

Community Based Outlet Programs

The Internal Revenue Service partners with local community businesses and governments across the United States to make tax materials available to the public.

These partners can use Publication 3194, *Reproducible Copies of Federal Tax Forms - Laminated Version*, Publication 1132, *Reproducible Copies of Federal Tax Forms and Instructions*, and/or Publication 1796, *IRS Tax Products DVD* to offer their customers a wide variety of tax products for photocopying.



Copy Centers/Office Supply Stores



Credit Unions



Grocery Stores/Pharmacies



Local Government Agencies



Corporations (*100 or more employees*)

- For further information on the above free programs, contact our Customer Service Representatives at 1-800-829-2765.

Earned Income Tax Credit (EITC)

EITC Assistant is an interactive tool that shows you whether or not you qualify for the EITC, and why. Available in English and Spanish on www.irs.gov/eitc. Or call 1-800-829-3676 for a free copy of IRS Publication 596.

Low Income Taxpayer Clinics (LITCs)

LITCs are independent organizations that provide low income taxpayers with representation in federal tax controversies with the IRS for free or for a nominal charge. The clinics also provide taxpayer education and outreach for taxpayers who speak English as a second language. Publication 4134, *Low Income Taxpayer Clinic List*, provides information on clinics in your area. It is available at www.irs.gov or your local IRS office.

Taxpayer Advocacy Panel (TAP)

The IRS Taxpayer Advocacy Panel is an independent volunteer advisory group appointed by the Secretary of the Treasury. TAP assists the IRS in identifying ways and methodologies of improving service and customer satisfaction. More information is available at www.improveirs.org.

General Assistance Information



90 Million People Know the Quick, Easy, Smart Way to Prepare and File Their Taxes

IRS *e-file* is the fastest, easiest and most convenient way to prepare and file your income tax return. Join the 90 million taxpayers that used IRS *e-file* last year and take advantage of special *e-file* benefits.

Special e-file Benefits:

- **Faster refund:** Get your refund in as little as 10 days with direct deposit.
- **Split refund:** Split your refund among up to three accounts with direct deposit.
- **Greater accuracy:** e-filed returns have fewer errors.
- **Peace of mind:** Receive an acknowledgement from the IRS within 48 hours that return was accepted.
- **File now/Pay later:** Schedule an electronic funds withdrawal or pay by credit card.
- **Save time:** Prepare and file your Federal and State returns together.
- **Help the environment:** *e-file* saves paper for you and the IRS.

IRS Free File is the **no cost** way to electronically *prepare* and file your 2008 taxes. If your adjusted gross income was \$56,000 or less, take advantage of the free way to do your taxes using commercially available online tax preparation software. Free File is improved and easier to use this year. Go to www.irs.gov and select the Free File logo. You can select a tax preparation software company or use the helpful wizard to guide you to a company. It's easy, and it's all FREE.

For more information about fast, convenient electronic filing and payment methods, visit www.irs.gov.

Taxpayer Advocate Service (TAS)

The Taxpayer Advocate Service is an independent organization within the IRS whose employees assist taxpayers who are experiencing economic harm, seeking help in resolving tax problems that have not been resolved through normal channels, or believe that an IRS system or procedure is not working as it should.

You can contact TAS by calling the TAS toll-free case intake line at 1-877-777-4778 or TTY/TDD 1-800-829-4059 to determine whether you are eligible for assistance. You can also call or write to your local taxpayer advocate, whose phone number and address are listed in your local telephone directory and in Publication 1546, *Taxpayer Advocate Service – Your Voice at the IRS*. You can file Form 911, *Request for Taxpayer Advocate Service Assistance (And Application for Taxpayer Assistance Order)*, or ask an IRS employee to complete it on your behalf. For more information, go to www.irs.gov/advocate/.



Quick and Easy Access to IRS Tax Help and Tax Products

Internet

You can access the IRS website 24 hours a day, 7 days a week at www.irs.gov



Get IRS information, forms and publications in Spanish, select **Espanol** in upper right corner of www.irs.gov.

Online Services & Help

Go to www.irs.gov to:

- Access Free File, a free commercial income tax preparation and electronic filing service available to eligible taxpayers
- Check the status of your refund, select “Where’s My Refund”
- See answers to many questions, select “Frequently Asked Questions”
- Figure your withholding allowances using the Withholding Calculator at www.irs.gov/individuals
- See e-News Subscriptions to get the latest tax news on a variety of topics by email
- Get disaster relief information, keyword “Disaster”
- Safeguard your privacy, keyword “Privacy Policy”
- Find an Authorized e-file Provider (for Individuals)
- View information on IRS Accessible Tax Products. Select the Accessibility link at bottom of irs.gov home page.

View & Download Products

Select “More Forms and Publications” or go to www.irs.gov/formspubs

- For forms and instructions, select “Form and Instruction number”
- For publications, select “Publication number”
- For a subject index to forms, instructions, and publications, select “Topical index”
- For prior year forms, instructions, and publications, select “Previous years”

Online Ordering of Products

To order Tax Products delivered by mail, go to www.irs.gov/formspubs

- For current year products, select “Forms and publications by U.S. mail”
- For a tax booklet of forms and instructions, select “Tax packages”
- For Employer Products (e.g. W-4, Pub. 15) and Information Returns (e.g. W-2, W-3, 1099 series), select “Employer forms and instructions”
- For tax products on a DVD, select “Tax products on DVD (Pub. 1796)”
See DVD below

Telephone

Tax Forms & Publications

1-800-829-3676

Call to order current and prior year forms, instructions, and publications.

You should receive your order within 10 working days.

National Taxpayer Advocate Helpline

1-877-777-4778

Tax Help & Questions

Individuals: 1-800-829-1040

Business & Specialty Tax: 1-800-829-4933

Hearing Impaired TTY/TDD: 1-800-829-4059

TeleTax - 24 hour tax information:
1-800-829-4477

See instructions 1040, 1040A, or 1040EZ for topic numbers and details.

Refund Hotline: 1-800-829-1954

Community Locations

You can pick up some of the most requested forms, instructions, and publications at many IRS offices, post offices, and libraries.

Also some grocery stores, copy centers, city and county government offices, and credit unions have reproducible tax form products available to photocopy or print from a DVD.

Mail

You can receive tax products within 10 working days after receipt of your order.

Do not send your tax return to the address shown here. Instead, see the tax form instructions.

Send written request to:

Internal Revenue Service
1201 N. Mitsubishi Motorway
Bloomington, IL 61705-6613

DVD

Purchase the IRS Publication 1796 (IRS Tax Products).

Internet:

- National Technical Information Service (NTIS) at www.irs.gov/cdorders

or

- Government Printing Office (GPO) at <http://bookstore.gpo.gov> (search for Pub. 1796)

- Telephone:**
- NTIS at 1-877-233-6767
 - or
 - GPO at 1-866-512-1800

Availability: First release—early January 2009
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