# **Community Based Outlet Programs**

The Internal Revenue Service and local community businesses and government across the United States are working together to make tax materials available to the public.



### Copy Center Program

Copy centers and office supply stores can offer taxpayers a wide variety of tax products for photocopying.



### Credit Union Program

The IRS provides credit unions and banks with a selection of reproducible tax materials for copying by their members.



### Grocery Store/Pharmacy Program

Popular laminated tax forms that attach to a copy machine are available to grocery stores and pharmacies.



### **Local Government Program**

Local government agencies can provide a variety of reproducible tax products for copying and provide access to federal tax materials and information.



### Corporate Program

Employers can provide tax materials to employees of 100 or more by allowing access to the Publication 1796, IRS Tax Products CD, by either using the CD on a personal computer or local area network.

 For further information on the above free programs, contact our Customer Service Representatives at 1-800-829-2765.

### Earned Income Tax Credit (EITC)

If you are a computer user, use the EITC Assistant, an interactive tool that shows you whether or not you qualify for the EITC, and why. Available in English and Spanish on <a href="https://www.irs.gov/eitc">www.irs.gov/eitc</a>. Or call 1-800-829-3676 for a free copy of IRS Publication 596.

## Taxpayer Advocacy Panel (TAP)

The IRS Taxpayer Advocacy Panel is an independent volunteer advisory group appointed by the Secretary of the Treasury. The TAP assists the IRS in identifying ways and methodologies of improving service and customer satisfaction. For more information, visit their web site at <a href="https://www.improveirs.org">www.improveirs.org</a>.

## **General Assistance Information**



# 80 Million People Know the Quick, Easy, Smart Way to Prepare and File Their Taxes

**IRS** *e-file* is the fastest, easiest and most convenient way to prepare and file your income tax return. Explore why almost 60 percent of taxpayers have already e-filed their returns and have reaped these special benefits.

#### What are the benefits?

- o Split your refund among up to three accounts with Direct Deposit and get your return in as little as 10 days.
- o Sign your return electronically and file a completely paperless, environmentally friendly return.
- o Receive an acknowledgement from the **IRS** within 48 hours that your return was accepted.
- o File now and pay later schedule an electronic funds withdrawal from your checking or savings account or pay by credit card.
- Prepare and file your Federal and State returns together, saving you time.

Free File is another benefit of **IRS** *e-file* and it allows eligible taxpayers to prepare and send their federal returns for FREE! If you have an Adjusted Gross income of \$54,000 or less, you qualify for Free File services. Other low-cost electronic filing options are available on our Partners Page at <a href="https://www.irs.gov">www.irs.gov</a> for those not qualified to Free File.

For more information about fast, convenient electronic filing and payment methods, visit <a href="https://www.irs.gov">www.irs.gov</a>.

# IRS *e-file*, THE ENVIRONMENTALLY FRIENDLY WAY TO PREPARE AND FILE YOUR TAXES

### **Taxpayer Advocate Service**

The Taxpayer Advocate Service is an independent organization within the IRS whose employees assist taxpayers who are experiencing economic harm, who are seeking help in resolving tax problems that have not been resolved through normal channels, or who believe that an IRS system or procedure is not working as it should.

You can reach the Taxpayer Advocate Service by calling toll–free 1-877-777-4778 or TTY/TTD 1-800-829-4059 to see if you are eligible. You can call or write to your Local Taxpayer Advocate, whose phone number and address are listed in your local telephone directory and in IRS Publication 1546, The Taxpayer Advocate Service of the IRS - How to Get Help With Unresolved Tax Problems. You may also request that an IRS employee complete Form 911 on your behalf. For more information go to <a href="https://www.irs.gov/advocate">www.irs.gov/advocate</a>.

# Quick and Easy Access to IRS Tax Help and Tax Products

### Internet

You can access the IRS website 24 hours a day, 7 days a week at www.irs.gov



### **Online Services & Help**

Go to www.irs.gov to:

- Access Free File, a free commercial income tax preparation and electronic filing service available to eligible taxpayers
- Check the status of your refund, click on "Where's My Refund"
- See answers to many questions, click on "Frequently Asked Questions"
- Figure your withholding allowances using the Withholding Calculator at www.irs.gov/individuals
- See e-News Subscriptions to get the latest tax news on a variety of topics by e-mail
- Send us comments or request help by e-mail
- Get disaster relief information, keyword "Disaster"
- Safeguard your privacy, keyword "Privacy Policy"

### **View & Download Products**

Click on "More Forms and Publications" or go to www.irs.gov/formspubs

- For forms and instructions, click on "Form and Instruction number"
- For publications, click on "Publication number"
- For a subject index to forms, instructions, and publications, click on "Topical index"
- For prior year forms, instructions, and publications, click on "Previous years"

### **Online Ordering of Products**

To order Tax Products delivered by mail, go to www.irs.gov/formspubs

- For current year products, click on "Forms and publications by U.S. mail"
- For a tax booklet of forms and instructions, click on "Tax packages"
- For Employer Products (e.g. W-4, Pub. 15) and Information Returns (e.g. W-2, W-3, 1099 series), click on "Employer forms and Instructions"
- For tax products on a CD, click on "Tax products on CD-ROM (Pub. 1796)"
  See CD/DVD below

# **Telephone**

### **Tax Forms & Publications**

1-800-829-3676

Call to order current and prior year forms, instructions, and publications.

You should receive your order within 10 working days.

#### Tax Help & Questions

**Individuals:** 1-800-829-1040

**Business & Specialty Tax:** 1-800-829-4933 **Hearing Impaired TTY/TDD:** 1-800-829-4059

TeleTax - 24 hour tax information:

1-800-829-4477

See instructions 1040, 1040A, or 1040EZ for topic

numbers and details.

Refund Hotline: 1-800-829-1954

# Community Locations

You can pick up some of the most requested forms, instructions, and publications at many IRS offices, post offices, and libraries.

Also some grocery stores, copy centers, city and county government offices, and credit unions have reproducible tax form products available to photocopy or print from a CD.

### Mail

You can receive tax products within 10 working days after receipt of your order. Send written request to:

National Distribution Center P.O. Box 8903 Bloomington, IL 61702-8903

# CD/DVD

Purchase the IRS Publication 1796 (IRS Tax Products CD) including a bonus: IRS Tax Products DVD.

#### **Internet:**

 National Technical Information Service (NTIS) at <u>www.irs.gov/cdorders</u>

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 Government Printing Office (GPO) at <u>http://bookstore.gpo.gov</u> (search for Pub. 1796) Telephone:

• NTIS at 1-877-233-6767

or

• GPO at 1-866-512-1800

Availability:

First release—early January 2008 Final release—early March 2008 (\*includes IRS Tax Products DVD)

This CD does not support electronic filing.

