer Information section of the Main Information Screen, the date of death for the taxpayer must be entered.

Claiming a Refund for a Deceased Person

If a surviving spouse is filing a joint return with the decedent, file the tax return to claim the refund. Court-appointed representatives should file the return and attach a copy of the certificate that shows their appointment. All other filers requesting the decedent's refund should file the return and attach Form 1310.

Power of Attorney

Deceased Taxpayer

- Read Pub 17 on Power of Attorney & Signatures. For additional details, see Pub 470 and Pub 947.
- 2. In TaxWise, click on Add Forms.
- **a**. Double Click on POA (Form 2848) Check the box at the top of the POA, "using this form".
- b. On Line 2, fill in information about representative (if no CAF number, enter "None").
- **c**. On Line 3, Tax Matters, list "Type" as Income Tax Return.
- **d**. On line 8, check box to retain TP's original POA (not revoke).
- e. Fill in red highlighted info (page 2 designation codes are listed above in red box) in Part II.

 Attach a copy of the taxpayer's original paper POA to a copy of Form 8453 for the site to send to the IRS once the return is accepted. Even when the TP's agent is using a POA different than Form 2848, follow the same process.

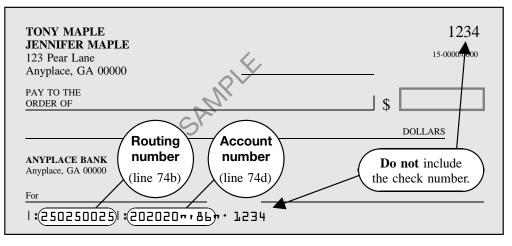
Pointers for Direct Deposit of Refunds

- 1. Using a check as proof of account, verify:
 - Routing Transit Number (RTN). The RTN must contain 9 digits and begin with 01 through 12 or 21 through 32.
 - Depositor Account Number (DAN). The DAN can be up to 17 characters. Include hyphens but omit spaces and special symbols. Do not include the check number or the dollar amount on canceled checks. On the sample check below, the account number is 20202086.
- 2. For direct deposit into savings accounts: Routing numbers and account numbers for savings accounts may not be the numbers on the deposit slip or the monthly statement. Obtain a statement from the financial institution to verify the routing number and account number for savings accounts used for direct deposits.
- 3. Entering the incorrect RTN and/or DAN will result in a 4-6 week delay of the refund. If the direct deposit is voided, a paper check will automatically be mailed to the address on the electronic tax form.

Caution: Financial institutions generally do not allow a joint refund to be deposited CAUTION into an individual account. The IRS is not responsible if a financial institution refuses a direct deposit.

- 4. Double-check the RTN of the financial institution before the return is transmitted if:
 - You are unfamiliar with the financial institution. (Some types of accounts that exist through brokerage firms cannot accept direct deposits.)
 - The RTN is for a credit union, which is payable through another financial institution. The taxpayer should contact his or her credit union for the correct RTN.
- 5. Savings Bonds Taxpayers can buy U.S. savings bonds with their federal tax refund. Even if the taxpayer does not have a bank account or a Treasury account they can elect this option. Taxpayers can make bond purchases for themselves, add beneficiaries or co-owners, and make bond purchases for someone other than themselves. Refer to Form 8888 or www.IRS.gov for more details.
- 6. Remember the split refund option: If a taxpayer chooses to direct deposit his or her refund into two or three accounts, you will need to complete Form 8888, Allocation of Refund (Including Savings Bond Purchases).

Caution: Direct deposit of a taxpayer's refund is to be made to an account (or CAUTION accounts) only in the taxpayer's name. Advise taxpayers their refund may only be deposited directly into his/her own account(s).



Note: The routing and account numbers may be in different places on the check.

Tax Software Hint: For direct deposit for only one account, the information is entered on the Main Information Sheet and the Refund section of page 2 of Form 1040. If the taxpayer chooses to split the refund into more than one account, the information is entered only on the Form 8888. In addition enter the

information on the applicable line on state forms.

Note: Do not use a checking account deposit slip as proof of account because the routing number may be different than on a check.

Balance Due Returns (amount owed on return) (See Form 1040, 1040A, or 1040EZ Instructions for additional information)

General Information

- Taxpayers do not have to pay if balance due is less than \$1.
- Payment in full is due by the April filing due date, to avoid interest and penalties.
- Taxpayer should file his or her return by the April filing due date, to avoid a failure-to-file penalty.
- There are separate penalties for filing late and paying late. The late filing penalty is higher.
- Advise taxpayers to file the return on time, even if they cannot pay the full amount owed. They should pay as much as they can with the return to reduce penalties and interest.

Payment Methods

- 1. Check or money order payments
 - Do not attach the payment to the return.
 - Make check or money order payable to "United States Treasury."
 - On checks, write "2011 Form 1040" in the memo or "For" section.
 - Write name, address, daytime phone number, and SSN/ITIN on the payment.
 - If filing a joint return, enter the SSN/ITIN shown first on the return.
 - Submit the payment with a properly completed Form 1040V, *Payment Voucher.*
 - No cash payments

2. Credit card payments

- American Express, Discover, Mastercard, or Visa cards are accepted.
- A convenience fee will be charged by the service providers:

Official Payments Corporation 1-888-UPAY-TAX[™] (1-888-872-9829) 1-877-754-4413 (Customer Service) www.officialpayments.com/fed Link2Gov Corporation 1-888-PAY-1040[™] (1-888-729-1040) 1-888-658-5465 (Customer Service) www.PAY1040.com RBS WorldPay, Inc. 1-888-9-PAY-TAX[™] (1-888-972-9829) 1-877-517-4881(Customer Service) www.payUSAtax.com

• Visit IRS.gov or call service provider for details.

3. Electronic Funds Withdrawal

E-filing allows taxpayers to file their return early and schedule their payment for withdrawal from their **checking** or **savings** account on a future date up to the **April filing due date.** (See Tab 6, **Other Taxes and Payments** in the Volunteer Resource Guide for details.)

4. EFTPS (Electronic Federal Tax Payment System)

Taxpayers can use EFTPS to pay their federal taxes, but they must **enroll** first. EFTPS is a fast, easy, convenient and secure service provided free by the Department of Treasury. For more information you can visit IRS.gov. Click on the e-file logo and look for "Electronic Payment Options" and the EFTPS logo. To enroll, visit EFTPS.gov or call EFTPS Customer Service at 1-800-316-6541 (for individual payments). TTY/TDD help is available by calling 1-800-733-4829.

What if the taxpayer cannot pay?

- The taxpayer can request a **Full Pay Within 60 or 120 day Agreement.** There is no user fee, but penalty and interest are charged for any amount paid after the April filing due date.
- The taxpayer may ask to make monthly installment payments by completing Form 9465, *Installment Agreement Request.* Penalty and interest are charged on any amount paid after the April filing due date. A fee is charged if the request for an installment agreement is granted. Form 9465 can be e-filed with the tax return. For more information taxpayers can go online to the IRS website at www.irs.gov for the Online Payment Agreement (OPA), Enter keyword search: OPA.

Balance Due Returns (amount owed on return) (continued from previous page)

• The taxpayer can request an extension of time to pay if paying the tax by the due date will be an undue hardship. For details see Form 1127.

How can a taxpayer avoid a balance due in the future?

- If the taxpayer did not have enough withheld from his/her paycheck or pension income and there is amount owed on the current return:
 - Advise the taxpayer to review Publication 919, How Do I Adjust My Tax Withholding? or on the internet the taxpayer can access the Withholding Calculator at IRS. gov.
 - On the Form W-4/Form W-4P, the taxpayer can reduce the number of allowances or request an additional amount to be withheld.

- Advise the taxpayer to submit a revised Form W-4 to the employer. For pension income taxpayers should submit a revised Form W-4P to the pension payer.
- If the taxpayer had income that was not subject to withholding (such as selfemployment, interest income, dividend income, or capital gain income):
 - Explain estimated taxes to the taxpayer. If possible, download Form 1040-ES, Estimated Tax for Individuals, and provide assistance in completing the form.
 - Advise the taxpayer to review Publication 505, Tax Withholding and Estimated Tax.

Forms or Publications can be obtained from www.irs.gov or by calling the IRS at 1-800-829-3676.

Distributing Copies of Returns

Taxpayer

- Form 1040 with all forms/schedules including signed Form 8879 and Form 8453, if applicable
- Form 8332, if applicable
- Original Power of Attorney, if applicable
- State forms/schedules, as applicable
- All other taxpayer documents including Form(s) W-2 and Form(s) 1099

Mail the following to:

IRS Processing Center (for e-filed return—after acknowledgement received)

- Form 8453, if applicable, along with the following:
 - Copy of Form 8332, if applicable
 - Copy of Power of Attorney, if applicable
 - · Any other required attachments

Important Note:Tax packages are no longer being mailed out to individuals by IRS. Forms and publications may be accessed via the Internet at www.irs.gov/formspubs.



Check Your Work – The Quality Review

- Ensure each return you file is accurate prior to obtaining taxpayer signatures.
- Follow your site's review process which may include the following:

The Volunteer Preparer

- 1. Advise the taxpayer of the importance of this final step and their role in the process.
- 2. **Compile** the taxpayer supporting documents and their intake and interview sheet (including notes taken during the intake and interview process).
- Introduce the taxpayer to site's quality reviewer and provide him/her the items in # 2 above. (NOTE: You may put the source document in the taxpayer's record keeping envelope, Publication 730.)

The Quality Reviewer

- 1. **Answer** any questions the taxpayer may have and make sure all their questions are answered.
- 2. **Review** the taxpayer documents and tax return along with their completed Form 13614-C
- 3. **Conduct** the review by reviewing (at a minimum):
 - Identification documents, including verification of taxpayer birth date and address
 - Social Security Number/Individual Tax Identification Number
 - Banking information for direct deposits or debits
 - Forms W-2, including a cross-check of tax year, EIN, addresses, and all data entered
 - Forms 1099 income statements (types of income include miscellaneous, interest, dividend, retirement, real estate transactions, state refunds, etc.)
 - Any income not reported on W-2, or other documents (ask if any other income received)
 - Form 1098 Mortgage Interest/Taxes Paid
 - Childcare statement from the provider which includes the provider's EIN or SSN
 - Charitable Contribution statements
 - Student loan interest statements
 - Education/tuition payments (confirm that preparer checked best of Form 8863 or adjustment or Schedule C-EZ/C expenses, if applicable)
 - If EIC checked "NO" on the Form 1040, page 2, confirm that this is correct.
 - Estimated tax payments (amounts and dates paid)
 - If return requires paper filing, verify that the default PIN information is deleted and "paper" is checked on Main Info Sheet and the state return, if applicable
 - On Main Info Sheet, if site requires entries in Preparer Use Field, verify entry
 - Verify there are no blank Forms W-2 or 1099 or duplicate worksheets

If there are errors:

- Make other information on income and expenses the correction(s) on Form 13614-C
- Correct the return and (if applicable) review again with the taxpayer.
- Obtain the appropriate taxpayer's signature(s) and e-file the return. (See closeout below.)

If there are no errors:

• Obtain the appropriate taxpayer's signature(s) and e-file the return. (See closeout below.)

The Closeout:

- Place the copy of the taxpayer's return and supporting documents (including Form 8879, IRS e-file Signature Authorization, if applicable) in Publication 730 (Record Keeping Envelope), if available.
- Advise the taxpayer to bring his/her completed tax return with schedules and worksheets back next year.

Amended Returns

This information presumes you have the original return in TaxWise[®]. Amended returns cannot be electronically filed.

- Open the original return in TaxWise[®]. If the return was previously adjusted by the IRS, modify the original return to match the changes the IRS made before opening Form 1040X.
- Using the process for adding a form, select 1040X Pg 1 from the list. Add the state amended return forms if the taxpayer is required to correct that return as well.
- On the Form 1040X and the state's amended return form, if applicable, check the box at the top to override the original refund or balance due before making changes to any forms.
- Starting with the Main Information Sheet, confirm the address, filing status and exemptions from the original return and make any appropriate changes such as adding or removing dependents. Add additional Forms W-2, other income documents or credit information as if you are preparing the original return.
- TaxWise[®] will complete the Form 1040X Part I based on changes to the tax return. In Part III, provide an explanation for filing Form 1040X such as receiving another Form W-2 after filing the original return or forgetting to claim the child tax credit. Identify the line numbers that changed in Part I as well. In the state amendment, press on the space bar on each line of the explanation to copy the explanation from the federal amendments.
- Review the forms tree on the left for any red marks and fix them.
- Secure the taxpayer's signature on this form and provide them with the appropriate mailing address from the Form 1040X Instructions.
- When mailing the amended return to the IRS, do not include copies of the original return.
 Do include copies of any revised schedules or additional Forms W2 or 1099. If taxable Social Security changes, also include the Form 1040 with "Amendment" written across it. The state amendment should include a copy of everything sent with the federal amended return.
- Taxpayer should receive a copy of all documents to retain for their records.

TaxWise[®] **Hint:** To Open the original read-only version of the return, click on [File,Return Version]. You can then close the current version (as revised) or a previous version by date completed.

Notes			

13. References

((cannot claim more than	one benefit for the sam	e education expense.	
	Scholarships, Fellowships, Grants, and Tuition Reductions	American Opportunity Credit	Lifetime Learning Credit	Student Loan Interest Deduction	Tuition and Fees Deduction
What is your benefit?	Amounts received may not be taxable	40% of credit may be refundable (limited to \$1,000)	Credits can reduce amount of tax you must pay	Can deduct interest paid	Can deduct expenses
What is the annual limit?	None	\$2,500 credit per student	\$2,000 credit per tax return	\$2,500 deduction	\$4,000 deduction
What expenses qualify besides tuition and required enrollment fees?	Course-related expenses such as fees, books, supplies, and equipment	Course-related books, supplies, and equipment	None	Books Supplies Equipment Room & board Transportation Other necessary expenses	None
What education qualifies?	Undergraduate & graduate K–12	1st 4 years of undergraduate (postsecondary)	Undergraduate & graduate Courses to acquire or improve job skills	Undergraduate & graduate	Undergraduate & graduate
What are some of the other conditions that apply?	Must be in degree or vocational program Payment of tuition and required fees must be allowed under the grant	Can be claimed for only 4 tax years (which includes years Hope credit claimed) Must be enrolled at least half-time in degree program No felony drug conviction(s)	No other conditions	Must have been at least half-time student in degree program	Cannot claim both deduction & education credit for same student in same year
In what income range do benefits phase out?	No phaseout	\$80,000 - \$90,000 \$160,000 - \$180,000 for joint returns	\$50,000 - \$61,000 \$100,000 - \$122,000 for joint returns	\$60,000 - \$75,000 \$120,000 - \$150,000 for joint returns	\$65,000 – \$80,000 \$130,000 – \$160,000 for joint returns

Useful Publications and Forms

Tax Publications for Individual Taxpayers

General Guides

- 1 Your Rights as a Taxpayer Your Federal Income Tax For 17 Individuals
- Tax Guide for Small Business (For 334 Individuals Who Use Schedule C or C-EZ)
- 509 Tax Calendars for 2010
- 910 IRS Guide to Free Tax Services

Specialized Publications

- 3 Armed Forces' Tax Guide
- 54 Tax Guide for U.S. Citizens and **Resident Aliens Abroad**
- 225 Farmer's Tax Guide
- 463
- Travel, Entertainment, Gift, and Car **Expenses**
- 501 Exemptions, Standard Deduction, and Filing Information
- 502 Medical and Dental Expenses (Including the Health Coverage Tax Credit)
- 503 Child and Dependent Care Expenses
- 504 Divorced or Separated Individuals
- 505 Tax Withholding and Estimated Tax
- 514 Foreign Tax Credit for Individuals
- 516 U.S. Government Civilian Employees Stationed Abroad
- 517 Social Security and Other Information for Members of the Clergy and **Religious Workers**
- 519 U.S. Tax Guide for Aliens
- 521 Moving Expenses
- 523 Selling Your Home
- 524 Credit for the Elderly or the Disabled
- 525 Taxable and Nontaxable Income
- 526 Charitable Contributions
- Residential Rental Property (Including 527 Rental of Vacation Homes)
- Miscellaneous Deductions 529
- 530 Tax Information for Homeowners
- 531 Reporting Tip Income

- 535 Business Expenses
- 536 Net Operating Losses (NOLs) for
- Individuals, Estates, and Trusts 537 Installment Sales
- 541 Partnerships
- 544 Sales and Other Dispositions of Assets 547 Casualties. Disasters. and Thefts
- Investment Income and Expenses 550
- (Including Capital Gains and Losses) 551 Basis of Assets
- 554 Tax Guide for Seniors
- 555 Community Property
- 556 Examination of Returns, Appeal Rights, and Claims for Refund
- 559 Survivors, Executors, and Administrators
- 561 Determining the Value of Donated Property
- 564 Mutual Fund Distributions
- 570 Tax Guide for Individuals With Income From U.S. Possessions
- 571 Tax-Sheltered Annuity Plans (403(b) Plans) For Employees of Public Schools and Certain Tax-Exempt Organizations
- 575 Pension and Annuity Income
- 584 Casualty, Disaster, and Theft Loss
- Workbook (Personal-Use Property) Business Use of Your Home (Including 587
- Use by Daycare Providers) 590 Individual Retirement Arrangements
- (IRAs)
- 593 Tax Highlights for U.S. Citizens and **Residents Going Abroad**
- 594 The IRS Collection Process
- 596 Earned Income Credit (EIC)
- 721 Tax Guide to U.S. Civil Service
- **Retirement Benefits**
- 901 U.S. Tax Treaties
- Tax Highlights for Persons with 907 Disabilities

- 908 Bankruptcy Tax Guide
- 915 Social Security and Equivalent
- Railroad Retirement Benefits
- How Do I Adjust My Tax Withholding? 919
- 925 Passive Activity and At-Risk Rules
- 926 Household Employer's Tax Guide For
- Wages Paid in 2010 Tax Rules for Children and 929
- Dependents 936 Home Mortgage Interest Deduction
- 946 How To Depreciate Property
- 947 Practice Before the IRS and Power of Attorney
- 950 Introduction to Estate and Gift Taxes
- 967 The IRS Will Figure Your Tax
- 969 Health Savings Accounts and Other Tax-Favored Health Plans
- 970 Tax Benefits for Education
- 971 Innocent Spouse Relief
- 972 Child Tax Credit
- 1542 Per Diem Rates (For Travel Within the Continental United States)
- 1544 Reporting Cash Payments of Over \$10,000 (Received in a Trade or Business)
- 1546 Taxpayer Advocate Service Your Voice at the IRS

Spanish Language Publications

- 1SP Derechos del Contribuyente 17SP El Impuesto Federal sobre los Ingresos
- Para Personas Fisicas 547SP Hechos Fortuitos Desastres y Robos
- 594SP El Proceso de Cobro del IRS
- 596SP Crédito por Ingreso del Trabajo
 - 850 English-Spanish Glossary of Words and Phrases Used in Publications Issued by the Internal Revenue Service
- 1544SP Informe de Pagos en Efectivo en Exceso de \$10,000 (Recibidos en una Ocupación o Negocio)

Commonly Used Tax Forms

Form Number and Title

1040 U	J.S. Individual Income Tax Return
Sch A	Itemized Deductions
Sch B	Interest and Ordinary Dividends
Sch C	Profit or Loss From Business
Sch C-E	Z Net Profit From Business
Sch D	Capital Gains and Losses
Sch E	Supplemental Income and Loss
Sch EIC	Earned Income Credit
Sch F	Profit or Loss From Farming
Sch H	Household Employment Taxes
Sch J	Income Averaging for Farmers and Fishermen
Sch L	Standard Deduction for Certain Filers
Sch R	Credit for the Elderly or the Disabled
Sch SE	Self-Employment Tax
1040A ເ	J.S. Individual Income Tax Return
1040EZ	ncome Tax Return for Single and
	Joint Filers With No Dependents
1040-ES E	Estimated Tax for Individuals
1040X	Amended U.S. Individual Income Tax Return
2106	Employee Business Expenses
2106-EZ l	Jnreimbursed Employee Business
	Expenses

Form Number and Title

Underpayment of Estimated Tax by 2210 Individuals, Estates, and Trusts 2441 Child and Dependent Care Expenses 2848 Power of Attorney and Declaration of Representative 3903 Moving Expenses 4562 Depreciation and Amortization Application for Automatic Extension of Time 4868 To File U.S. Individual Income Tax Return 4952 Investment Interest Expense Deduction 5329 Additional Taxes on Qualified Plans (Including IRAs) and Other Tax-Favored Accounts 6251 Alternative Minimum Tax-Individuals Noncash Charitable Contributions 8283 Passive Activity Loss Limitations 8582 8606 Nondeductible IRAs 8812 Additional Child Tax Credit 8822 Change of Address 8829 Expenses for Business Use of Your Home Education Credits (American Opportunity, 8863 Hope, and Lifetime Learning Credits) 8949 Sales and Other Dispositions of Capital Assets Installment Agreement Request 9465

Taxpayers normally ask questions during the interview process about the topics covered in this section. Visit www.irs.gov-keyword: 1040 Central or see Publication 17 for additional topics and information.

Installment Payment

Publication 594, The IRS Collection Process, explains taxpayers' rights and responsibilities regarding payment of federal taxes.

Copies of Prior-Years' Returns

Taxpayers should complete Form 4506, Request for Copy of Tax Return, and mail it, with the required fee, to the IRS campus where the return was filed.

A transcript of a prior-year return may be obtained, also using Form 4506-T. There is no charge for the transcript which shows most line items from the original return, including accompanying forms and schedules.

Amended Returns (See Tab 12)

Form 1040X, Amended U.S. Individual Income Tax Return should be used by taxpayers to amend their return. Many mistakes are corrected in processing by the IRS and a letter of explanation is mailed at the time an error is identified or when a refund is issued. In these cases, taxpayers are not required to file an Amended Return as the corrections have already been made.

Preparation of amended returns has a narrow scope in the VITA/TCE program. Volunteers can assist taxpayers with an amended return if both of these statements are true.

1. The 1040X is for the current year or one of the 3 years immediately prior.

2. The original return was prepared at that same site or recreated based on the latest return submitted to the IRS.

Taxpayer Address Changes

Taxpayers should use Form 8822, Change of Address, to notify the IRS of any change of address. If taxpayers move after filing the return and before a refund is received, they should notify their old post office and the IRS of their new address.

Recordkeeping

Taxpayers should keep their tax documents until the statute of limitations runs out for the return. Usually, this is three years from the date the return was due or filed, or two years from the date the tax was paid, whichever is later. Refer taxpayers to Publication 552, Recordkeeping for Individuals or at www.irs.gov – keyword: Recordkeeping.

FREE Tax Preparation Locations

Consult your Site Coordinator for information about the location of other VITA/TCE sites in your area. Taxpayers may call 1-800-829-1040 or visit AARP's website at www.aarp.org/taxaide or call 1-888-227-7669 for this information.

Problems Navigating the IRS

Taxpayers may contact the Taxpayer Advocate if their attempts to deal with an IRS problem are unsuccessful.

Taxpayers can visit www.irs.gov/advocate or see Publication 1546, for details on what the Taxpayer Advocate Service provides. Also suggest Publication 910, Guide to Free Tax Services.

Refund Information

Taxpayers should be directed to www.irs.gov to obtain information about their refund. Specific information is available by clicking on "Where's My Refund?"

Innocent Spouse Relief

Taxpayers who file a joint tax return are jointly and individually responsible for the tax and any interest or penalty due on the joint return even if they later divorce. In some cases, a spouse (or former spouse) will be relieved of the tax, interest, and penalties on a joint tax return. Spousal relief is granted in certain situations when a taxpayer can prove he/she is not liable for amounts due in joint filing situations.

Taxpayers should see Publication 971, Innocent Spouse Relief which explains the types of relief, who may qualify for them, and how to get them. Married persons who did not file joint returns, but who live in community property states, may also qualify for relief. (Out of scope for VITA/TCE prepared returns.)

Injured Spouse Relief

An injured spouse claim is different from an innocent spouse relief request. An injured spouse can request the division of tax overpayment attributed to each spouse. The injured spouse must file Form 8379, Injured Spouse Allocation, to request his or her portion of a joint refund.

Married Filing Separately

Unless required to file separately, married taxpayers may want their tax figured on a joint return and on separate returns, to make sure they are receiving the most advantageous filing status. Generally, however, married taxpayers pay more combined tax on separate returns than they would on a joint return. See Publication 17, Filing Status, for Special Rules (which outlines the disadvantages).

NOTES

NOTES

NOTES

Index

Tax Law	In
Adjustments Alimony Requirements	F-3
Health Saving Accounts (HSA)E-1,	
MAGI and IRA Deductions—with No Retirement Plan	
MAGI and IRA Deductions—with Retirement Plan	
MAGI and Student Loan Interest Deduction	
Student Loan Interest Deduction	E-5
Amended Returns	12-9
Balance Due Returns	12-7
Credits	
Child and Dependent Care Expenses	G-1
Child & Dependent Care	G-2
Education Credits	
Credit for the Elderly or Disabled	
Retirement Savings Credit	
Child Tax Credit & Additional Child Tax Credit	
Energy Credit	G-9
Deductions	
50% Limits	
Entertainment Expenses	
Itemized Deduction	
Record Keeping Standard Deduction	
Transportation Expenses	
Travel Expenses	
Direct Deposits	
•	
Distributing Copies of Returns	12-7
Earned Income Credit	
Common Filing Errors Disallowance	
Earned Income Defined	
General Eligibility Rules	
With Qualifying Child	
Without Qualifying Child	
Qualifying Child of More Than One Person	
Exemptions/Dependency	
Children of Divorced/Separated Parents	C-7
Claiming a Dependency Exemption	
Exemption Amounts	
Personal Exemption	
Qualifying Child	
Qualifying Relative	
Qualifying Child of More Than One Person	C-3
Determining Support Worksheet	C-8
Filing Requirements	
Who Must File—For Most People	A-1
Who Must File—Dependents	
Who Must File—Other Situations	
Who Should File	
Determining Residency	A-4
Filing Status	
Determination of Filing Status	
Interview Tips—Filing Status	
Head of Household Considerations	
Frequent Taxpayer Inquiries	13-3

Income

Armed Forces Gross Income	D-2
Cancellation of Debt	D-4
Scholarship and Fellowship Payments	D-3
Taxable/Non-Taxable Income	D-1
Form 13614-C Job Aid	8, 9, 10, 11
Quality Review Guidance	12-8
Refund Cycle Chart	Back Cover
Scope of Service	4,5
Qualifying Child of More Than One Person .	C-3, H-5
Useful Publications and Forms	13-2

Index

	IIIUC
TaxWise [®] Software	
Adjustments to Income	3-1
Amended Returns	12-9
Balance Due Returns	12-6
Contact Information for Volunteers Inside Bad	k Cover
Credits	
Child and Dependent Care Expenses	
EIC	
Education Credits	
Foreign Tax Credit	
Nonrefundable Credits	-
Direct Deposit of Refunds	12-5
Finishing the Return	
Electronic Funds Withdrawal	
Completing a Return in TaxWise [®]	1-3
Distributing Copies	12-7
Return Signatures	
PIN Guidelines	12-1
Income	
Form 1099-R	2-17
Form W-2	2-3
How/Where to Enter	2-2
Sch B—Dividends	2-6
Sch B—Interest	
Sch C-EZ Business Income	
Schedule C Business Income	
Sch D—Capital Gains/Losses	2-10

Sch E—Rental (Military Only)2-21

Itemized Deductions	
Sch A	4-2
Sch A Detail	4-4
Keyboard Quick Reference	
Log In Screen	1-6
Main Information Screen	
Return Preparation Process	
Flow Chart	1-1
Starting a Return	1-6

l oolbars	
Refund Cycle Chart	Back Cover

TaxWise[®] Online (TWO)

Contact Information for Volunteers

TaxWise

TaxWise Volunteer Support TaxWise Toll-Free Transmission TaxWise via E-Mail TaxWise Website 1-800-411-6391(do not give to the public) 1-800-829-5945 customer.support@taxwise.com www.taxwise.com

Internal Revenue Service

VITA/TCE Hotline (for volunteer use only)
Foreign Student/Scholar Issuses or to e-mail a question
IRS SPEC Territory Office
Enterprise Service Desk (Help Desk)
Identity Theft
VolTax 1-800-829-8482 (800-TAX-VITA) 1-800-829-1040 www.irs.gov/taxlaw – select Alien issues

1-866-7HELP4U (1-866-743-5748) 1-800-908-4490 1-877-330-1205

State Department of Revenue

State Volunteer Hotline	
State e-file Help Desk	
State General Information	
State Tax Forms Distribution Center	
State Website	
Partner Point of Contact	

Contact Information for Taxpayers

IRS Tax-Help	1-800-829-1040
IRS Refund Hotline	1-800-829-1954
Where's My Refund Website	www.irs.gov
IRS Forms and Publications	1-800-829-3676
IRS Taxpayer Advocate	1-877-777-4778
IRS Tax-Help for Deaf (TDD)	1-800-829-4059
Social Security Administration	1-800-772-1213
Refund Offset Inquiry (Financial Management System)	1-800-304-3107



2012 IRS e-file Refund Cycle Chart

Based on when your return was accepted by the IRS, the **projected date** your refund will be direct deposited or mailed is shown on the chart below. This date is based on normal processing and assumes your return does not require further review. If your return does require review and additional information is needed, you will receive a notice. For the most up-to-date information on your refund, go to <u>www.irs.gov</u> and click on <u>Where's My Refund?</u> to check on any changes to the projected date shown below.

IRS accepts your return between	Projected Direct Deposit Sent*	Projected Paper Check Mailed*	IRS accepts your return between	Projected Direct Deposit Sent*	Projected Paper Check Mailed*
Jan 13 and Jan 19, 2012	Jan 26, 2012	Jan 30, 2012	Jul 6 and Jul 12, 2012	Jul 19, 2012	Jul 23, 2012
Jan 20 and Jan 26, 2012	Feb 2, 2012	Feb 6, 2012	Jul 13 and Jul 19, 2012	Jul 26, 2012	Jul 30, 2012
Jan 27 and Feb 2, 2012	Feb 9, 2012	Feb 13, 2012	Jul 20 and Jul 26, 2012	Aug 2, 2012	Aug 6, 2012
Feb 3 and Feb 9, 2012	Feb 16, 2012	Feb 20, 2012	Jul 27 and Aug 2, 2012	Aug 9, 2012	Aug 13, 2012
Feb 10 and Feb 16, 2012	Feb 23, 2012	Feb 27, 2012	Aug 3 and Aug 9, 2012	Aug 16, 2012	Aug 20, 2012
Feb 17 and Feb 23, 2012	Mar 1, 2012	Mar 5, 2012	Aug 10 and Aug 16, 2012	Aug 23, 2012	Aug 27, 2012
Feb 24 and Mar 1, 2012	Mar 8, 2012	Mar 12, 2012	Aug 17 and Aug 23, 2012	Aug 30, 2012	Sep 3, 2012
Mar 2 and Mar 8, 2012	Mar 15, 2012	Mar 19, 2012	Aug 24 and Aug 30, 2012	Sep 6, 2012	Sep 10, 2012
Mar 9 and Mar 15, 2012	Mar 22, 2012	Mar 26, 2012	Aug 31 and Sep 6, 2012	Sep 13, 2012	Sep 17, 2012
Mar 16 and Mar 22, 2012	Mar 29, 2012	Apr 2, 2012	Sep 7 and Sep 13, 2012	Sep 20, 2012	Sep 24, 2012
Mar 23 and Mar 29, 2012	Apr 5, 2012	Apr 9, 2012	Sep 14 and Sep 20, 2012	Sep 27, 2012	Oct 1, 2012
Mar 30 and Apr 5, 2012	Apr 12, 2012	Apr 16, 2012	Sep 21 and Sep 27, 2012	Oct 4, 2012	Oct 8, 2012
Apr 6 and Apr 12, 2012	Apr 19, 2012	Apr 23, 2012	Sep 28 and Oct 4, 2012	Oct 11, 2012	Oct 15, 2012
Apr 13 and Apr 19, 2012	Apr 26, 2012	Apr 30, 2012	Oct 5 and Oct 11, 2012	Oct 18, 2012	Oct 22, 2012
Apr 20 and Apr 26, 2012	May 3, 2012	May 7, 2012	Oct 12 and Oct 18, 2012	Oct 25, 2012	Oct 29, 2012
Apr 27 and May 3, 2012	May 10, 2012	May 14, 2012	Oct 19 and Oct 25, 2012	Nov 1, 2012	Nov 5, 2012
May 4 and May 10, 2012	May 17, 2012	May 21, 2012	Oct 26 and Nov 1, 2012	Nov 8, 2012	Nov 12, 2012
May 11 and May 17, 2012	May 24, 2012	May 28, 2012	Nov 2 and Nov 8, 2012	Nov 15, 2012	Nov 19, 2012
May 18 and May 24, 2012	May 31, 2012	Jun 4, 2012	Nov 9 and Nov 15, 2012	Nov 22, 2012	Nov 26, 2012
May 25 and May 31, 2012	Jun 7, 2012	Jun 11, 2012	Nov 16 and Nov 22, 2012	Nov 30, 2012	Dec 4, 2012
Jun 1 and Jun 7, 2012	Jun 14, 2012	Jun 18, 2012	Nov 23 and Nov 29, 2012	Dec 6, 2012	Dec 10, 2012
Jun 8 and Jun 14, 2012	Jun 21, 2012	Jun 25, 2012	Nov 30 and Dec 6, 2012	Dec 13, 2012	Dec 17, 2012
Jun 15 and Jun 21, 2012	Jun 28, 2012	Jul 2, 2012	Dec 7 and Dec 13, 2012	Dec 20, 2012	Dec 24, 2012
Jun 22 and Jun 28, 2012	Jul 5, 2012	Jul 9, 2012	Dec 14 and Dec 20, 2012	Dec 28, 2012	Jan 2, 2013
Jun 29 and Jul 5, 2012	Jul 12, 2012	Jul 16, 2012	Dec 21 and Dec 27, 2012	Jan 4, 2013	Jan 8, 2013

Refund Inquiries

You can check the status of your refund 72 hours after IRS acknowledges receipt of your e-filed return. For the fastest information go to <u>www.irs.gov</u> and click on **Wardshift** Or, call 1-800-829-1954 or 1-800-829-4477.

*This is the projected date that the refund will be direct deposited or mailed. It may take up to 5 additional days for the financial institution to post the refund to your account, or for mail delivery.

