

The IRS Mission

Provide America's taxpayers top quality service by helping them understand and meet their tax responsibilities and by applying the tax law with integrity and fairness to all.



How to Use This Guide

- Must use with tax preparation software.
- Before you begin be sure you are in the correct User Name Screen.
- This guide follows the 1040 format.

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Military Quick Reference Guide

This text is intended for use in conjunction with TaxWise, the e-file software produced by Universal Tax Systems, Inc.

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Start a New Return

Tax Tip: Check SSN from two different sources.

The Return Opens The return opens with forms list (tree) on left side and specific form (workspace) on the right.



Shift	IRS Help		Un- Estimate		Shift				Un- Override	Shift	Remove Form	Add Copy	Pause Timer
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TaxWise Quick Reference Card

COLO	OR SCREEN
Yellow	Calculated Entries
Green	Non-Calculated Entries
Red Block	Required Entries
Red on Gray	Overridden Entries
White on Red	Estimated Entries
Yellow Block	Scratch Pad Attached

Page7

"Who Must File" Filing Requirements for Most People

If your filing status is	AND at the end of 2002 you were*	THEN file a return if your gross income** was at least
Single	Under 65 65 or older	\$ 7,700 8,850
Married filing jointly***	under 65 (both spouses) 65 or older (one spouse) 65 or older (both spouses)	\$13,850 14,750 15,650
Married filing seperately	Any age	\$ 3,000***
Head of household	Under 65 65 or older	\$ 9,900 11,050
Qualifying Widow(er) with dependent child	Under 65 65 or older	\$10,850 11,750

*If you turned age 65 on Janurary 1, 2003, you are considered to be age 65 at the end of 2002.

Gross income means all income you received in the form of money, goods, property, and services that are not exempt from tax including any income from sources outside the United States (even if you may exclude part or all of it). **Do not include social security benefits unless you are married filing a seperate return and you lived with your spouse at any time in 2002.

***If you did not live with your spouse at the end of 2002 (or on the date your spouse died) and your gross income was at least \$3,000, you must file a return regardless of your age.

"Who Must File" Filing Requirements in Special Situations

Self employed taxpayers must file if net earnings are \$400 or more.

Dependent --- single and under 65 (most students)

You must file a return if **any** of the following apply:

- Your unearned income was over \$750.
- Your earned income was over \$4,700.
- Your gross income was more than the larger of ----
 - **\$**750, **or**
- Your earned income (up to \$4,450) plus \$250.

Dependent — 65 or older, blind or married — See Publication 17 or tax form instruction booklet

Advanced earned income credit recipients who have an amount in Box 9 of their W-2 forms.

Determination of Filing Status



*Deployment/TDY is a temporary absence and does not qualify for HOH.

¹ If you paid over half of household costs for a dependent child, you can file as Qualifying Widow(er) for 2 years after the year of death of your spouse.

² See Pub. 17, *Filing Status*, for rules applying to birth, death, or temporary absence during the year.

³ An unmarried child includes grandchild, stepchild, or adopted child.

⁴ A married child includes grandchild, stepchild, or adopted child, but the child is not a qualifying person unless you can claim an exemption for the child. If you could claim an exemption for the child, except that the child's other parent claims the exemption under the special rules for a noncustodial parent, then the child is a qualifying person.

⁵ A foster child must live with you for the entire year, and you must be able to claim an exemption for the individual.

⁶ A parent does not have to live with you paid more than half the cost of keep up their main home for the entire year, but you must be able to claim an exemption for the parent.

⁷ Other relatives include grandparent, brother, sister, stepbrother, stepsister, half brother, half sister stepmother, stepfather, mother-in-law, father-in-law, brother-in-law, sister-in-law, son-in-law, daughter-in-law and, if related by blood, uncle, aunt, nephew, or niece.

Personal Exemptions

Exemption Amounts: The exemption amount is indexed for inflation and generally changes every year. The exemption amount for 2002 is \$3,000.

The Taxpayer: Each taxpayer is entitled to claim a personal exemption for himself or herself.

Exception: The taxpayer cannot claim an exemption for himself or herself if he or she can be claimed as a dependent on another person's tax return. This is true even if the other person chooses not to claim the taxpayer as a dependent.

The Spouse: If the taxpayer's spouse can be claimed as a dependent on another person's tax return, the taxpayer cannot claim the spouse's exemption on his or her return.

To claim an exemption for a spouse, the taxpayers must be married by December 31, the last day of the year.

If the taxpayer's spouse died during the year and the taxpayer did not remarry by December 31, the taxpayer can claim the personal exemption for the deceased spouse.

Exception: If the taxpayer was divorced or legally separated from his or her spouse on the date of death, the taxpayer cannot claim the spouse's exemption.



Main Info

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Nonresident Alien or Resident Alien?



1 If this is your first or last year of residency, you may have a dual status for the year. See Dual-Status Aliens in Pub 17.

2 In some circumstances you may still be considered a nonresident alian status for the year. See Days of Presence in the United States in this chapter for days that do not count as days of presence in the United States. 4 If you meet the substantial presence test for 2003, you may be able to choose treatment as a U.S. resident alien for part of 2002. For details, see Substantial Presence Test under

Resident Aliens and First-Year Choice under Dual-Status Aliens in Pub 17.



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¹ To be considered a student, the child must attend school full-time for some part of each of five calendar months of the year. See Pub. 17, *Earned Income Credit*, for rules regarding vocational high school students and night school.

² If a child fails to meet the residency test because the child was born or died during the year, the child is considered to meet the test if the child lived with the taxpayer while the child was alive.

Qualifying Child of More Than One Taxpayer

If a child is a qualifying child of more than one taxpayer, the taxpayers may choose which of them will claim the credit on the basis of that child. If two or more children are qualifying children of the same taxpayers (not filing a joint return together), the taxpayers may agree that one will claim the credit on the basis of one child and the other will claim the credit on the basis of the other child.

If two or more taxpayers actually claim the credit on the basis of the same qualifying child, the statute determines which of them is entitled to the credit on the basis of that child. This is the tie-breaker rule. The taxpayer who is entitled to the credit is —

- The parent, if one taxpayer is a parent of the child.
- The taxpayer with the higher AGI, if neither is a parent of the child.
- The parent the child lived with longest during the year, if both taxpayers are parents of the child and they do not file a joint return together.
- The parent with the higher AGI, if both taxpayers are parents of the child, the child lived with both parents for the same length of time during the tax year, and they do not file a joint return together.

Income

The following are examples of income items to consider in determining entries into TaxWise:

<u>Form</u>	<u>Type</u>	TaxWise Entries
W-2	Wages & Salaries	Link and complete Form W-2
W2G	Gambling Winnings	Link and complete Form W2G
1099-B	Sale of Stock	Link and complete Schedule D
1099-DIV	Dividends	Link and complete Schedule B
1099-INT	Interest	Link and complete Schedule B
1099-G	Certain Government Payments	Link and complete Form 1099-G
1099-MISC	Miscellaneous Income or Non-Employee Compensation	Link and complete Schedule C-EZ
	Rent & Royalty	Link and complete Schedule E
1099-R	Distributions from Retirement Plans	Link and complete Form 1099-R

Gross Income

The following are examples of income items to consider in determining whether a return must be filed. You must include in income:

Alimony Annuities Awards Back pay Bonuses **Breach of Contract Business** income Commissions Compensations for personal services Debts forgiven Director's fees **Disability benefits** (employer-funded) Discounts Dividends Employee awards

Employee bonuses Estate and Trust income Farm income Fees Gain from sale of property or securities Royalties Gambling winnings Hobby income Interest **IRA** distributions Jury duty fees Military pay Military pension Notary fees Partnership income (taxpayer's share)

Pensions Prizes **Railroad Retirement** – Tier II Rents (gross rent) Rewards Salaries Scholarships and Grants Severance pay Social Security payment (portion may be taxable) Supplemental unemployment benefits Tips and gratuities Unemployment compensation Wages

Gross Income

The following are examples of income items to exclude in determining whether a return must be filed.

You may exclude from income:

Child support

Death payments

Federal Employees' Compensation Act payments

Damages for physical injury (other than punitive)

Gifts, bequests and inheritances

Insurance proceeds

- Accident
- Casualty
- Health
- Life
 Interest on tax-free securities

Meals and lodging for the convenience of employer

Payments to the beneficiary of a deceased employee

Relocation payments or payments in lieu of worker's compensation

Rental allowance of clergyman

Sickness and injury payments

Veterans' benefits

Welfare payments (including TANF)

Worker's compensation and similar payments

W-2 Address ALERT!



IRS requires that information on electronically filed Forms W-2 and 1099-R match the printed Forms W-2 and 1099-R **exactly**.

For example, the taxpayer/spouse address from the main information section (i.e. TaxWise's **MAIN INFO**) is shown at the top of the W-2 on the TaxWise screen. If it matches the address on the paper W-2, check the box to indicate that it does. If it doesn't match, check the box to make changes **and enter the address from the paper W-2**. Make changes for a 1099-R

with a different address accordingly.

A taxpayer with multiple W-2s or 1099-Rs could possibly have a *different* address on several, if not all, of the W-2s or 1099-Rs. Check them carefully; the change must be done on *each and every* W-2 or 1099-R differing from the current address.

IMPORTANT!

The most current address entered in MAIN INFO will not be affected and will remain the current address for the taxpayer(s).



W-2 Instructions

Important: Boxes 3,4,5, & 6 must match paper W-2.



W-2 Instructions (continued)

Important: Complete state information if applicable.

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W-2 Instructions (continued)

* See State Instructions before marking Military Box.



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F9 (Link) to:

Line 8a – Sch B: Interest and Dividend Income (for 1099-INT)

Line 9 – Sch B: Interest and Dividend Income (for 1099-DIV)

Line 10 – Use the worksheet for taxable state/local refunds.

Line 11 – **(No Link, Direct Entry)** If taxpayer does not receive a separate 1099R, military pension is treated by IRS as alimony (taxpayer receives money directly from ex-spouse).

Line 12 – Sch C: Sole Proprietor Profit/Loss, pg 1 (New Sch C required for each business)

Line 13 – Sch D: Sale of Capital Assets, pg 1 (for 1099B)

Line 15a – 1099R: Pension, Annuity, IRA Income (For Roth Conversion, refer to "1099R-Roth Conversion")



1040, Page 1, continued

F9 (Link) to:

Line 15a – 1099R: Pension, Annuity, IRA Income (For Roth Conversion, refer to "1099R-Roth Conversion")

Line 16a – 1099R: Pension, Annuity, IRA Income (For Civil Service, refer to "1099R-Civil Service")

Line 17 – Sch E: Rent and Royalty Income or Loss

Line 19 Amount – Unemployment Benefits, Fed/St Withholding

Line 20a - Social Security, Etc. Worksheet



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1040, Page 2

F9 (Link) to:

Line 36 – Sch A: Itemized Deductions

Line 43 - Form 1116: Foreign Tax Credit

Line 44 – Form 2441: Child Care Credit, pg 1 (Go to "2441: Child Care Credit" instructions to complete form)

Line 46 – Education Credits

Line 49 – Form 8839: Qualified Adoption Expenses, pg 1 (New 8839 required for each adopted child)

NOTE: An additional Nonrefundable credit was added Tax Year 2002:

Retirement Savings

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F9 (Link) to:

Line 61a – Schedule EIC Worksheet

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Schedule B – Interest

F9 (Link) to:

- 1. If first time:
 - Click on "New Schedule B: Interest and Ordinary Dividend Income"
- 2. All subsequent times:
 - Click on "Schedule B: Interest and Ordinary Dividend Income"
- 3. Go to "Additional Interest Income" instructions to complete form



Schedule B – Ordinary Dividends

F9 (Link) to:

- 1. If first time:
 - Click on "New Schedule B: Interest and Ordinary Dividends"
- 2. All subsequent times:
 - Click on "Schedule B: Interest and Ordinary Dividends"
- 3. Go to "Additional Dividends" instructions to complete form
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Schedule C-EZ – Net Profit from Business

F1 to access the help file for a listing of the Business Codes to use.

"New" Form 1099M

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Schedule C – Profit or Loss from Business (continued)

F9 (Link) to:

Direct entry if no 1099M or click on "New 1099M, Miscellaneous Income Statement"

Click on "Schedule C, Sole Proprietor Profit/Loss, page 2". Enter under Part IV

Click on "New 4562, Depreciation/Amortization, page 1" (new 4562 required for each Schedule C). Go to "4562" instructions to complete form.



Schedule C – Profit or Loss from Business (continued)

F9 (Link) to:

Click on "Schedule C, Sole Proprietor Profit/Loss, page 2" Enter under Part V



Schedule D – Capital Gains and Losses

F9 (Link) to:

1. If first time:

- Click on "New Capital Gain/Loss Transaction Worksheet"
- 2. All subsequent times:
 - Click on "Capital Gain/Loss Transaction Worksheet"

3. Go to "Capital Gain/Loss Worksheet" instructions to complete form

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Schedule D – Capital Gains and Losses (continued)

DO NOT manually enter capital gain distributions here!!! The total will automatically link from "Schedule B: Additional Dividends"

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Schedule E – Rental Income and Loss

F9 (Link) to:

- Click if rent is reported on a 1099M
 Click on "New 1099M: Miscellaneous Income Statement"



Schedule E – Rental Income and Loss (continued)

Can deduct hazard insurance (not home owners) as reported on 1098-Mortgage Interest Statement

Most common entries: •Home Owner's Association fee •Telephone bills



Schedule E – Rental Income and Loss (continued)

F9 (Link) to:

- Click on "New 4562: Depreciation/ Amortization, pg 1" (New 4562 required for each rental property)
- Go to "Form 4562" instructions to complete form

Click on "Yes" for Active Participation

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Form 4562 – Depreciation and Amortization

Enter type of business or activity: •For SCH E - Residential Rental •For SCH C - Business Activity ie - Child Care, Vending Machine, Lawn Care, Construction, Cosmetic Distributor

F9 (Link) to:

- If first time for this 4562: Click on "New Depreciation and Amortization Worksheet" (New Depreciation and Amortization Worksheet required for each property/item depreciating)
 - Go to "Deprec & Amor-Sch C" or "Deprec & Amor-Sch E" instructions to complete form



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Depreciation Worksheet – Schedule C (continued)

Must prorate based on business vs. personal use

Enter amount from line 4 above if opting to fully depreciate small value items purchased in 2002.

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Pub4012 Turn 4 9/30/02



Depreciation Worksheet – Schedule E (continued)

Enter value of land

Always enter "100%" if entire house rented

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Gualited housing expenses for the Number of days in your qualifying p Multiply 320 82 by number of days i Subtract line 30 from line 20 Enter employee uprovided amounts Divise line 30 by line 27 Housing earliesion. Multiply line	tax year eriod in the tax year on the 29: Maximum \$10,55 a \$7 by line 39.	· · · · · · · · · · · · · · · · · · ·	
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Maximum foreign earned income ex Number of alays in qualifying period Divide line 36 by number of days in Multiply line 35 by line 37 Subtract line 34 from line 27 	clusion In this year fair year	ni 39	7800E
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Form 2555 – Foreign Earned Income Exclusion



Form 3903 – Moving Expenses

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Moving Expenses

FROM_____ TO _____

TOTAL Miles _____

Date Signed Out of Old Unit _____

Date Signed Into New Unit

TRANSPORTATION & STORAGE OF HOUSEHOLD AND PERSONAL EFFECTS

Truck rental Moving a Pet Boxes, tape _____ Wiring harness _____ Car Dolly _____ Scale Tickets _____ Gas and oil _____ Parking & Tolls _____ Insurance ____

Health Certificate/Shots ____ Shipping Crate ____ Airfare ____ Hotel Pet Surcharge ____ Kennel Charges ____

Shipping a Car Other Expenses Cost of shipping POV ____ Postage ____ Driving car to port Insurance ____ (____ miles @ .12 per mile) ____ Storage ____ Insurance ____ Other ____ Shipping Agent's fee ____ Receiving Agent's fee ____

Moving Company Expenses _____

Total \$_____ TRAVEL AND LODGING EXPENSES

Hotel (old location) ____ Gas, oil, etc. ____ Lodging (en Route) ____ Airfare ____ Hotel (new location) ____ Tolls ____ Buses, trains, other ____ Total \$_____

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Schedule A – Itemized Deductions (continued)

Loan origination fee (from Closing Settlement Statement) can be recorded here if not included as points on Form 1098 (line 10 above)

F9 (Link) to:

- If first time (not done on line 1 above): Click on "New Itemized Deduction Detail"
- All subsequent times: Click on "Itemized Deduction Detail"
- Enter under "Cash Contributions"
- Enter "Contributions Other Than Cash"



Schedule A – Itemized Deductions (continued)

F9 (Link) to:

Click on "New 2106: Employee Business Expense, page 1" (New 2106 required for each business)

Click on "New Schedule A: Deductions Subject to 2% Limit"

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Passive income	 E Dividends from all 	ottengory of moone. DISC at III Lutto sue dista	
b 🛙 High withholding	atex or former DGC	h Section 501())	
e 📱 Financial serve	ton a foreign se	to toty	///
d 🛙 Sharing incom	toreer PSC		
k Resident of Joan	of country's Ball		
		de United States for Category	Above
Part I: Tasable Incor	ne or Loss from Sources Outes	/ /	

Form 1116 – Foreign Tax Credit

Only file Form 1116 if foreign taxes reported paid on 1099-DIV are more than \$300 (\$600 if married filing joint) See "**NOTE" on form

NOTE 1: Fill in boxes where arrows indicate From 1099-DIV, Block 1

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Form 1116 – Foreign Tax Credit (continued)

NOTE 1: Fill in boxes where arrows indicate

Form 1099-DIV, Block 6



Form 1116 – Foreign Tax Credit (continued)

NOTE 1: Fill in boxes where arrows indicate

Can You Claim the Child and Dependent Care Credit?





¹This includes your spouse if you were married.

²This also applies to your spouse, unless your spouse was disabled or a full-time student.

³If you had expenses that met the requirements for 2001, except that you did not pay them until 2002, you may be able to claim those expenses in 2002. See *Expenses not paid until the following year* under *How To Figure the Credit.*

Child and Dependent Care Credit

Qualifying Person

- A child that is under the age of 13 when the expenses were incurred and for whom a dependency exemption can be claimed,
- A dependent (or a person who could be claimed as a dependent if his or her gross income had been less than the personal exemption amount) who is physically or mentally incapable of self-care,
- A spouse who is physically or mentally incapable of self-care. Special rules apply if the parents are divorced or separated. (see Pub 17)

Qualified Expenses

- Expenses must be paid, for the care of a qualifying person, to allow the taxpayer to work or look for work.
- Cannot include expenses paid while the taxpayer is off work because of illness.
- Main purpose of expenses must be for the qualifying person's well being and protection.

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Nurse GROBATE	C LOUSE BEND			594	111-49-032	
Part & Persons s	ar Organizations (Who Provided the Care		_		
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Form 2441 – Credit for Child and Dependent Care Expenses

NOTE: Prior to link ALL entries in Part I must be blank

- If more than two care providers, link to enter them
- Click on "New 2441: Additional Care Providers"
- NOTE: Must be in the same order as provider names
 - If more than two care providers, link to enter SSN/EINs and amount paid to each
 - Click on "New 2441: Care Providers SSN/EIN, Paid"

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Form 2441 – Credit for Child and Dependent Care Expenses (continued)

- If more than 2 children with dependent care expenses, link to enter all children
- Click on "New 2441: Qualifying Persons" If spouse is a full time student, enter number of months here

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Education Credits

Hope Credit	Lifetime Learning Credit
Limit is \$1,500 per student	Limit is \$1,000 per tax return
Only for the first two years of post-educational secondary education	Available for unlimited number of years
Must be pursuing a degree or other credentials.	Courses in degree program or to acquire or improve job skills
At least one-half of full-time workload for one academic period	One or more courses
For tuition, and related expenses (see Pub. 17 for	For tuition and related expenses (see Pub. 17 for expenses that do not qualify)
expenses that do not quality)	No other restrictions
Not available to anyone with a felony drug conviction	

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Note: These credits an You cannot tak	NOT available if the Hope cred	tou are a dependent it and the Lifetim	of another or a	namied ting sep edit for the ear	erately. ne student.
Part & Hope Credit					
The Hope Credit is av years of postsecond	elaile for two tar- ery education, pe	able years only. The nerally the treatman	ese two years which coptemp	must be the tird a years of colleg	two pe
1 (w) Student's name as shown on leage 1 of this fax return. Pirot name and last name	(N) Statestro social security number	04 Gualified expenses but not norm than \$2,000 per student	449 Graater of coturer c or \$1,000	(4) Subtract column d from column c	05 One-half of the ansount in column a
Add securit in column	Int (d) and (f)	10010 0010 00100	1010 0. 1010		603. 0 803. 1603.
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Form 8863 – Education Credits

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Earned Income Credit

Rules for Everyone	Rules With A Qualifying Child	Rules With No Qualifying Child
Must have a valid SSN issued by SSA.	Child must meet the relationship, age, & residency tests.	Taxpayer must be at least age 25 but under age 65.
 Filing status cannot be married filing separate. Must be a U.S. citizen or resident alien all year. Cannot file Form 2555 or Form 2555-EZ. Investment income must be less than \$2,550 Must have earned income. 	Taxpayer cannot be a qualifying child of another person. Qualifying child must have a valid SSN.	 The taxpayer (or spouse if filing a joint return) cannot be the dependent of another person. Taxpayer cannot be a qualifying child of another person. Taxpayer must have lived in the U.S. more than half of the year.

EIC and SSN ALERT!

If the Social Security card has a legend that says **"Not Valid for Employment"** and the number was issued so that the card holder could receive a federally funded benefit, such as food stamps, SSI or Medicaid, the SSN is not a valid SSN for EIC purposes. ITINs issued by IRS to non-citizens who cannot get an SSN and ATINs issued by IRS to adoptive parents for the child they are adopting are also not valid numbers for EIC purposes. It is an important part of your job to ensure that the taxpayer and all related parties have valid numbers; therefore, you should routinely ask to see the taxpayers' and their childrens' Social Security cards.

(Numbers written on a piece of paper do not ensure accuracy.)



Please note: If the card has the "Not Valid for Employment" legend but the taxpayer states that his or her or their children's situation has changed, you should advise the taxpayer to visit a local Social Security office for a replacement card without the legend. (The SSN will remain the same.) The taxpayer can then return to the volunteer site for you to complete the return. The taxpayer may now be eligible for the EIC.
EIC INCOME LIMITS (Earned Income And AGI Must Each Be Less Than the Following Amounts)

Filing Status	No Qualifying Children	One Qualifying Child	Two or More Qualifying Children
Single or Head of Household	\$11,060	\$29,201	\$33,178
Married Filing Joint	\$12,060	\$30,201	\$34,178

Earned income for purposes of the EIC is wages, salaries, tips, net earnings from self-employment, union strike benefits, taxable long-term disability benefits received before minimum retirement age, and gross income received as a statutory employee.

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Schedule EIC – Worksheet

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Schedule EIC – Worksheet (continued)

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2003 e-file Refund Cycle Chart...



CLICK, ZIP, FAST ROUND TRIP.

Transmitted and accepted (by Noon) between:	Direct Deposit Sent*	Paper Check Mailed*
lon 10 and lon 16	lon 04	lon 91
	Jan 24	Jan Si
Jan 16 and Jan 23	Jan 31	
Jan 23 and Jan 30	Feb 7	Feb 14
Jan 30 and Feb 6	Feb 14	Feb 21
Feb 6 and Feb 13	Feb 21	Feb 28
Feb 13 and Feb 20	Feb 28	Mar 7
Feb 20 and Feb 27	Mar 7	Mar 14
Feb 27 and Mar 6	Mar 14	Mar 21
Mar 6 and Mar 13	Mar 21	Mar 28
Mar 13 and Mar 20	Mar 28	Apr 4
Mar 20 and Mar 27	Apr 4	Apr 11
Mar 27 and Apr 3	Apr 11	Apr 18
Apr 3 and Apr 10	Apr 18	Apr 25
Apr 10 and Apr 17	Apr 25	May 2
Apr 17 and Apr 24	May 2	May 9
Apr 24 and May 1	May 9	May 16

* The IRS does not guarantee a specific date that a refund will be deposited into a taxpayer's financial institution account or mailed.

Pointers for Direct Deposit of Refunds

- 1. Using a voided check as proof of account, verify:
- Routing Transit Number (RTN). The RTN must contain 9 digits and begin with 01 through 12 or 21 through 32.
- Depositor Account Number (DAN). The DAN can be up to 17 characters. Omit spaces, the actual check number, special symbols, and the dollar amounts on canceled checks.
- 2. Double check the RTN of the financial institution **before** the return is transmitted **if**:
- You are unfamiliar with the financial institution. (Some types of accounts that exist through brokerage firms cannot accept Direct Deposits.)

• The RTN is for a credit union, which is payable through another financial institution. The taxpayer should contact their credit union for the correct RTN.



- 3. Your local IRS office may be able to provide a listing of financial institutions' RTNs and fields required for DANs. Ask your site coordinator if the listing can be added to the *e-file* software for convenience.
- 4. Always check the information you

have entered **twice**. Entering the incorrect RTN and/or DAN will result in a 4-6 week delay of the refund and an unhappy VITA/TCE customer! If the Direct Deposit is voided, a paper check will automatically be mailed to the address on the electronic tax return.

5. All requests for Direct Deposit of refunds that are delayed for any reason will still be honored, as long as the refund is issued within the same calendar year.



Caution: Some financial institutions will not allow a joint refund to be deposited into an individual account. The IRS is not responsible if a financial institution refuses a Direct Deposit.





Balance Due Returns—File Now, Pay Later...

Payment Options

Explain to the taxpayer that their tax return will be filed now and that payment of the taxes due should be made no later than April 15, 2003.

There are *three* payment options available:

1. Send payment with Form 1040-V to the appropriate lockbox address.

Form 1040-V, Payment Voucher, will be generated by the *e-file* software when the tax return results in a balance due.

Provide Form 1040-V to the taxpayer and emphasize that they are responsible for sending their payment with Form 1040-V to the appropriate lockbox address.



Caution: Do not attach payment or Form 1040-V to the taxpayer's Form 8453.

Advise the taxpayer that they should:

- Make the check or money order payable to the U.S. Treasury. They should **not** send cash.
- Print the primary SSN shown on the tax return, a daytime telephone number, and "2003 Form 1040" on the check or money order.
- Separate the payment voucher at the perforation.
- Put the payment and the voucher *loose* (not stapled together) in the mailing envelope.
- Mail the payment and the Form 1040-V to the lockbox address

associated with the service center where the return was electronically filed.

2. Use the Direct Debit Option

This option works like Direct Deposit for refund returns. Balance due *TeleFile* returns also accept Direct Debit. The bank account information can be included in the electronic return, authorizing the Treasury to debit the taxpayer's account through the Automated Clearing House (ACH) system. For TeleFile returns, the TeleFile script will prompt the taxpayer to identify a payment method; and if Direct Debit is selected, the caller will then be prompted to provide the account information.

There is no fee for the Direct Debit transaction. The taxpayer will designate the date that the debit will occur, which can be as late as April 15, 2003.

3. Pay with a Credit Card (Pay-by-Phone)

This option allows taxpayers to make a tax payment via an interactive voice response system for balance due 1040 series



returns; estimated taxes (1040ES), and extensions of time to file (Form 4868). The touch tone option is available 24 hours a day, 7 days a week.

After completing their balance due return the taxpayer can call **Official**

Payments Corp. at 1-888-2PAY-TAX or Phone Charge, Inc. at 1-888-ALL-TAXX. They will then be prompted to enter a *jurisdiction code of 1040* to select a federal payment option. The taxpayer will continue following the prompts to provide the necessary information including their TIN, credit card number and expiration date.

IRS does not directly accept the credit card payment and is therefore not the merchant. The credit card processor covers its costs by assessing a "convenience fee" to taxpayers using this system. The caller will be advised of the amount of this fee. If the taxpayer agrees to the convenience fee, they will be prompted to continue; if they do not agree, they can terminate the call and the transaction will not be completed.

Can't Pay in Full?

Taxpayers who **cannot pay the amount they owe in full by April 15, 2003**, may wish to request an installment agreement. This can be done by completing Form 9465, INSTALLMENT AGREEMENT REQUEST, which will be generated by your software. Form 9465 can be *e-filed* along with the tax return—or separately, as an electronically transmitted document.

If the amount owed is no more than \$25,000 and can be paid off within five years, the taxpayer can find out how long their proposed payments would last by accessing the "Interactive Installment Payment Process" link on the "Tax Info for You" section of the IRS Web site at www.irs.gov.

Note: The Web site does not store or transmit any personal data.



Self-Select PIN

- See Pub 3189 for instructions to use Self-Select PIN.
- VITA Program participants are encouraged to use the Self-Select PIN only when the taxpayer enters a pin.

Obtaining Signatures on Form 8453...



If the Self-Select PIN option is not used, then Form 8453 must be signed by the taxpayer(s) *prior* to transmission of the return. Two Forms 8453 must be obtained with the original signature(s) —one will be mailed to the service center and the other retained by the volunteer site or designated place of record storage. Responsibilities may vary among territories; therefore, contact your local IRS SPEC territory office for more information.

The signature must be an *original*, not a copy, stamp or facsimile.

If the filing status is "married filing joint return," both signatures are required on Form 8453 prior to transmission of the return... **but** both spouses **do not** have to be present at the time of signing- for example, one spouse can take Form 8453 home and return it to the VITA/ TCE site with the other spouse's signature. Advise the taxpayer that their return will *not* be transmitted until *both* signatures have been obtained.



Caution: A rejected return may contain errors that, when corrected, require substantive changes. If this occurs, a new

Form 8453 must be signed by the taxpayer(s). Substantive changes are defined as changes of more than \$50 to "Total Income" **or** more than \$14 to "Total Tax,"Federal income tax withheld," "Refund" or "Amount you owe."

Collate Copies

IRS copies

- Form 8453 with original signature
- Copy of Release of Dependency
- Copy of Power of Attorney

Tax Center copies:

- Main Information Sheet
- Form 8453 with original signature
- Copy of Release of Dependency
- Copy of Power of Attorney
- Copy of all W-2's

Taxpayer copies:

- Copy of complete tax return with all forms & schedules
- Form 8453 with original signature
- Original Release of Dependency
- Original Power of Attorney
- All other W-2's

Help Sources...

Source	Contact	Phone #
UTS/TaxWise Customer Service		1-800-411-6391
UTS/TaxWise Toll-Free Transmission		1-800-829-5945
VITA/TCE <i>e-file</i> Coordinator		
Local Technology Support Specialist		
Automated Tax Refund Information		1-800-829-4477
VITA/TCE Hotline (for volunteers only)*		1-800-829-8482

*February 2 through April 15, 2002 Mon. - Fri. 8 a.m. through 7:30 p.m. CST Saturday 8 a.m. through 4 p.m. CST